



DART Police Quarterly Update

**Committee of the Whole
Operations Subcommittee**

May 27, 2025

**Charles M. Cato
Chief of Police and Emergency
Management**



Overview

- **This Briefing will include:**
 - **Security Measures Update**
 - **Department Statistics**
 - **Hiring and Recruiting**

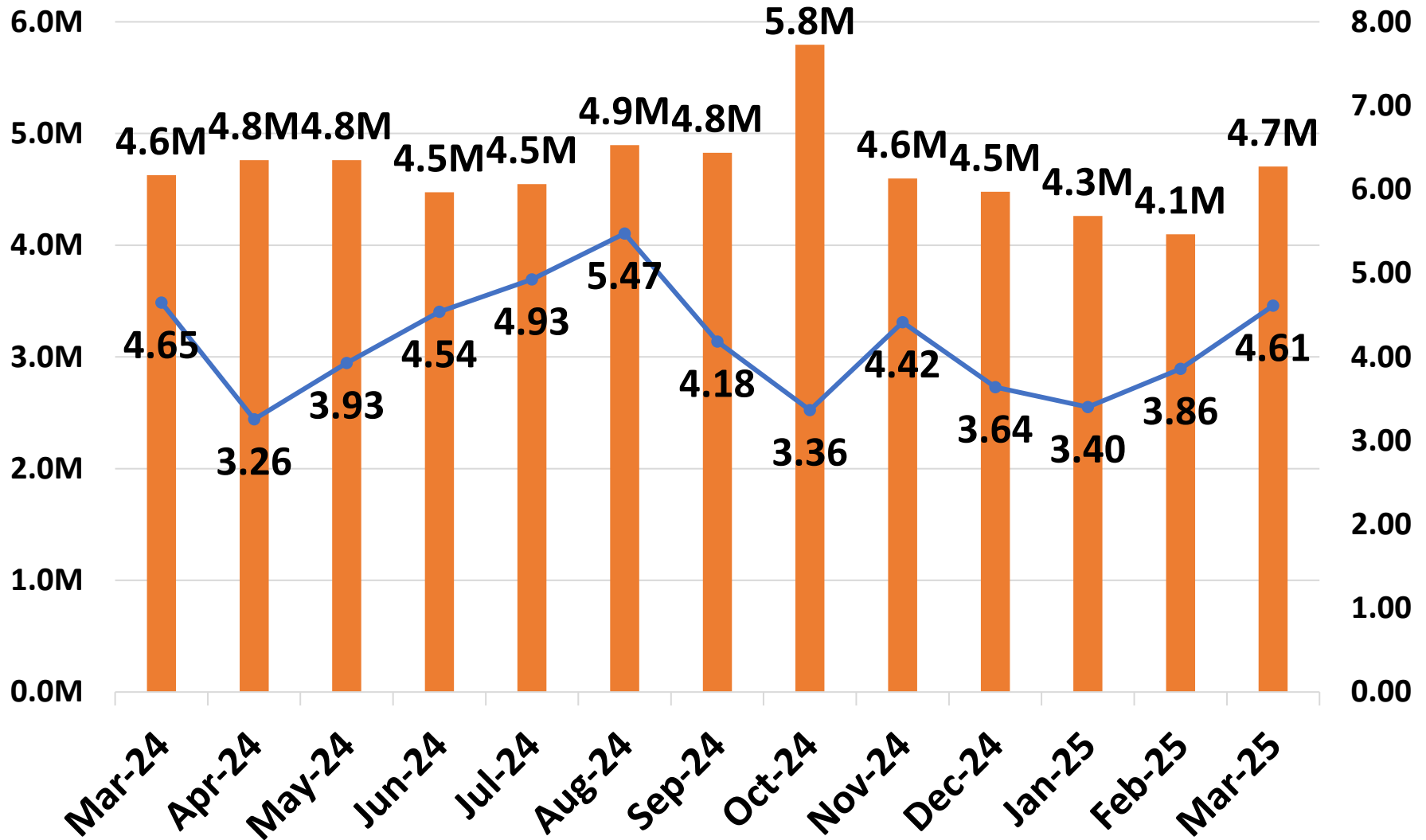
Security Measures Update

- **Transit Security Officers (TSO)**
- **Multi-Disciplinary Response Team (MDRT)**
- **Field Operations Initiatives**



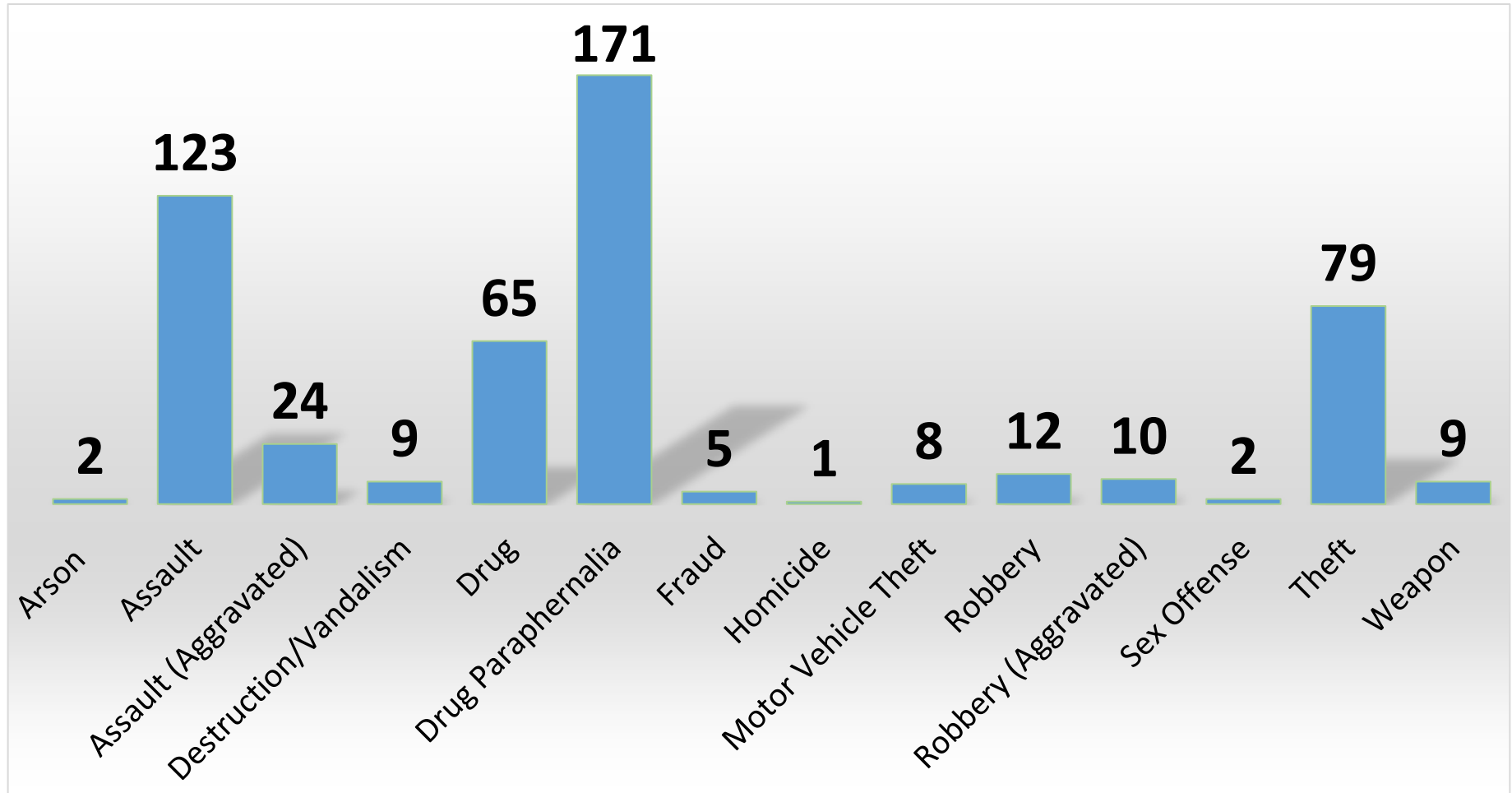
Department Statistics

Group A Offenses Per 100,000 Riders



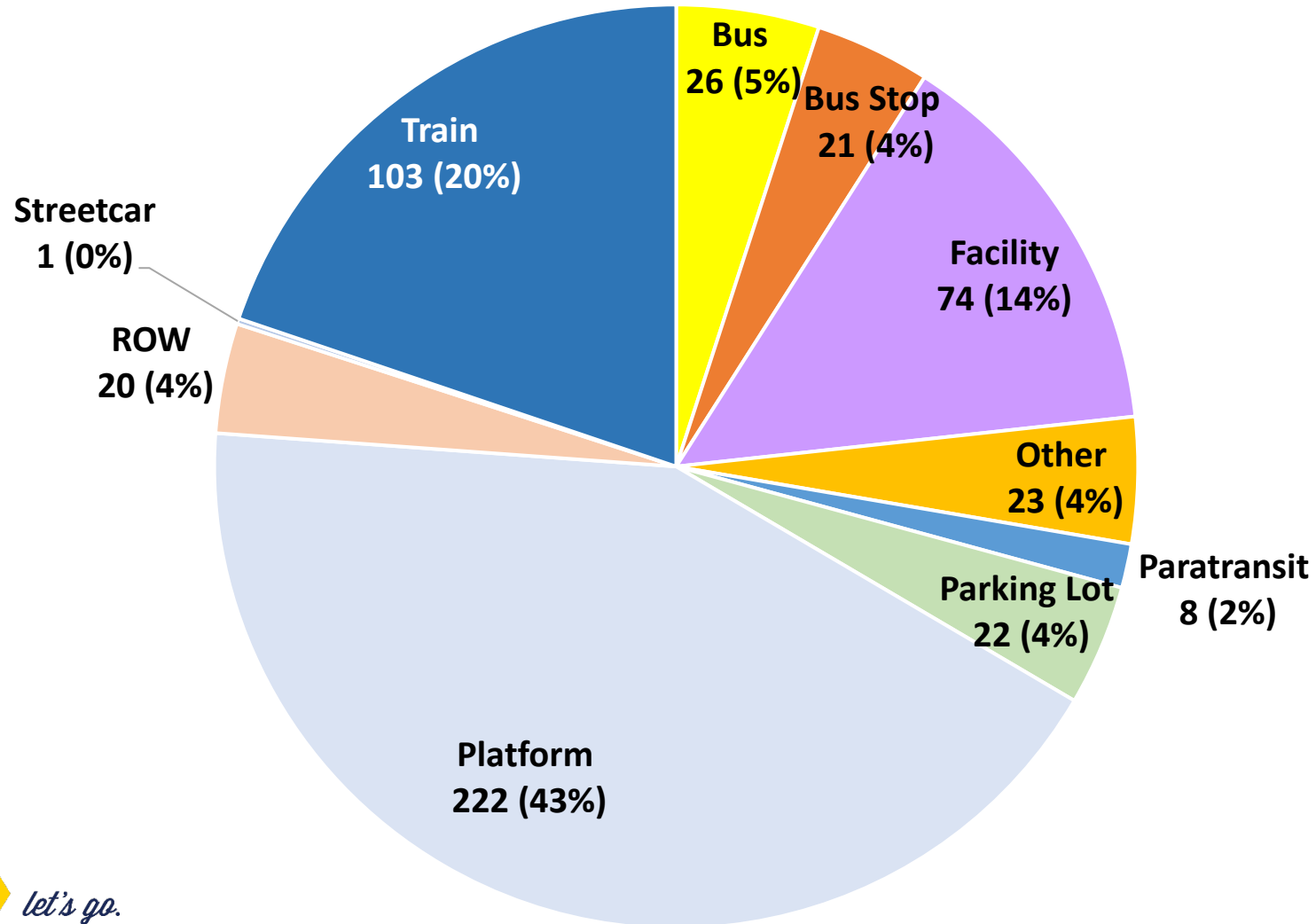
Breakdown of Group A Offenses

2nd Qtr FY25



Location Type for Group A Offenses

2nd Qtr FY25



FY22-FY25 Group A Offense Comparison

Group A Offenses	FY25	% Diff	FY24	% Diff	FY23	% Diff	FY22
Arson	2	100%	1	-83%	6	200%	2
Assault Offenses	147	-14%	171	16%	147	20%	123
Burglary/Breaking & Entering	0	-100%	1	100%	0	-100%	1
Destruction/Damage/Vandalism	9	-40%	15	-75%	59	44%	41
Drug/Narcotic Offenses	236	-13%	271	545%	42	62%	26
Fraud Offenses	5	25%	4	300%	1	-50%	2
Homicide Offenses	1	0%	1	100%	0	-100%	2
Human Trafficking	0	0%	0	0%	0	0%	0
Kidnapping/Abduction	0	0%	0	-100%	2	100%	0
Larceny/Theft Offenses	79	-31%	115	46%	79	3%	77
Motor Vehicle Theft	8	60%	5	-29%	7	133%	3
Robbery	22	-31%	32	-30%	46	64%	28
Sex Offenses	2	100%	1	-50%	2	-78%	9
Weapon Law Violations	9	200%	3	-50%	6	500%	1
TOTAL	520	-16%	620	56%	397	26%	315

Group A Offenses 2nd Qtr FY25

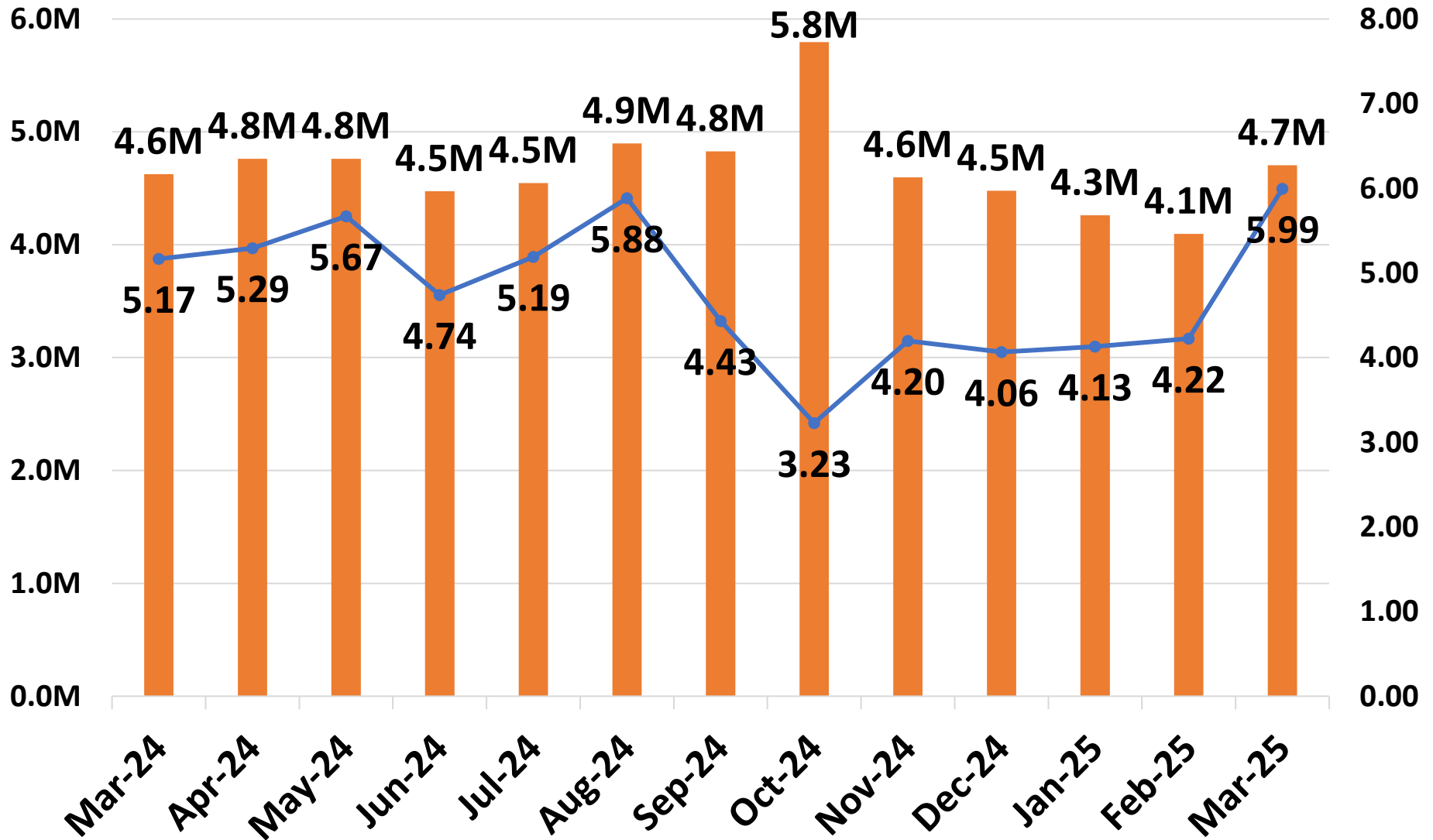
Group A Offenses	FY25	% Diff	FY24
TOTAL	520	-16.13%	620

Group A Offenses (w/o Drugs)	FY25	% Diff	FY24
TOTAL	284	-18.62%	349

Employee Assaults by Occupation CYTD

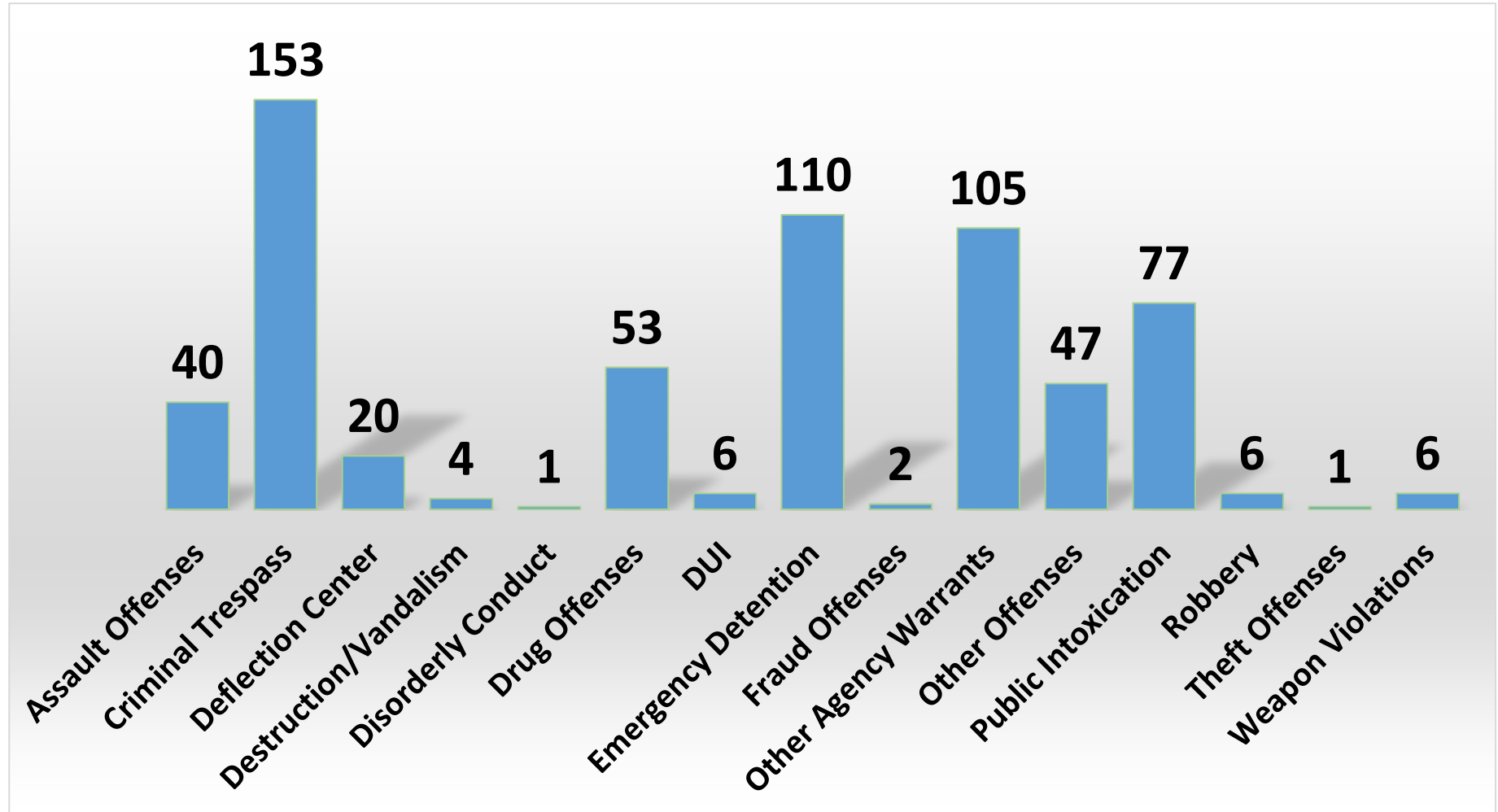
Occupation	Assault	Assault (Aggravated)	2025 CYTD
TSO/Security	10	1	11
Para Operator	5		5
Bus Operator	5		5
Officer	5		5
Cleaning Crew	2		2
FEO		1	1
Warehouse Driver	1		1
Employee	1		1
GoLink Driver	1		1
Train Operator	1		1
Station Concierge	1		1
Grand Total	32	2	34

Arrests Per 100,000 Riders



Breakdown of Arrests by Offense

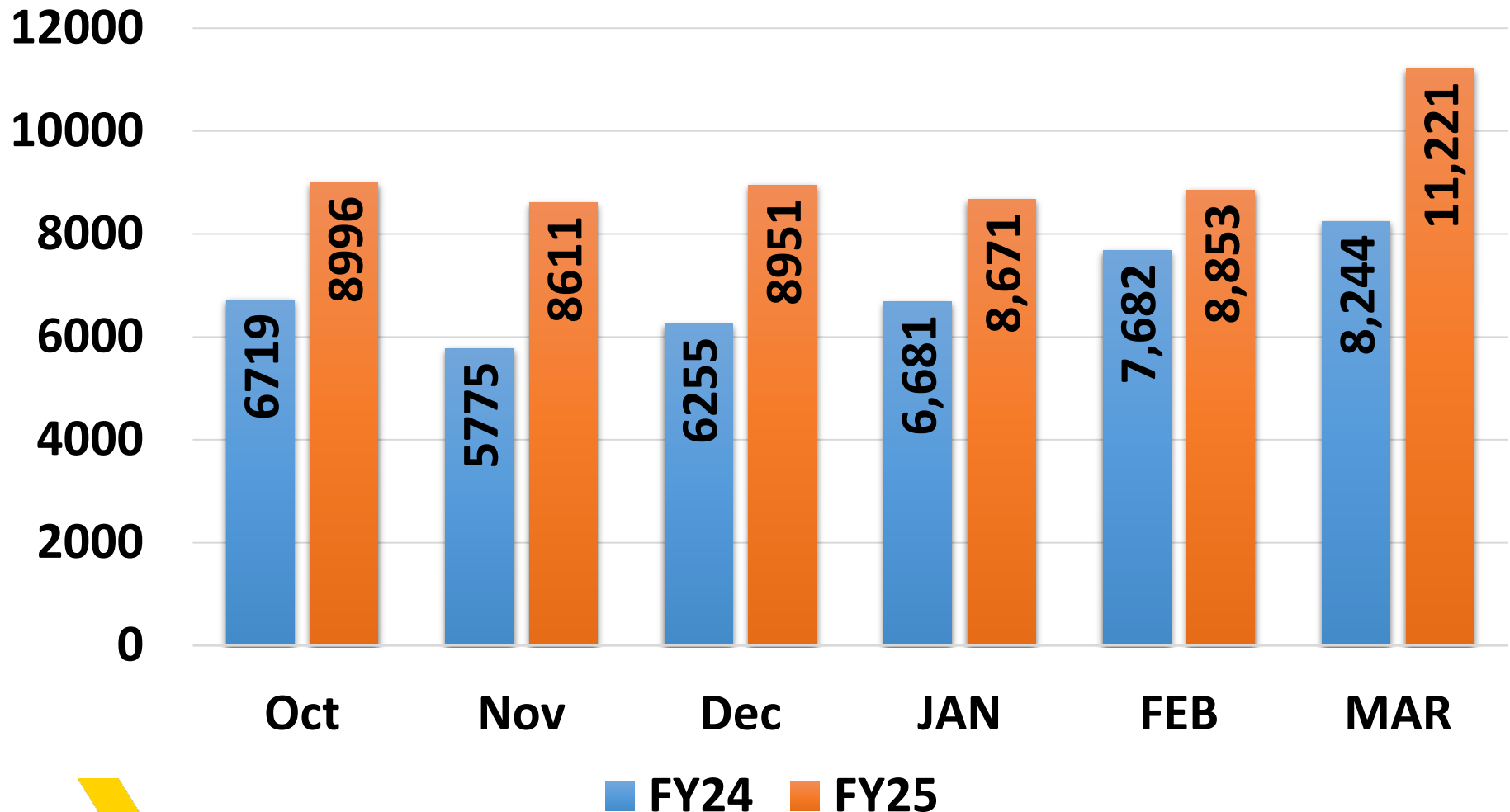
2nd Qtr FY25



Response Times- Priority 1 Calls

Average System-Wide Priority 1 Response Time	FY 24 Total Calls	FY 25 Total Calls	Call Difference	FY 24 Average Time	FY 25 Average Time	Time Difference
1 st Quarter (Oct - Dec 2024)	775	414	-361	5:12 m:ss	6:39 m:ss	1:27 m:ss
2 nd Quarter (Jan – Mar 2025)	1055	165	-890	3:54 m:ss	5:23 m:ss	1:29 m:ss
3 rd Quarter (Apr – Jun 2025)				m:ss	m:ss	m:ss
4 th Quarter (Jul – Sep 2025)				m:ss	m:ss	m:ss

TOTAL CALLS FOR SERVICE YTD FY25 VS. FY24



Removals

DATE:	October – December 2024 Totals		
Removals	Train	Bus	Platform
No Fare	6,936	101	0
Invalid Fare	1,268	62	0
DART Code of Conduct	3,843	1,452	9,894
Total	12,047	1,615	9,894

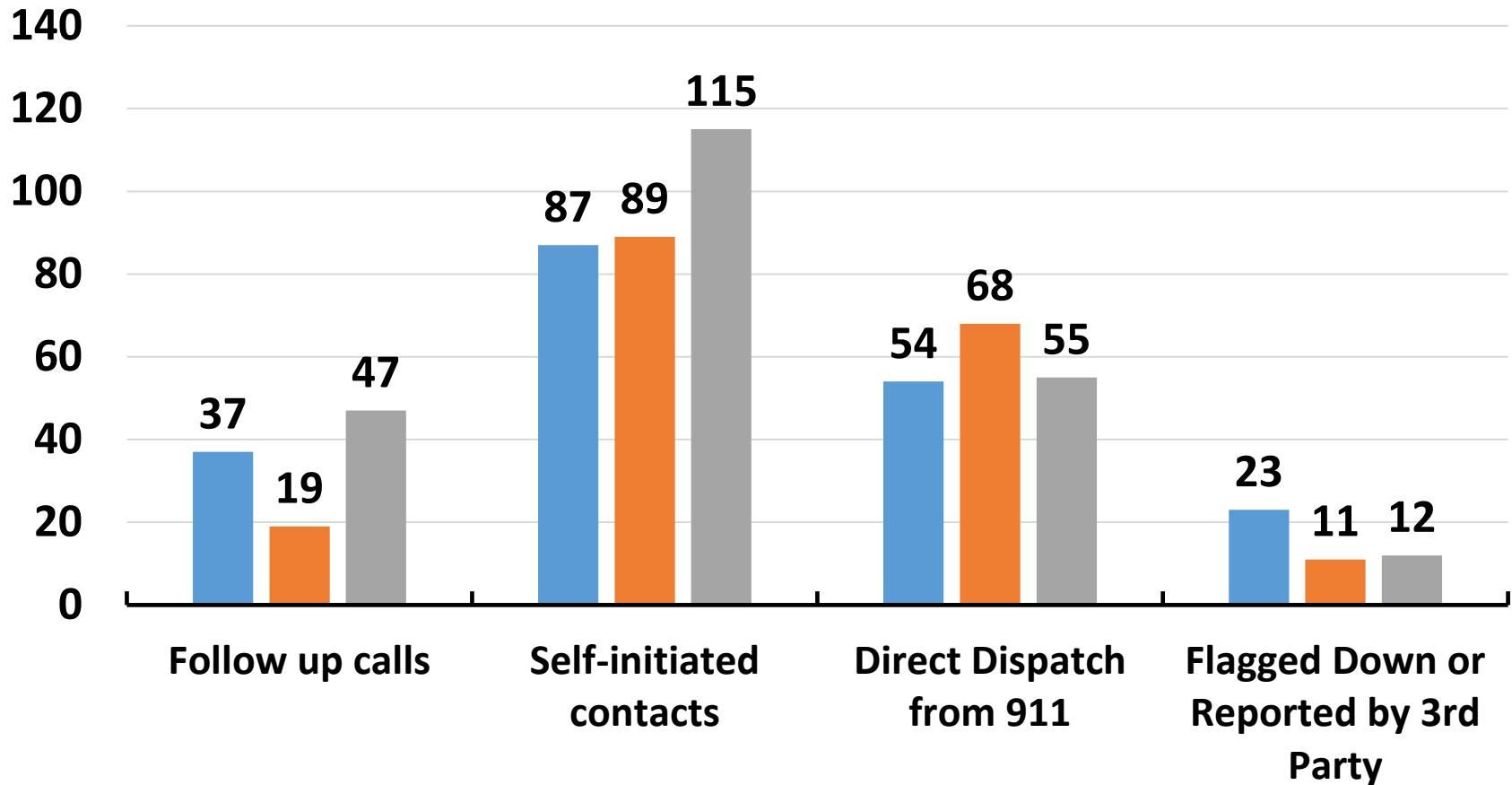
Grand Total	23,556
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DATE:	January – March 2025 Totals		
Removals	Train	Bus	Platform
No Fare	9,356	122	0
Invalid Fare	1,478	34	0
DART Code of Conduct	5,786	1,310	8,111
Total	16,620	1,466	8,111

Grand Total	26,197
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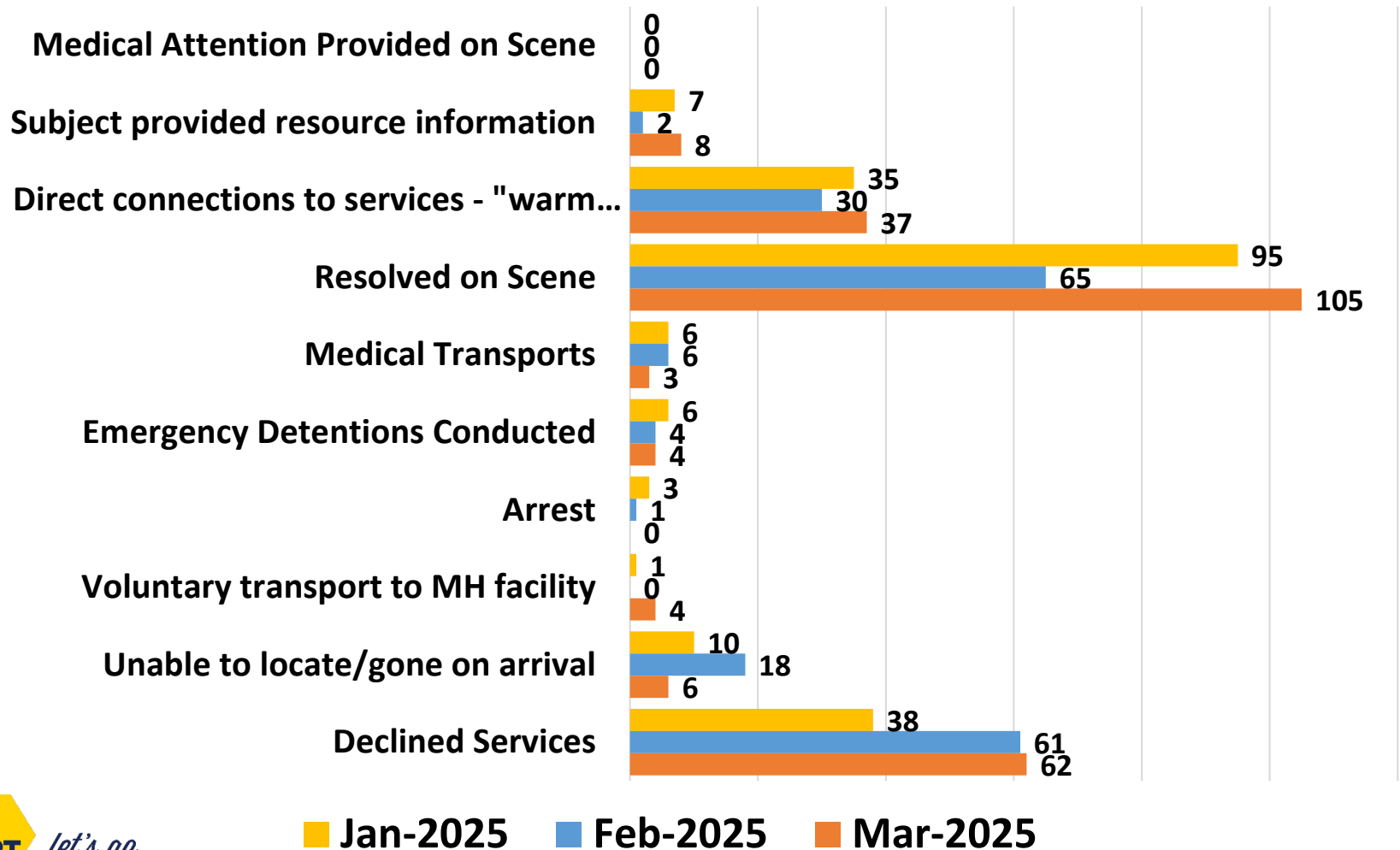
2nd Qtr FY 2025 - MDRT Contacts - 617

January – March 2025



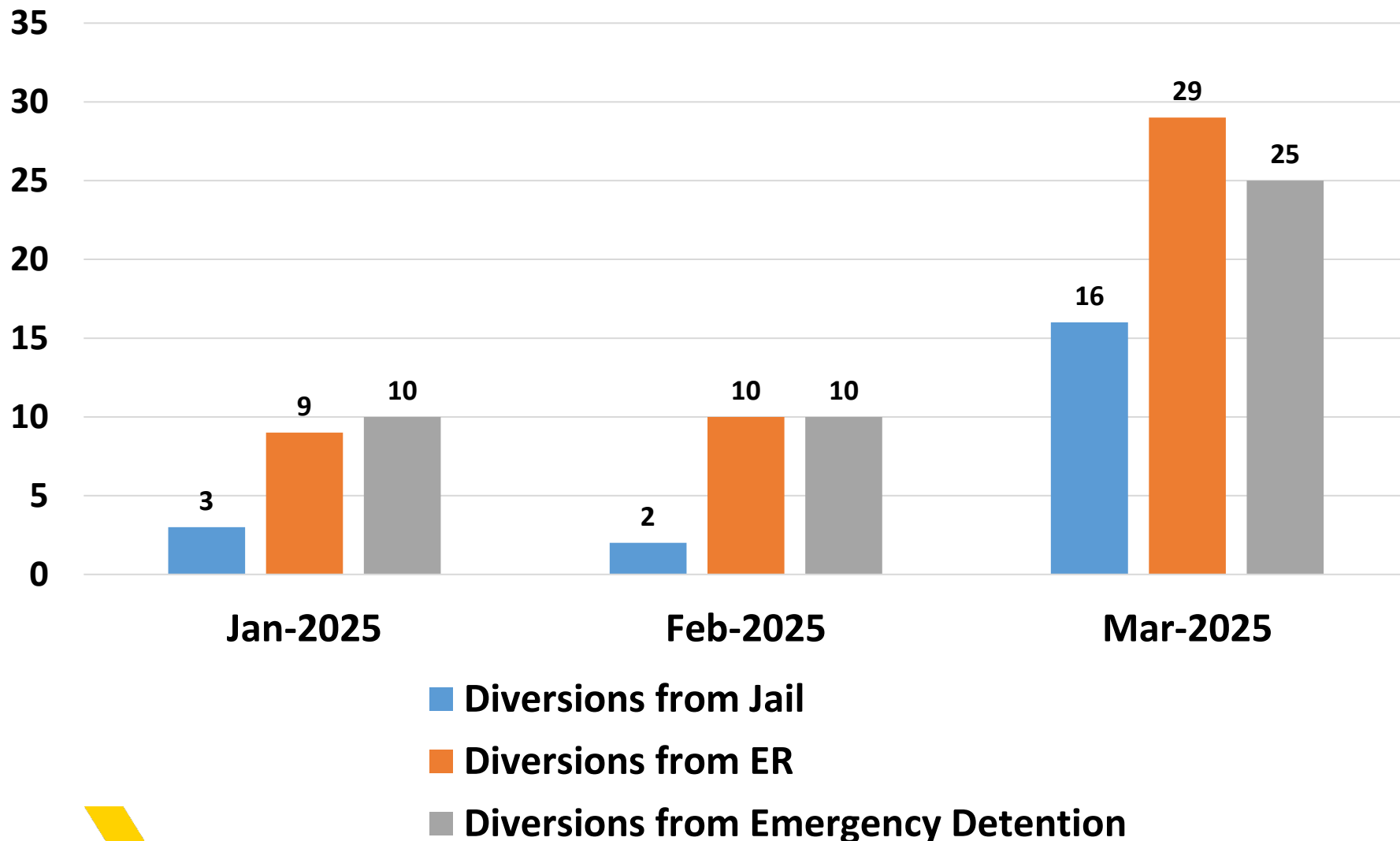
2nd Qtr FY 2025 - MDRT Outcomes - 617

January – March 2025



2nd Qtr FY 2025 - MDRT Diversions

January – March 2025



EMERGENCY DETENTIONS

EMERGENCY DETENTIONS WITHOUT MDRT COUNT					MDRT EMERGENCY DETENTIONS	
Month	2024	2025	# Diff	% Diff	2024	2025
Jan	32	45	13	41%	0	4
Feb	47	23	-24	-51%	3	5
Mar	43	35	-8	-19%	1	0
Grand Total	122	103	-19	-16%	4	9

CRIMINAL TRESPASS ARRESTS

Month	2024	2025	# Diff	% Diff
Jan	40	43	3	8%
Feb	55	46	-9	-16%
Mar	48	68	20	42%
Grand Total	143	157	14	10%

- ❖ MDRT made one criminal trespass arrest in the 2nd Quarter of 2024 and one in the 2nd Quarter of 2025 (included in the totals).

Total Repeat Client Contacts

January – March 2025

51

- Of the 617 total client contacts, 51 (8%) were contacted more than once.
- ❖ The number of total repeat client contacts may be higher. Some clients refused to provide their names or provided a fictitious name.

SUBJECTS IDENTIFIED AS LIVING UNSHELTERED

January – March 2025

460

- Of the **617** total client contacts, **460 (75%)** were identified as unsheltered.

2nd Qtr FY 2025 – CONTACT TIMES

January – March 2025

Total time spent on 617 contacts

✓ **539 hours 4 minutes**

Average time on 617 contacts

✓ **52 minutes**

Average number of contacts per day

✓ **10**

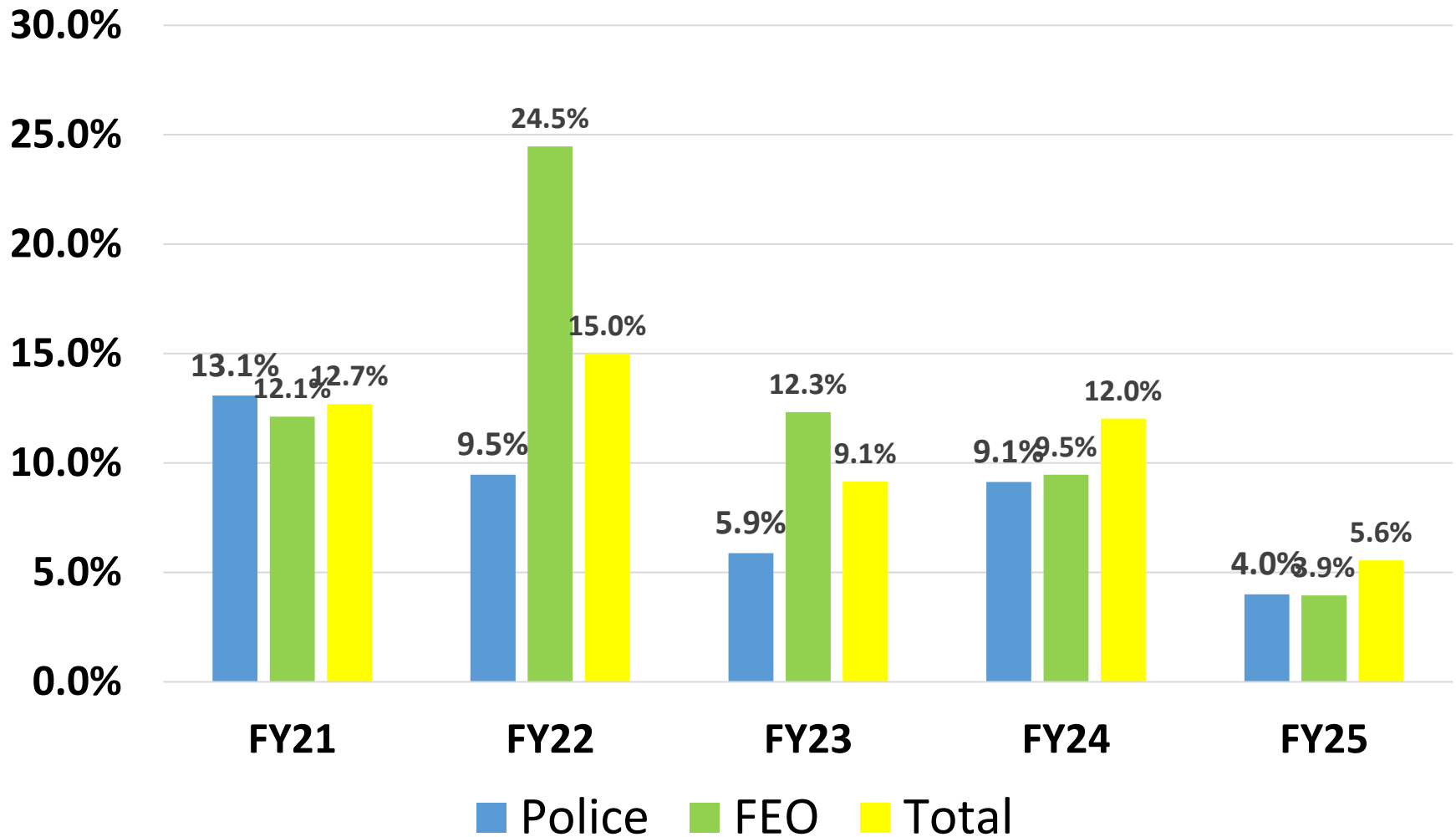
A blurred city street scene with a yellow bus and a yellow box containing the text 'Hiring and Recruiting'. The background shows a city street with a yellow bus, buildings, and a traffic light. A yellow box is overlaid on the image, containing the text 'Hiring and Recruiting' in a bold, dark blue font.

Hiring and Recruiting

FY 2025 Hiring Update

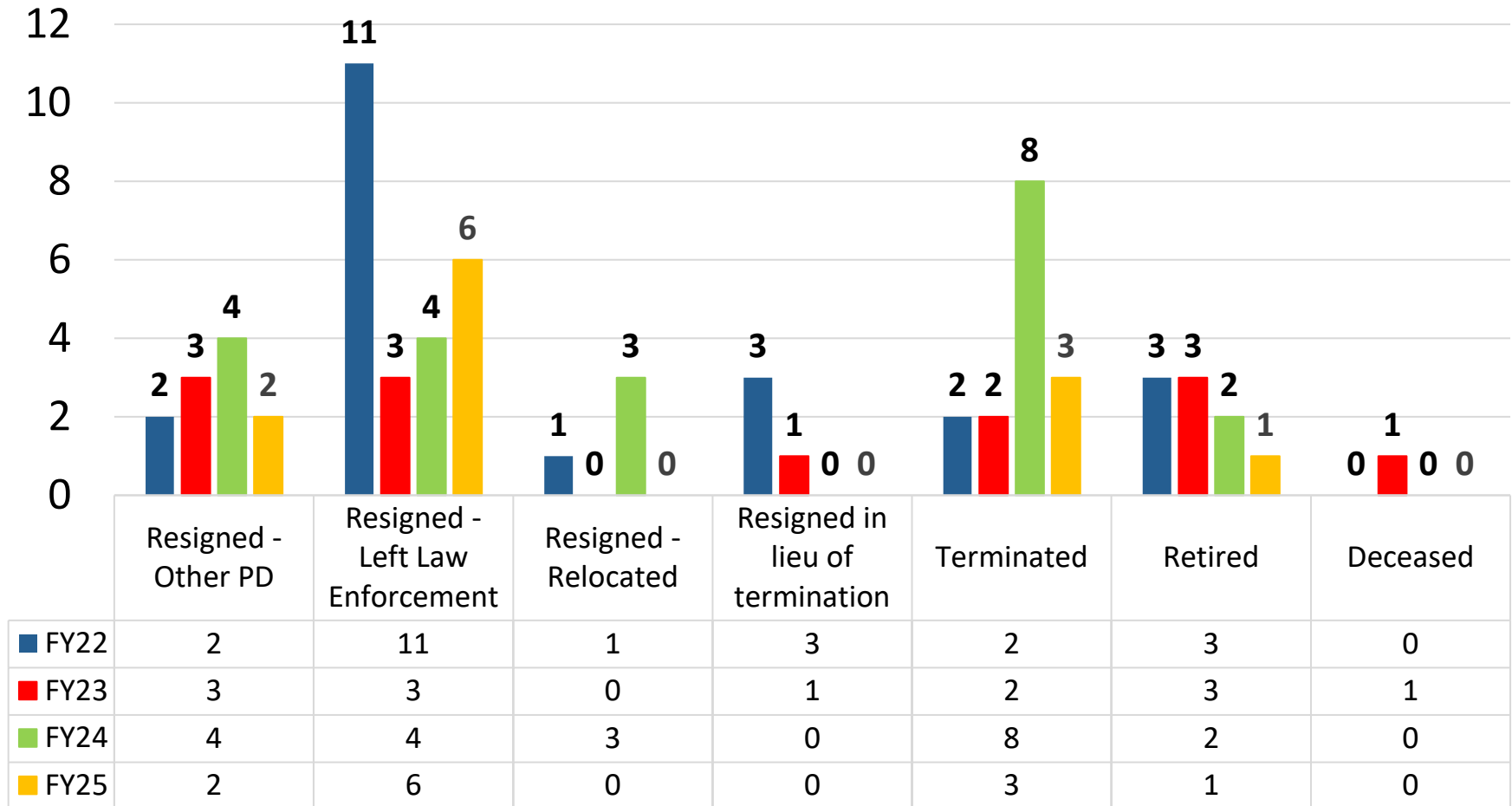
Position	# Vacancies	# Hired FY25
Police Officers	17 – Officers (4 offers pending)	16
Fare Enforcement Officers	3 – FEOs (2 offers pending)	12
Telecommunicators	3 – Telecommunicators 1 – Lead Telecommunicator	1
Police Sergeant	1	0
Other Civilians	1 – Evidence Custodian 1 – Police Representative 1 – Police Specialist - Case Filer	2
TOTAL	28	31

Turnover Rate



Departures by Reason by FY

FY22-FY25



Current Vacancies by Duration as of 3/31/2025

POSITION	0-3 months	4-6 months	7-12 months	13-18 months	19+ months	TOTAL
Officer	6	5	6			17
Fare Enforcement Officer	1	2				3
Telecommunicator	2		1			3
Lead Telecommunicator	1					1
Sergeant	1					1
Evidence Custodian		1				1
Police Specialist – Case Filer	1					1
Police Representative	1					1
TOTAL	13	8	7	0	0	28

Police Officer Hiring Status

Applicant progression through hiring process steps	FY25
# applications received	1,028
# applicants who registered for the entrance exam	313
# applicants who attended the entrance exam	193
# applicants who passed the entrance exam	64
# applicants who were hired	16

FY	# Hired
2021	10
2022	17
2023	21
2024	22
2025	16

Recruiting Efforts (FY25)

- **Advertising**
- **Job postings**
- **Recruiting events**
- **Recruiting materials**
- **Signing bonus**
- **Referral bonus**

Questions

