

Approval of 2026 Service Changes and Title VI Equity Assessments

Board of Directors
Development Subcommittee

August 26, 2025

Rob Smith
VP Service Planning and Scheduling



Today's Action

- Authorize the President & Chief Executive Officer or her designee to implement major service changes in January 2026, as shown in Exhibit 1 to the Resolution; and
- Approve the Title VI assessment of the proposed service modifications and the proposed mitigation plan, included as Exhibit 2 to the Resolution

Background

- On August 12, the Board received a briefing on staff-recommended 2026 service changes
- Today's action item would approve the changes and associated Title VI report
- The next slide summarizes the recommendations

Summary of Service Recommendations

Service	Recommendation	Weekday Frequencies	Weekend Frequencies
Light Rail	<ul style="list-style-type: none"> Weekday peak frequency to 20 minutes all lines, no other changes 	20/20/20/30	30/20/20/30
Commuter Rail	<ul style="list-style-type: none"> No changes 	30/60/60/60	
Very Frequent Bus (1-9)	<ul style="list-style-type: none"> No changes 	15/15/15/30	30/15/30/30
Frequent Bus (10-99)	<ul style="list-style-type: none"> Weekday peak frequency to 20 minutes all routes, no other changes 	20/20/20/30	30/20/30/30
Routes 28/41/47	<ul style="list-style-type: none"> Become local bus routes due to route performance per Service Standards 	20/30/30/30	30/30/30/30
Local Bus (100's)	<ul style="list-style-type: none"> Weekday peak frequency to 20 minutes all routes, no other changes 	20/30/30/30	30/30/30/30
Local Coverage Bus (200's)	<ul style="list-style-type: none"> 4 routes discontinued (209, 225, 254, 255), no other changes 	30/40-60/40-60/60	60/40-60/60/60
Express Bus (300's)	<ul style="list-style-type: none"> 3 routes discontinued (305, 378, 383) Weekday peak frequency to 20 minutes for 306 Retain current service for 308 due to strong growth 	20/-/-/-	No Service
GoLink	<ul style="list-style-type: none"> Retain current service for all zones and zone-to-zone groups Plano and Addison zones added 		
Shuttles	<ul style="list-style-type: none"> Plano, Addison shuttles added with 50% share 	Varies	Varies
Paratransit	<ul style="list-style-type: none"> No changes to current service area 		

Weekday frequencies: peak/midday/evening/night, Weekend frequencies: morning/midday/evening/night
Changes highlighted in **YELLOW**

Consequences of Delayed Approval

- Implementation work for a service change of this magnitude takes a minimum of four months
- Delayed approval of 2026 changes will result in delayed implementation
- Each month of delay in implementation of:
 - Service reductions entails FY26 budget costs of around \$2m/month
 - Service additions entails FY26 budget savings of around \$400k/month
- Financial impacts of any delay will need to be adjusted in the FY26 budget before being adopted in September

Title VI Analysis

- Draft Title VI analysis for the recommended service changes indicates that:
 - There is disparate impact on minority communities, and
 - There is not a disproportional burden to low-income communities
- Proposed mitigation plan to address disparate impacts includes:
 1. All discontinued services have replacement services available
 - Details in Exhibit 2 report
 2. As a part of future service changes, peak frequencies would be restored to previous levels in a prioritized sequence for the following routes:
 - Routes 57 (Westmoreland), 104 (Illinois), 38 (Ledbetter), 108 (Camp Wisdom), 114 (East Oak Cliff)

Recommendation

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- Approve the Title VI assessment of the proposed service modifications and the proposed mitigation plan, included as Exhibit 2 to the Resolution



DART.org

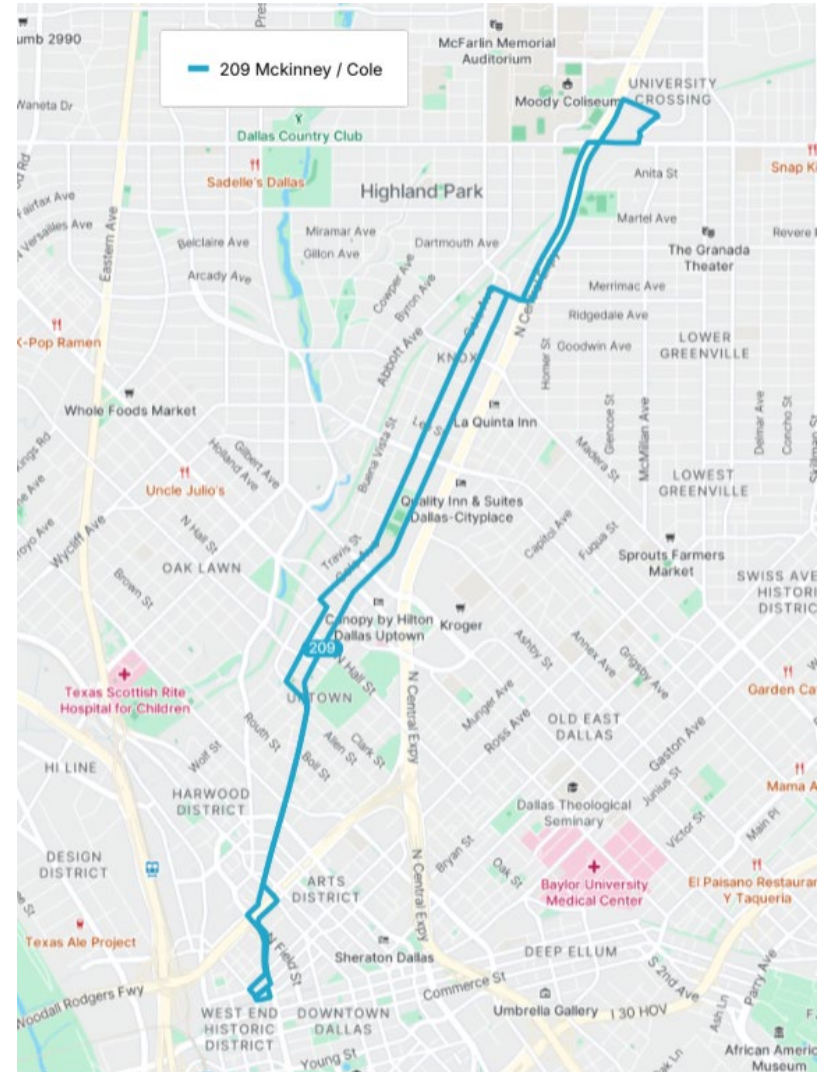


Service Discontinuations

Route 209 McKinney / Cole

Discontinued

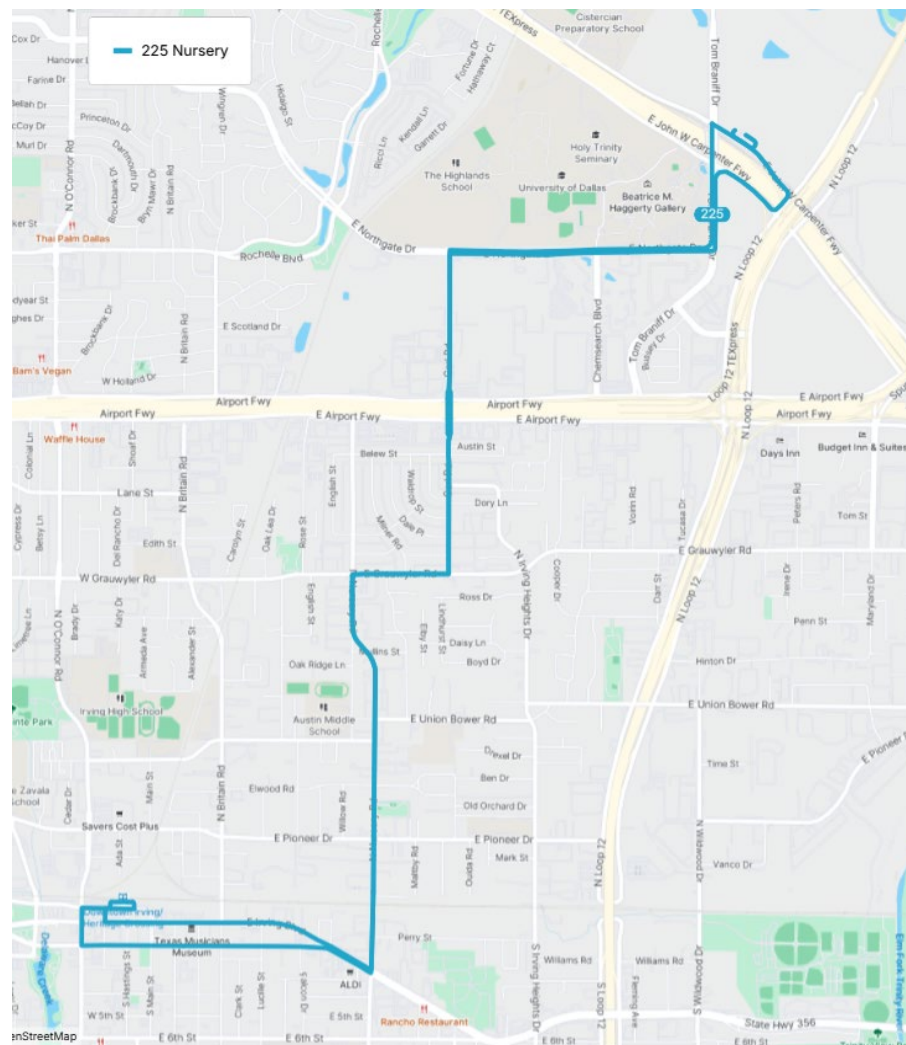
- Serves Downtown to SMU / Mockingbird Station mainly via McKinney / Cole couplet
- Dallas
- 200 average weekday riders
- Alternative services:
 - Park Cities GoLink
 - Red or Orange Light Rail lines
 - McKinney Avenue trolley
 - Route 105 Henderson



Route 225 Nursery

Discontinued

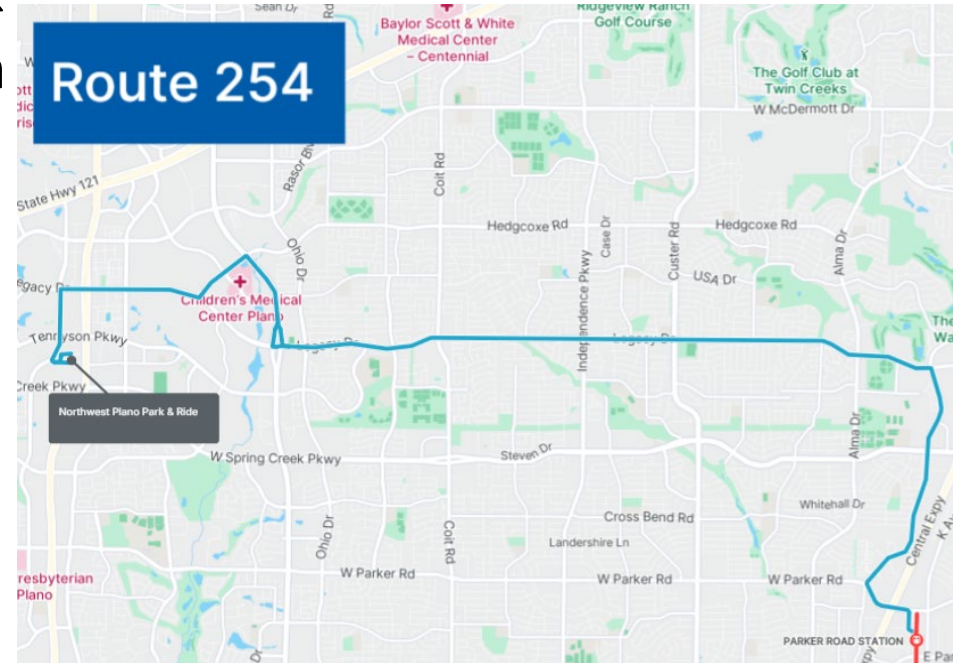
- Serves Downtown Irving / Heritage Crossing Station to University of Dallas Station via Nursery
- Irving
- 329 average weekday riders
- Alternative services:
 - North Central Irving GoLink



Route 254 Legacy

Discontinued

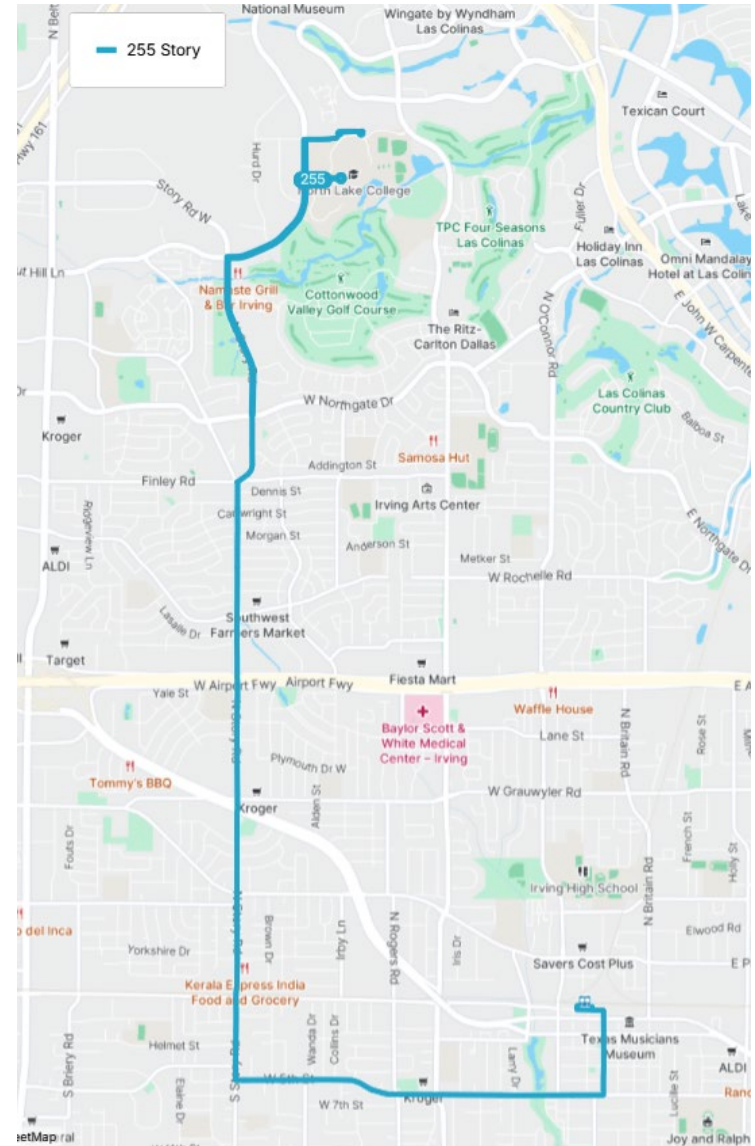
- Connects Northwest Plano Park and Ride to Parker Road Station via Legacy Drive
- Plano
- 338 average weekday riders
- Alternative services:
 - Proposed city-wide Plano GoLink service



Route 255 Story

Discontinued

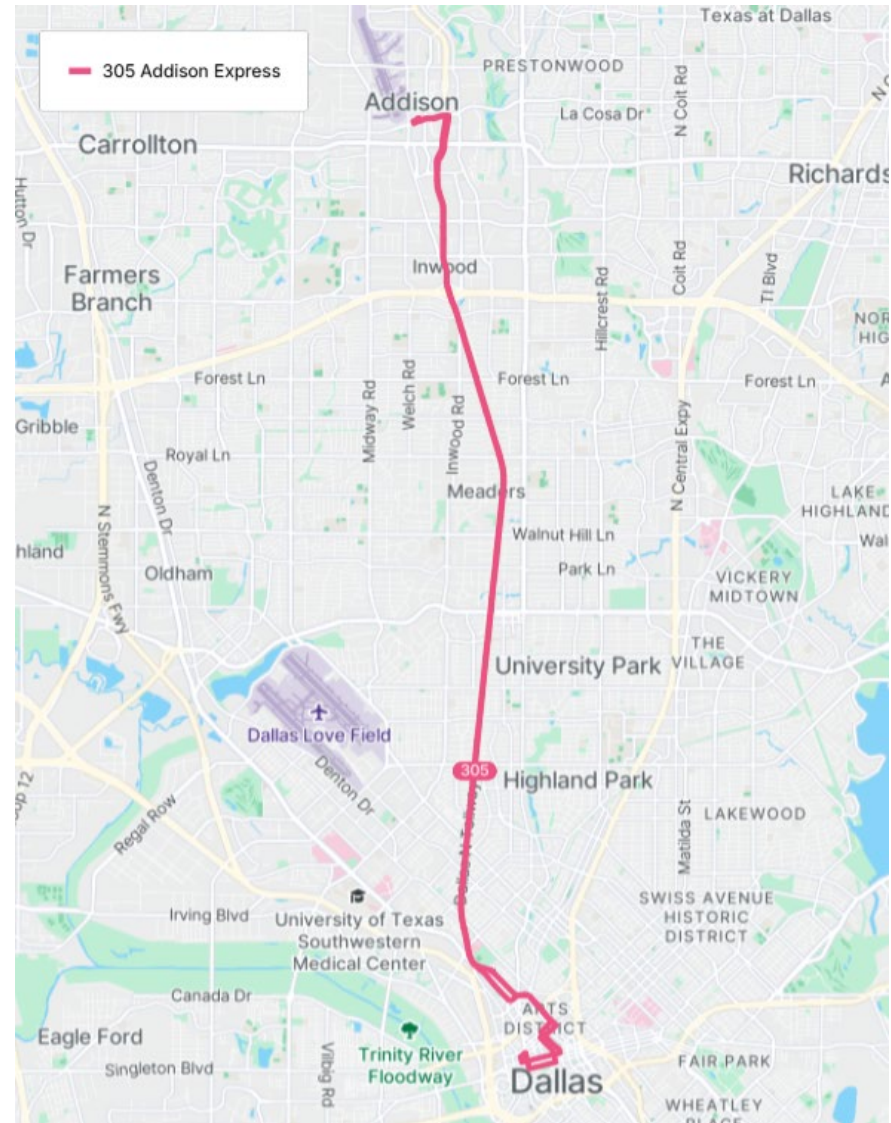
- Connects Dallas College North Lake Campus Station to Downtown Irving / Heritage Crossing Station via Story Road
- Irving
- 250 average weekday riders
- Alternative services:
 - North Central Irving and South Irving GoLink



Route 305

Discontinued

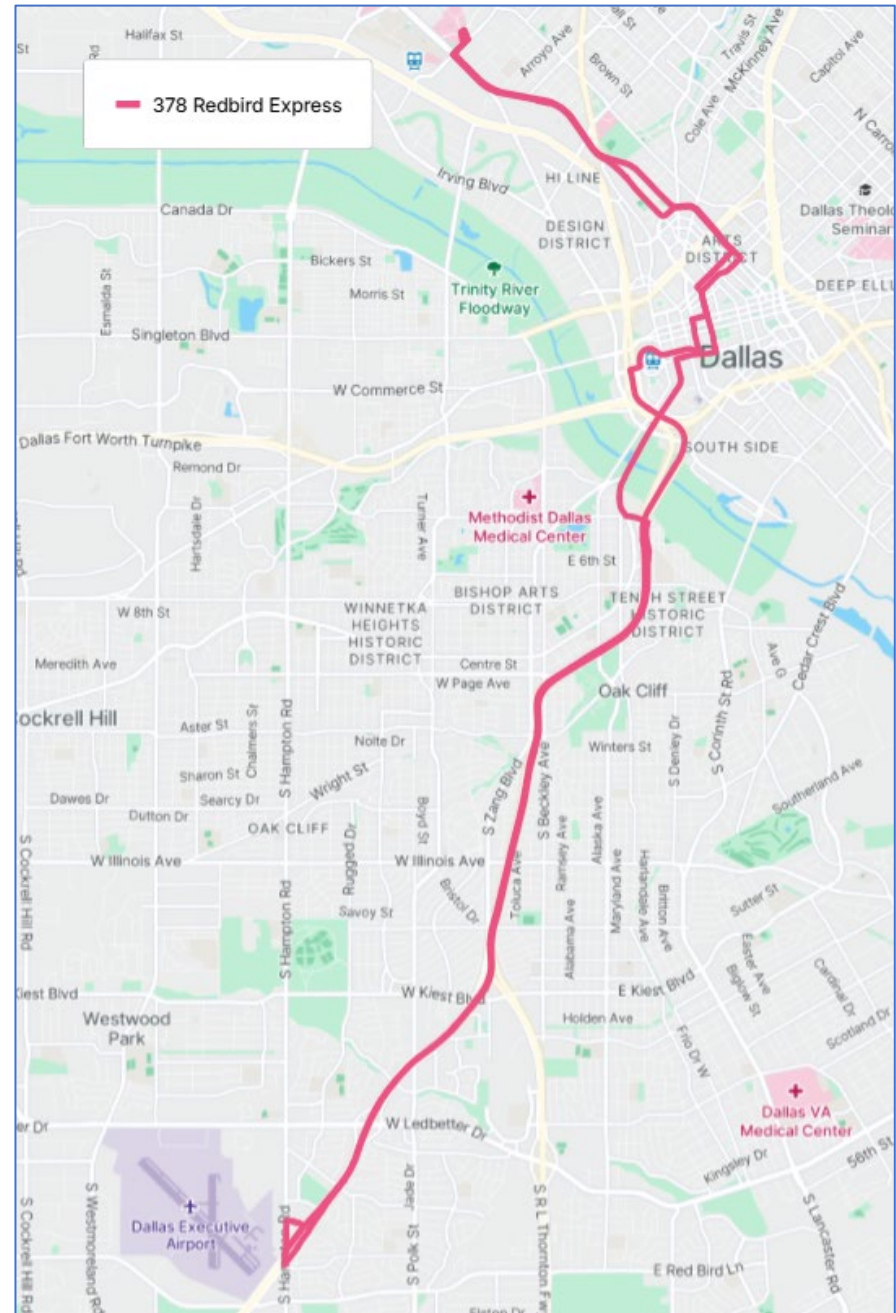
- Connects Addison Transit Center to Downtown Dallas via North Dallas Tollway
- Addison, Dallas
- 290 average weekday riders
- Alternative services:
 - Route 239



Route 378

Discontinued

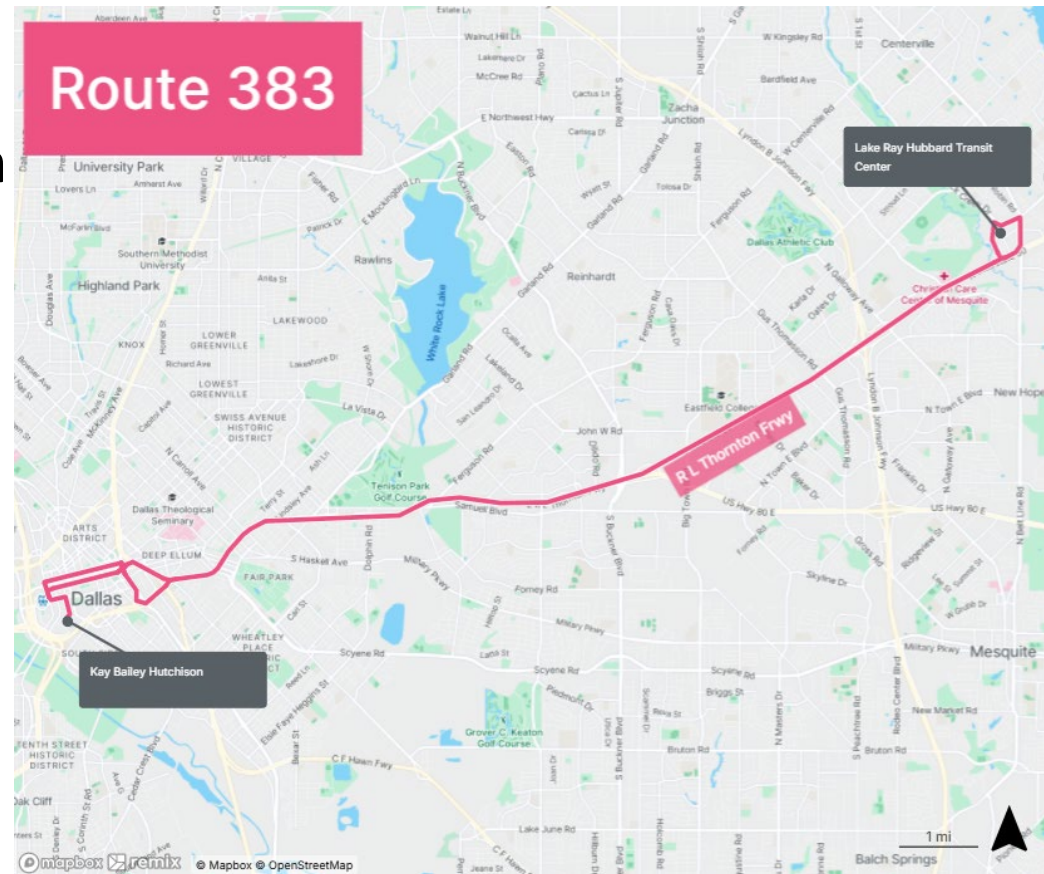
- Connects Red Bird Transit Center to Downtown Dallas via IH 35
- Dallas
- 191 average weekday riders
- Alternative services:
 - Route 109



Route 383

Discontinued

- Connects Lake Ray Hubbard Transit Center to Downtown Dallas via IH 30
- Garland, Dallas
- 195 average weekday riders
- Alternative services:
 - Route 224

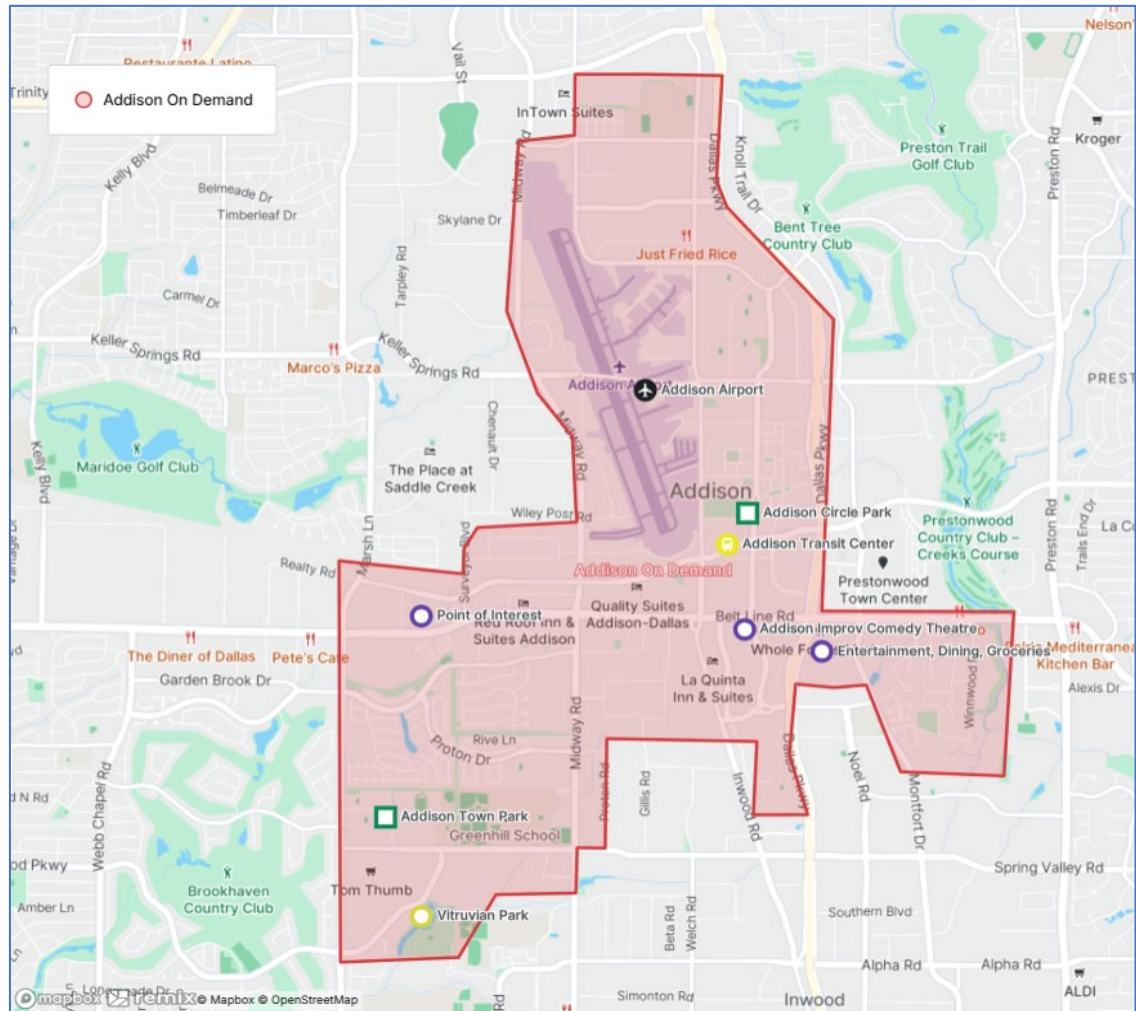




DART City Requests

Addison GoLink zone

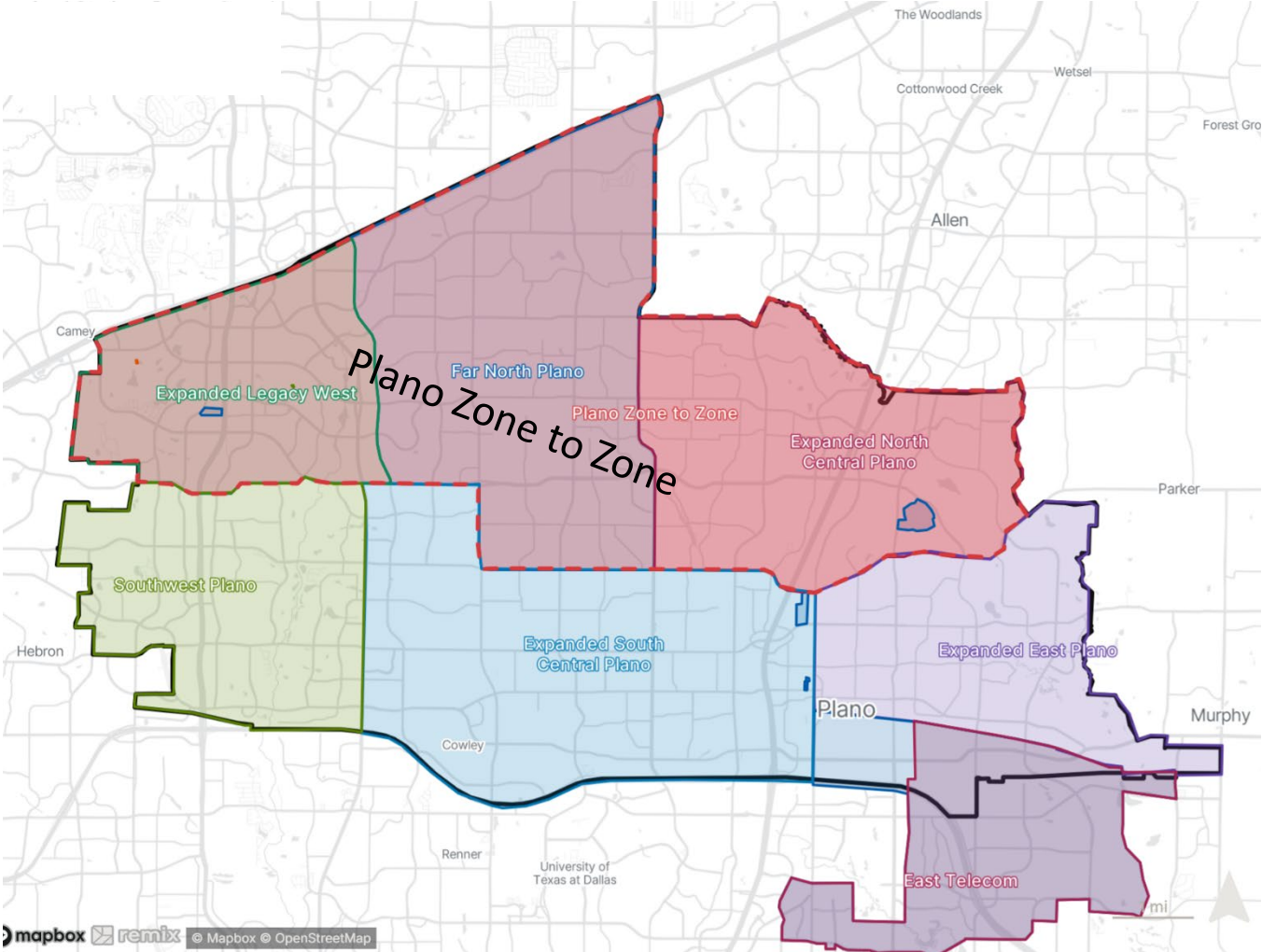
- Covers Addison
- Focused on internal mobility
- Seven days per week, from 5AM to midnight
- Around five square miles



Route 430 Addison Circulator



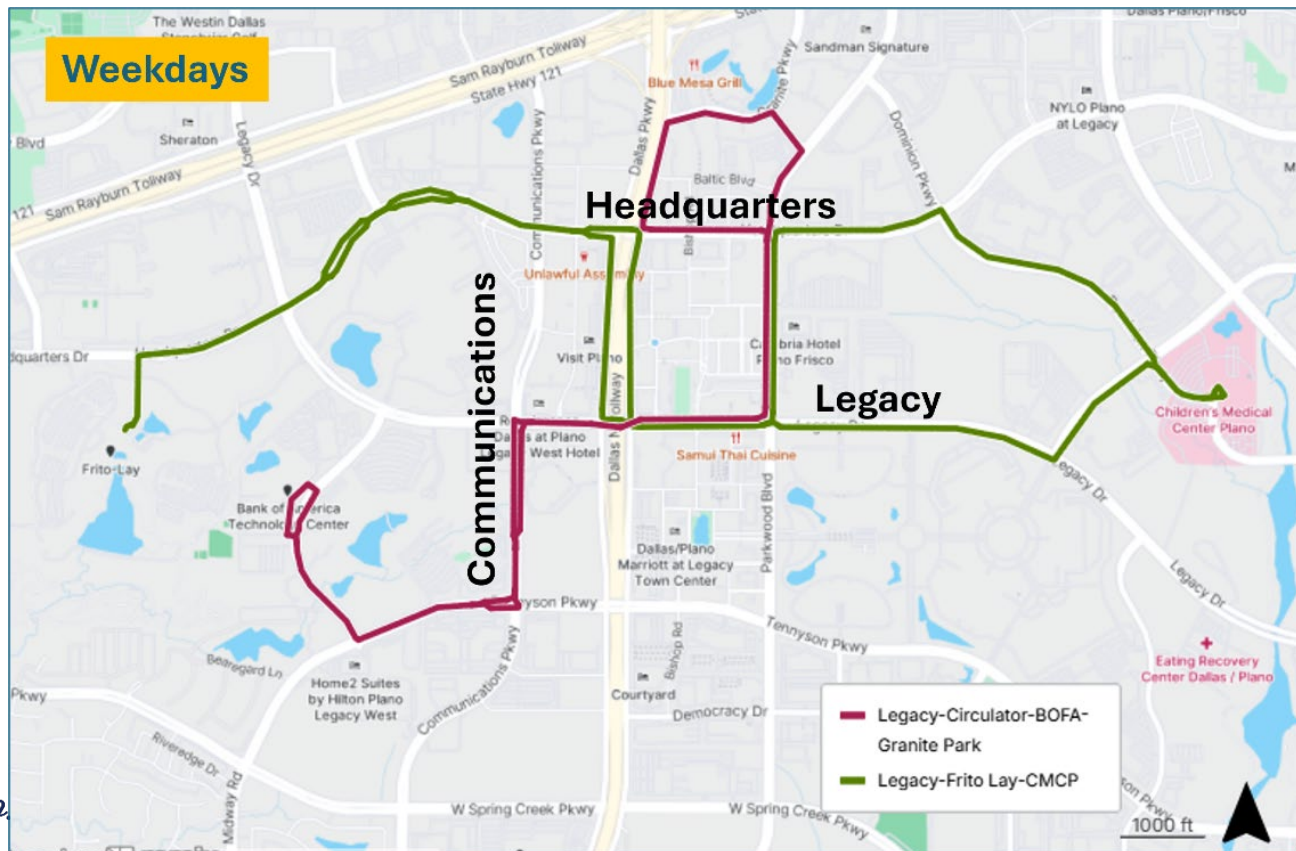
Plano GoLink



Plano Legacy Shuttle Service

Routes 431, 432

- The weekday service would operate as two complementary routes, Monday - Friday 5AM – 7PM, frequency of every 15 minutes
- Half paid for by Plano



Plano Legacy Shuttle Service

Route 433

- Weekend and evening option would operate as a bidirectional loop, Monday – Friday, 7PM – midnight; 5AM – midnight on the weekend; 30 minutes
- Half paid by Plano



A blurred city street scene with a yellow bus and a yellow text box. The background shows a city street with a yellow bus in the center, tall buildings on the left, and a traffic light on the right. A yellow banner with the text "#HungerActionMonth" is visible in the top right corner. A yellow rectangular box is centered over the bus, containing the text "Frequency Changes" in bold blue font.

Frequency Changes

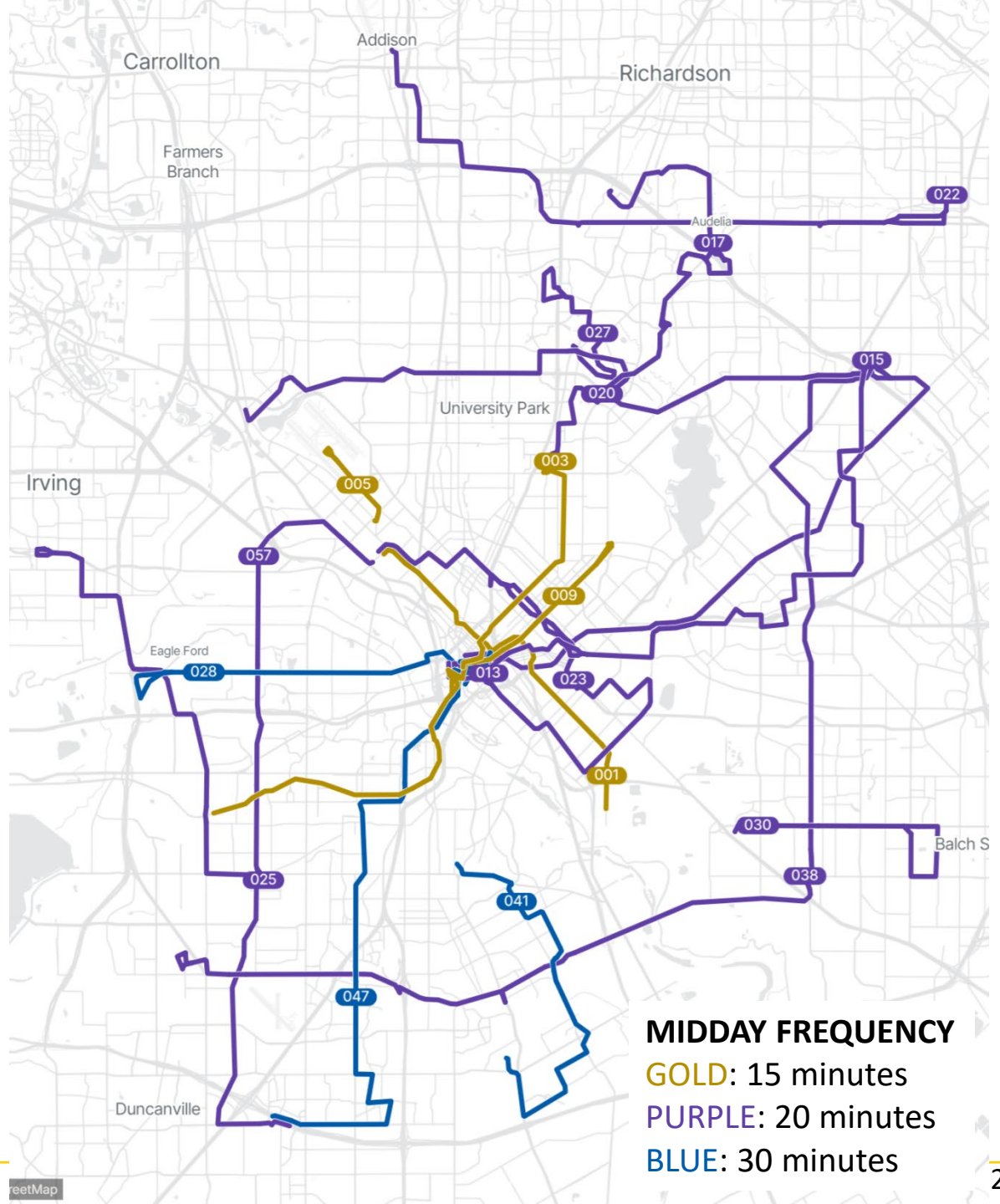
Rail Service

- Light rail
 - Peak frequency reductions to 20 minutes
 - No changes to current midday, evening, and weekend service levels
 - For rail segments served by more than one line, frequency will be much higher (e.g., Orange/Red lines in N. Central corridor)
 - Changes also allow for more consistent operation as we make network improvements under DART Transform
- No changes to commuter rail service; continue current/planned schedules

Bus Service

Frequent Service

- No changes to very frequent routes (1-9)
- Frequent routes (11-57)
 - Peak frequency reductions to 20 minutes
 - No changes to midday, evening, and weekend service levels
- Routes 28, 41, 47 become local routes



MIDDAY FREQUENCY

GOLD: 15 minutes

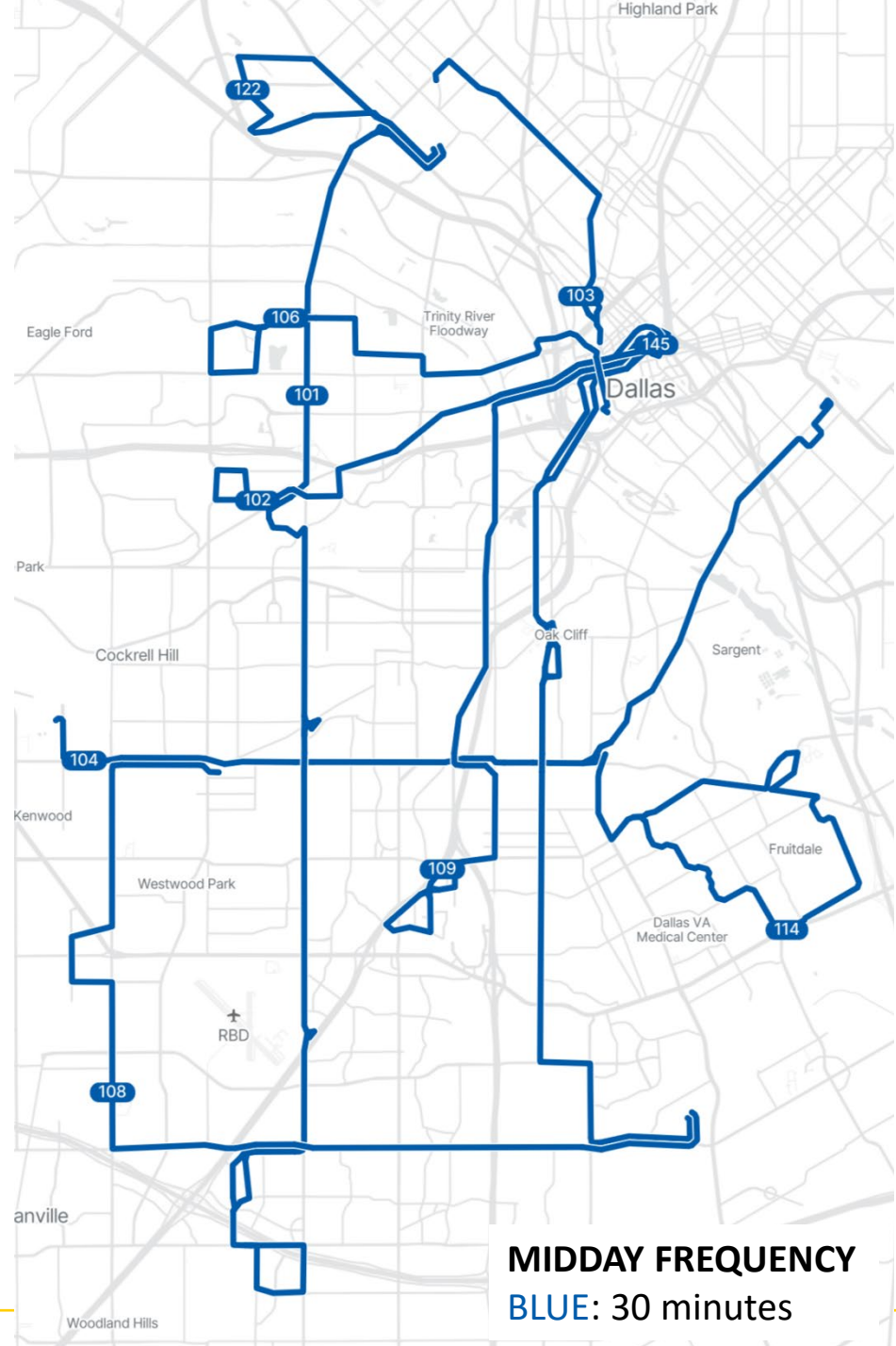
PURPLE: 20 minutes

BLUE: 30 minutes

Bus Service

Local Service

- Local routes (100s) would see peak frequency reductions to 20 minutes
- No changes to midday, evening, and weekend service levels

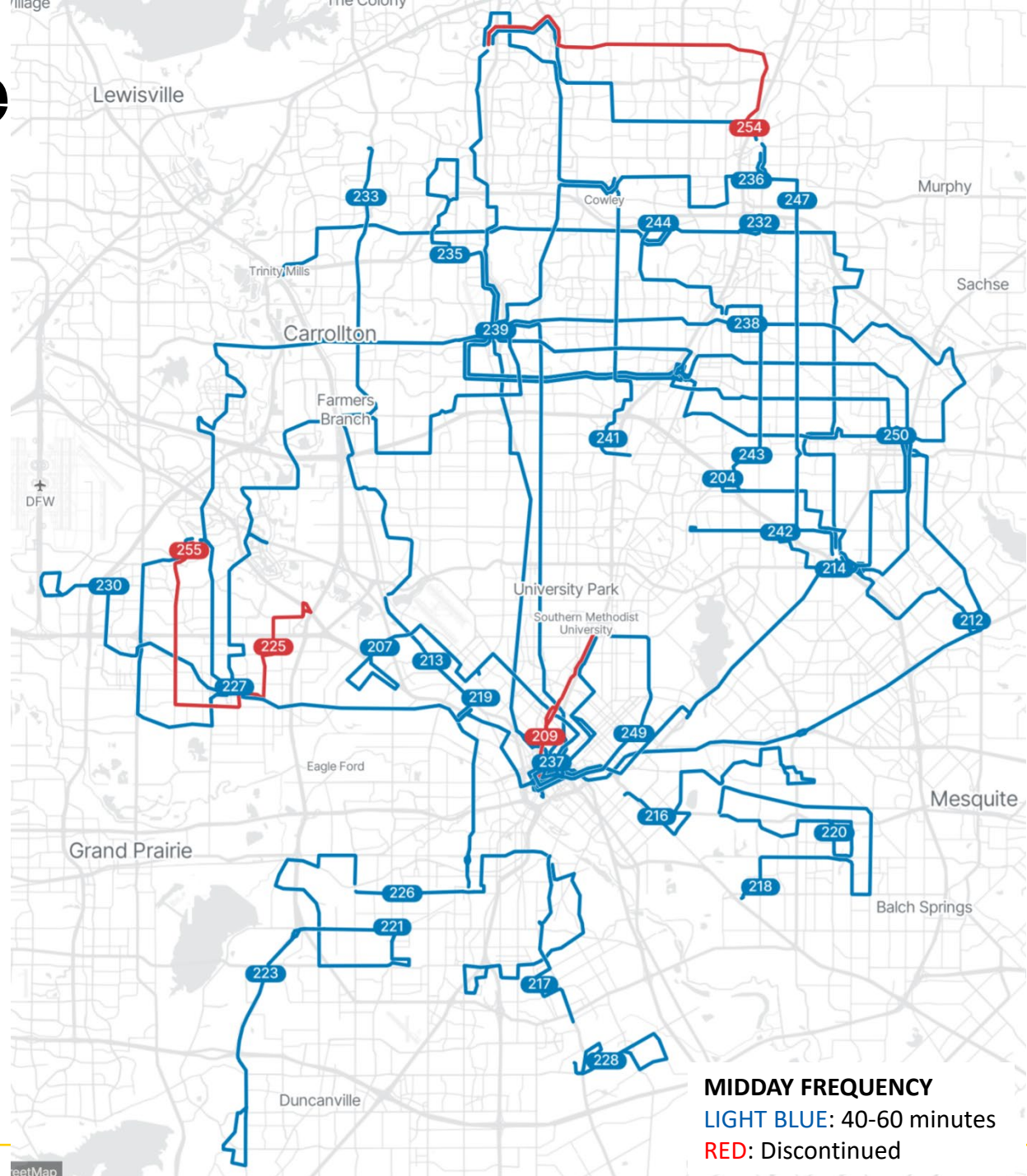


Bus Service

Local Coverage Service

- Would discontinue Routes 209 (Dallas), 225 (Irving), 254 (Plano), 255 (Irving)
- 254/255 are relatively new routes serving areas with full GoLink service, but are not meeting standards so far
- No changes to service levels on the other local coverage routes (200s)

Route	Weekday Riders 25Q2	Subsidy/ Rider 25Q2
209	196	\$32.46
225	329	\$18.21
254	340	\$39.90
255	244	\$26.92



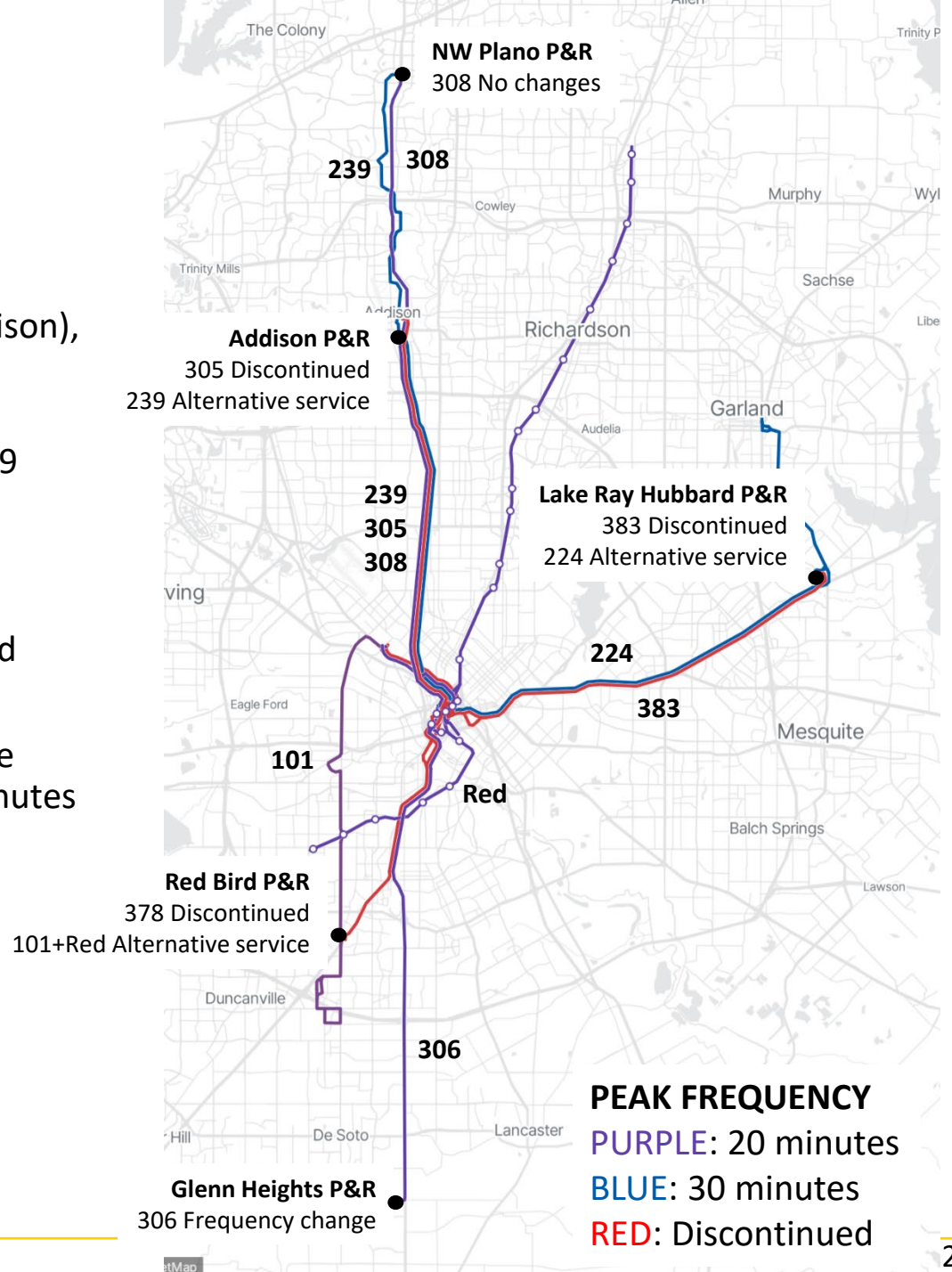
MIDDAY FREQUENCY
 LIGHT BLUE: 40-60 minutes
 RED: Discontinued

Bus Service

Express Service

- Would discontinue Routes 305 (Addison), 378 (Dallas), 383 (Garland)
 - 305 has alternative service to Downtown Dallas via Route 239
 - 383 has alternative service via Route 224
 - 378 has connecting service via Routes 101 with transfer to Red Line
- Route 306 (Glenn Heights) would see peak frequency reductions to 20 minutes
- No changes to Route 308 (Plano)

Route	Weekday Riders 25Q2	Subsidy/ Rider 25Q2
305	290	\$28.89
378	186	\$30.95
383	199	\$39.73



Maps



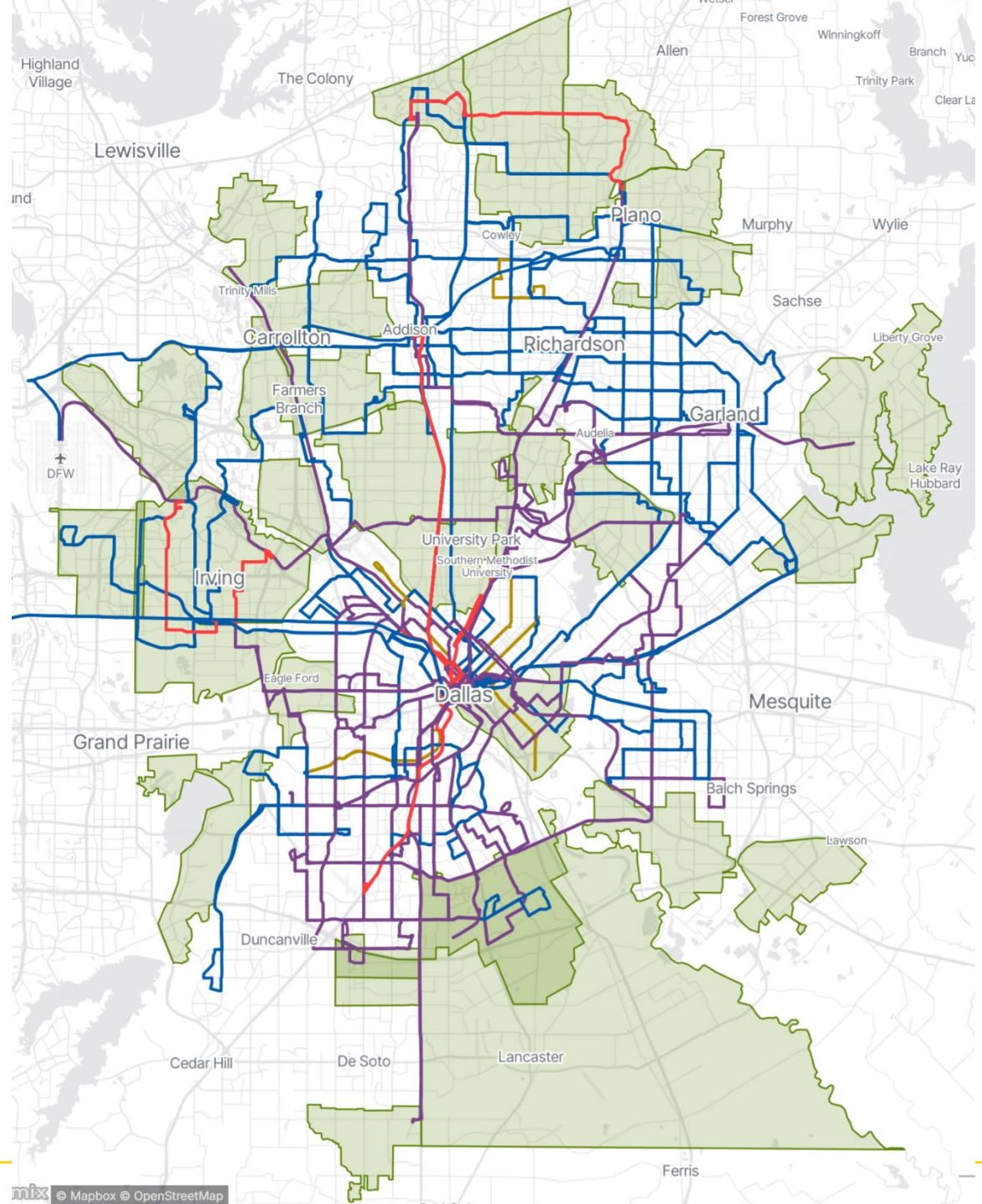
Service Map with Changes *Peak Service Frequency*

GOLD: 15 minutes

PURPLE: 20 minutes

BLUE: 30 minutes

RED: Discontinued



Service Map with Changes *Midday Service Frequency*

GOLD: 15 minutes

PURPLE: 20 minutes

BLUE: 30 minutes

LIGHT BLUE: 40-60 minutes

RED: Discontinued

