

Public Hearing on 2025 Service Changes

Board of Directors

March 25, 2025

Hans-Michael Ruthe
Director, Service Planning



Background

- This Public Hearing follows January's approval to Call a Public Hearing and December's 2025+ service changes briefing, and includes
 - Silver Line service and associated bus adjustments
 - Low-performing bus route, GoLink zone changes
 - Service improvements associated with Phase 2 of the bus network redesign
 - DART Rides discontinuation
- Staff will present details as required by law for DART's major service changes




Silver Line

Silver Line

- Implementation of 60-trip schedule with 30-minute peak frequency and 60-minute off-peak, weekend frequency
- Service span: 4AM – 1AM daily
- 10 stations

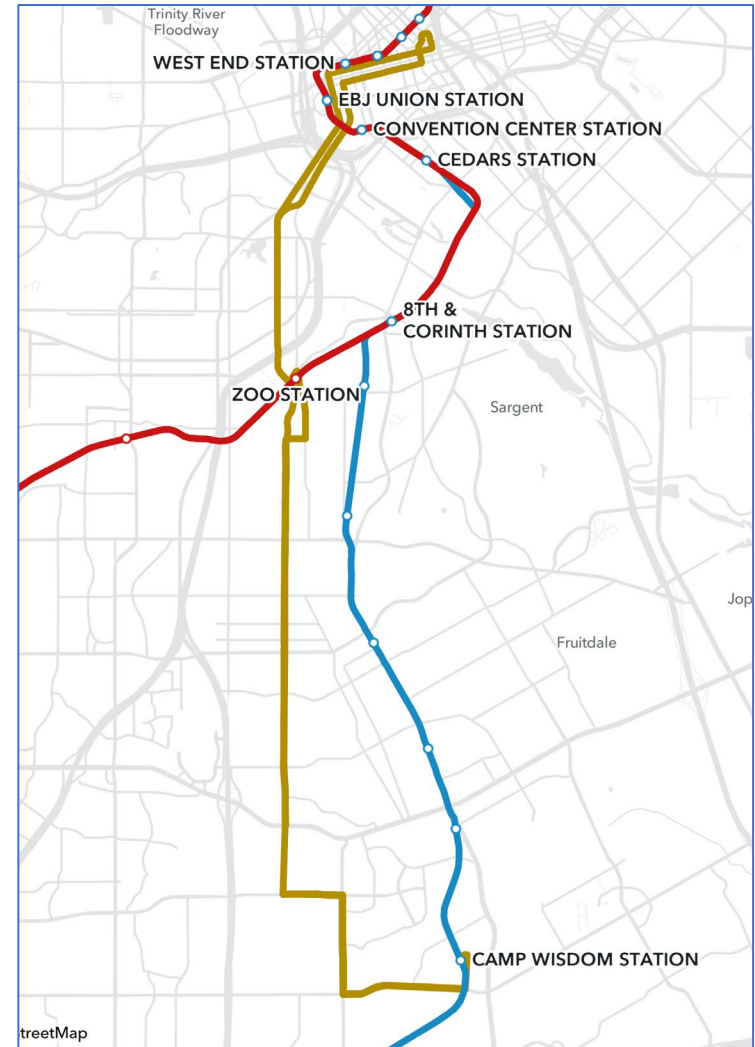




Low-Performing Route Service Changes

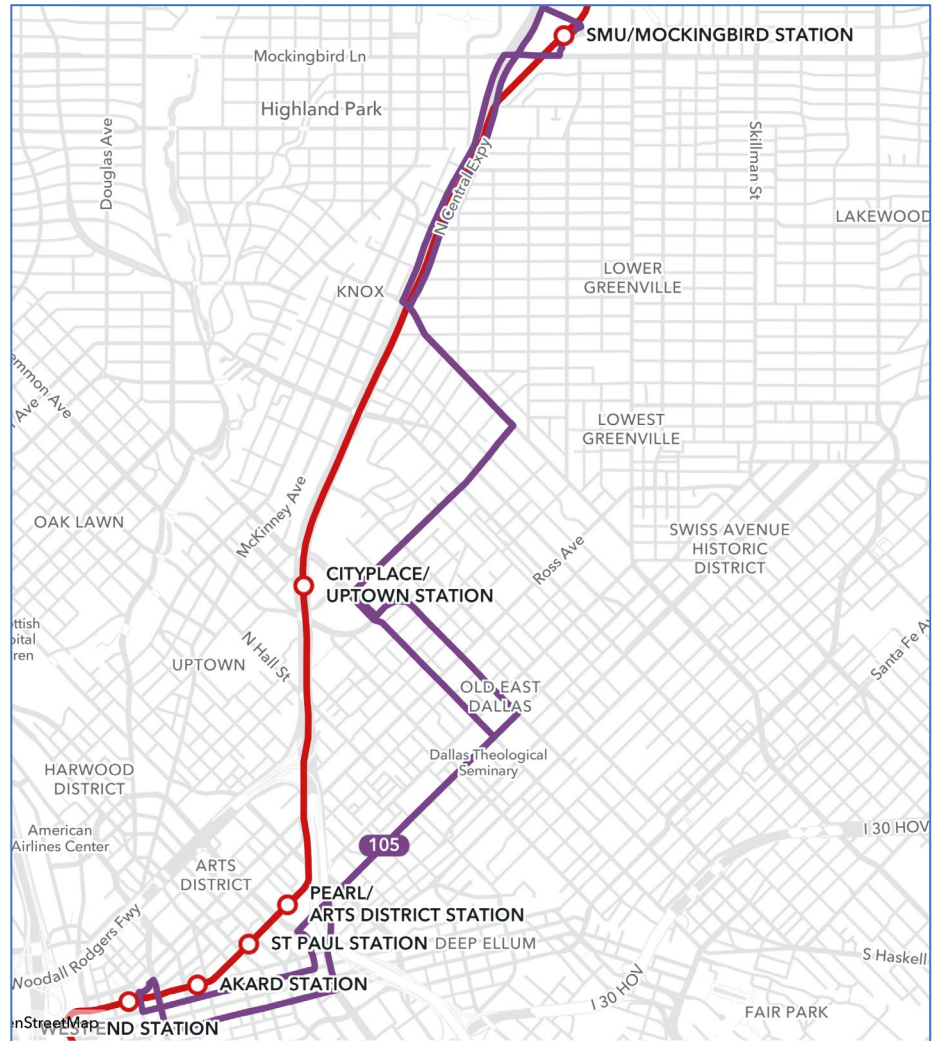
Route 45 Marsalis

- Serves Downtown to Camp Wisdom Station via Marsalis
- Dallas
- Staff recommends downgrading 15 / 20 minute frequency peak / midday to 15 / 30 service on this route



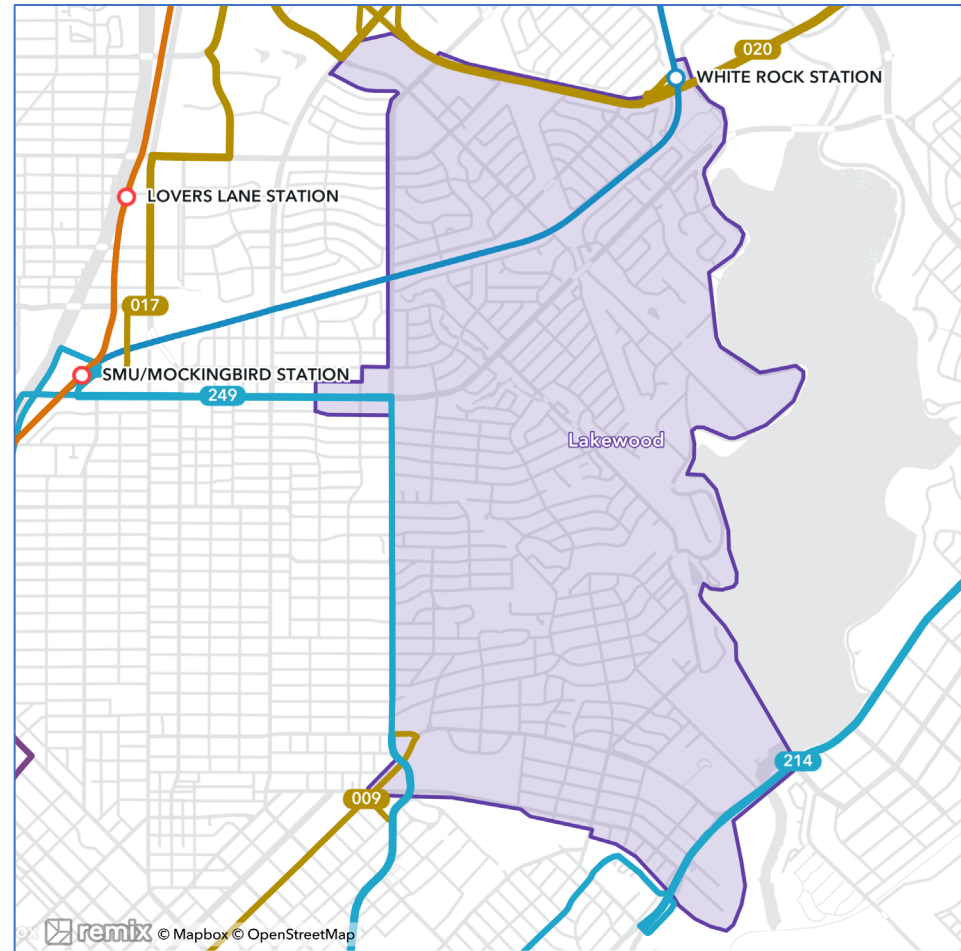
Route 105 Henderson

- Serves Downtown to SMU / Mockingbird Station
- Dallas
- Staff recommends downgrading service from 15 / 30 minute frequency peak / midday to 30 / 40 service



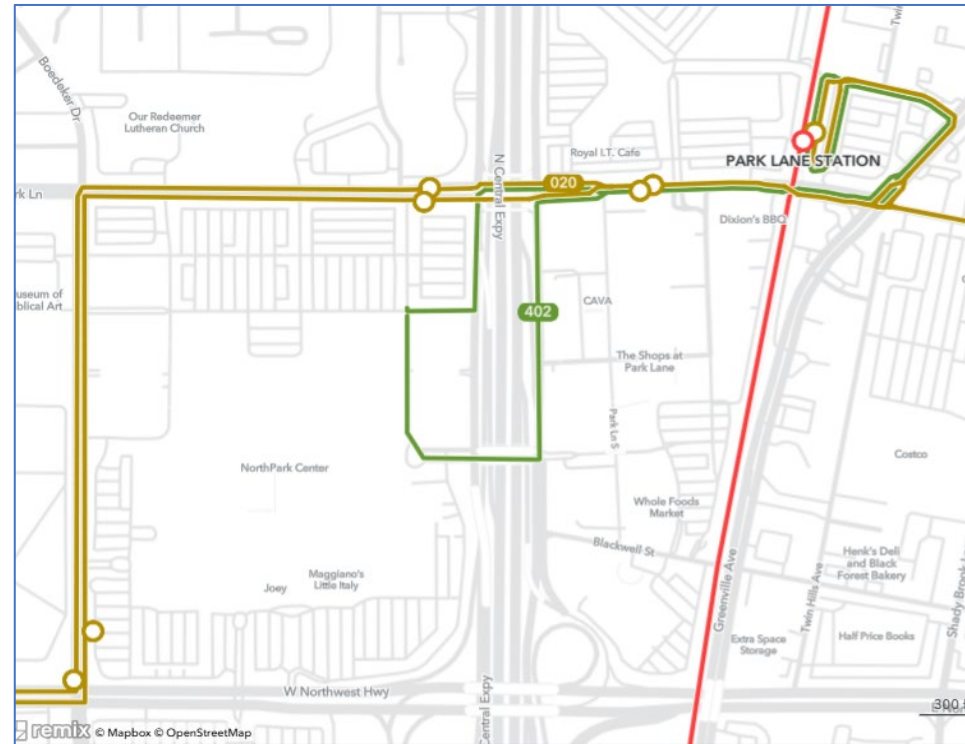
Lakewood GoLink

- Staff recommends discontinuation due to historical low performance



Route 402 NorthPark Shuttle

- Staff recommends discontinuation due to low performance and duplicate service available on Route 20 and North Dallas GoLink

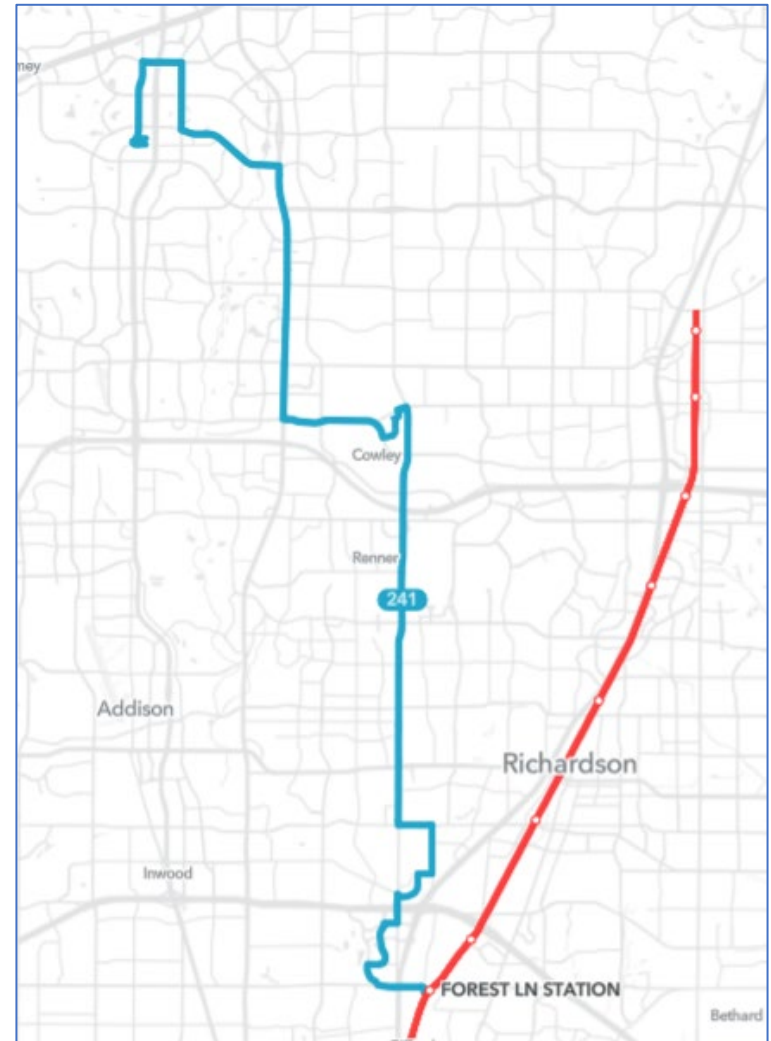




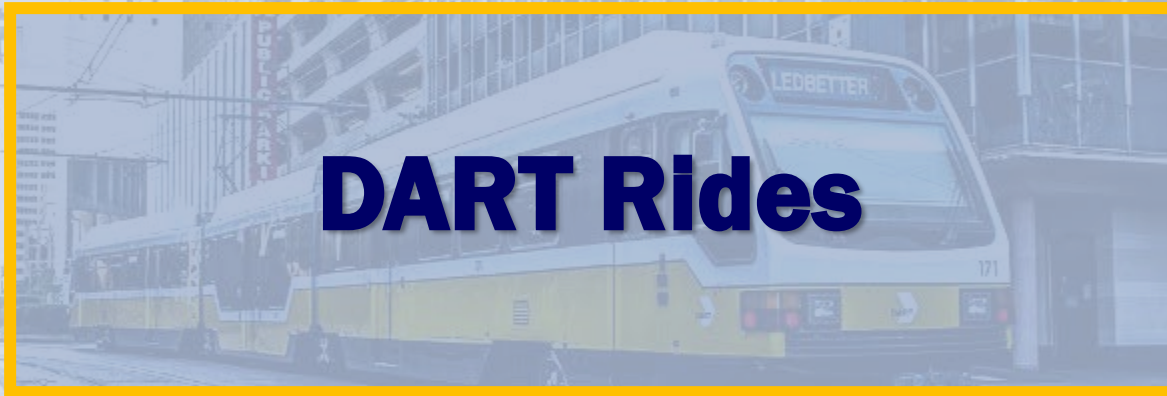
Phase 2 Service Improvements

Route 241 Coit

- Serves Forest Lane Station to Northwest Plano Park and Ride via Coit and Preston
- Plano, Richardson, Dallas
- Staff recommends increasing frequency on this route from 30 / 40 minute frequency peak / midday to 15 / 30 service

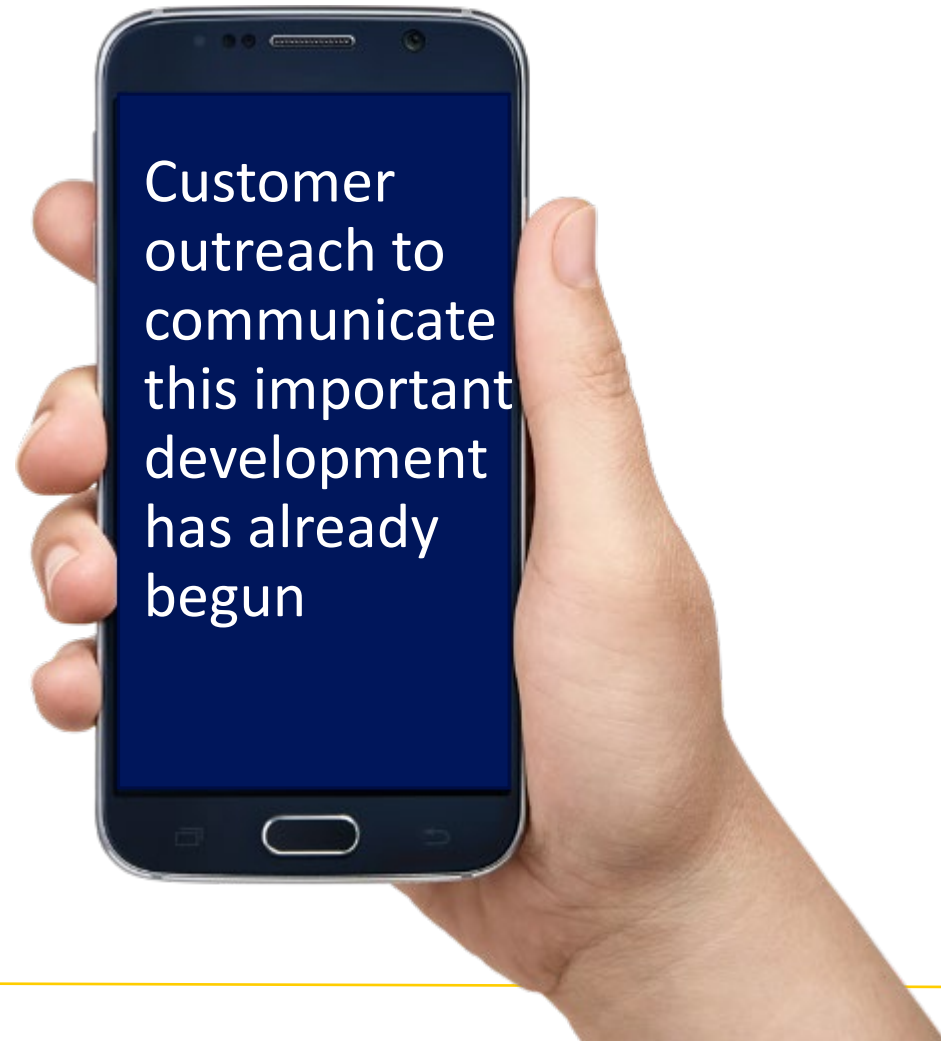


DART Rides



DART Rides

- Program originally created for network with less coverage service and much less GoLink
- Not included in current purchased transportation contract after first year
- Service proposed to end Summer 2025



Anticipated Financial Impact

- Anticipated Silver Line service is consistent with assumptions in the current 20-Year Financial Plan
- Bus and GoLink changes have no net impact on current funding levels for either program
- Discontinuation of the DART Rides program has been built into Financial Plan assumptions already

Timeline



January 2025 – Approval to Call the Public Hearing



February - March 2025 – Pre-Public Hearing Community Meetings



March 25, 2025 – Public Hearing



April 2025 – Board briefing summarizing public comments



May 2025 – Board action on final approval



September 2025 – Implementation Date*



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