

# **Community Meeting Potential May 2026 Service Changes - Irving**

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A yellow and white bus with the number 41041 is parked on a city street. The bus has a large advertisement on its side. In the background, there are several tall, modern buildings with glass facades. The sky is blue with some clouds. A purple rectangular box is overlaid on the image, containing the word "Welcome" in a bold, dark blue font.

# Welcome

# Safety Briefing

# Housekeeping Rules

- Please hold your questions until after the presentation.
- Please raise your hand if you have a question. You will be recognized by the presenter, and a mic will be brought to you.
- Questions and comments will be addressed one at a time. If you have multiple concerns, please raise your hand again to be recognized.
- Please stay on topic. Questions about the potential 2026 Service and Fare Changes will be addressed only.
- Use of profanity or inappropriate language is prohibited
- Questions and comments can be submitted by a comment card or by emailing [ServicePlanning@DART.org](mailto:ServicePlanning@DART.org)

# Purpose of Today's Meeting

- Provide information on a range of potential service changes.
- Share several scenarios showing potential service changes should the elections result in withdrawal from DART.

February/March  
Meetings



March 24  
Public Hearing



May 2  
Election



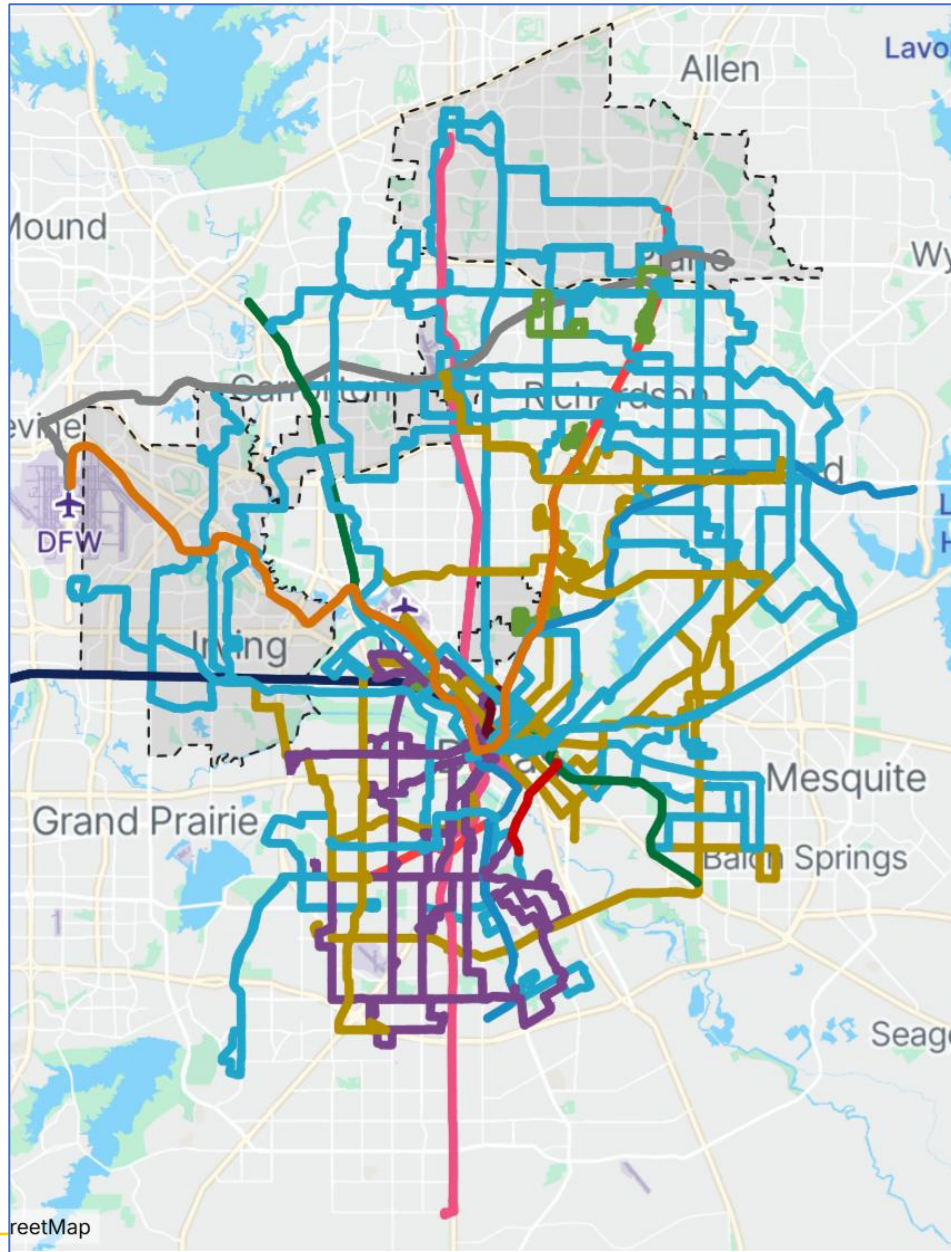


# Potential Changes

# Background

- Should voters in any city calling a withdrawal election choose to leave, DART is required to cease all services to that jurisdiction the day after votes are canvassed (counted)
- This would require a series of immediate service modifications
- DART is also required by law and policy to call a formal Public Hearing in advance of any discontinuation or major modification of service
- The DART Board voted to host a Public Hearing at its regular meeting on March 24 , 2026

# Current DART Service

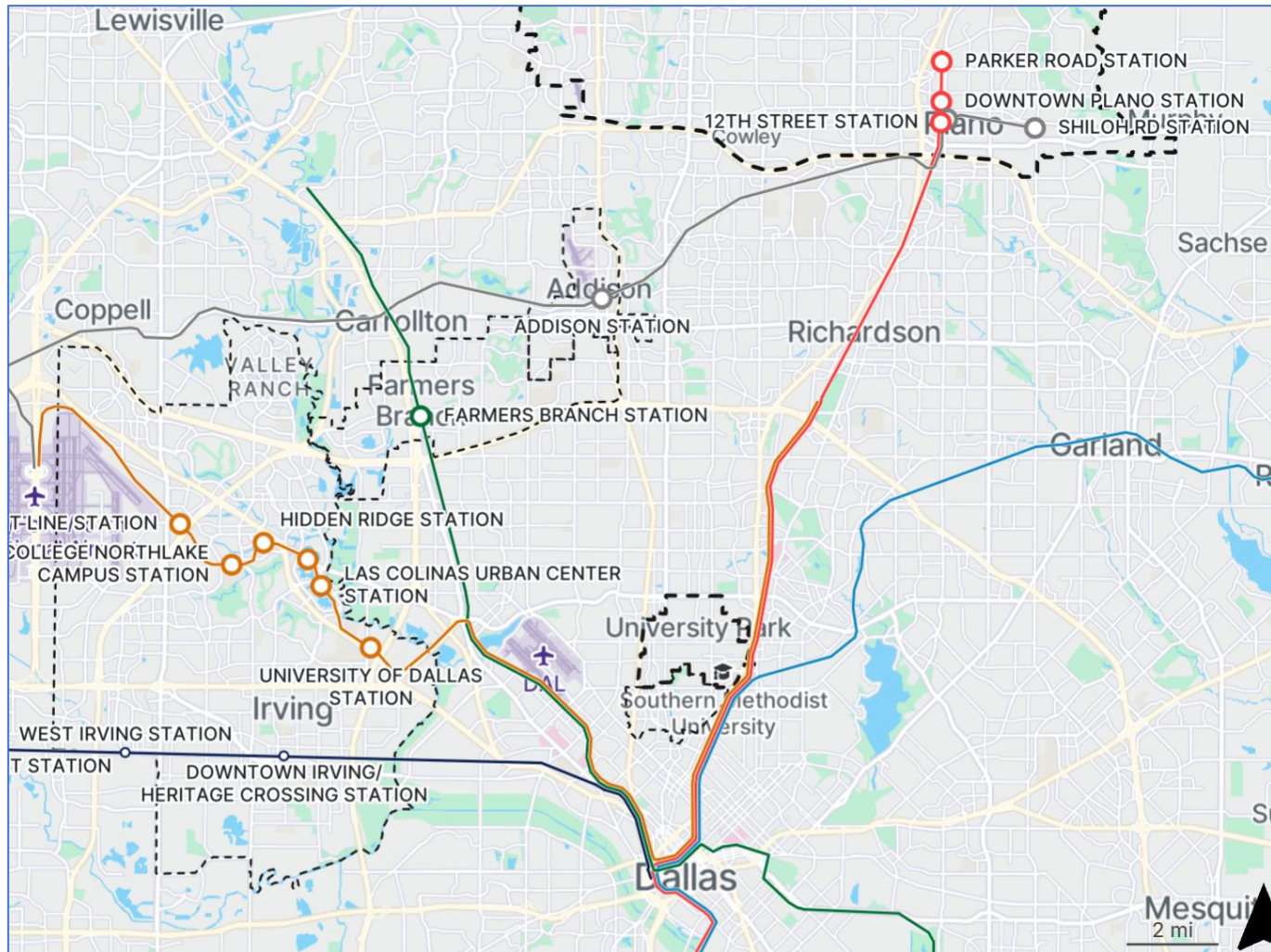




# Potential Rail Station Closures

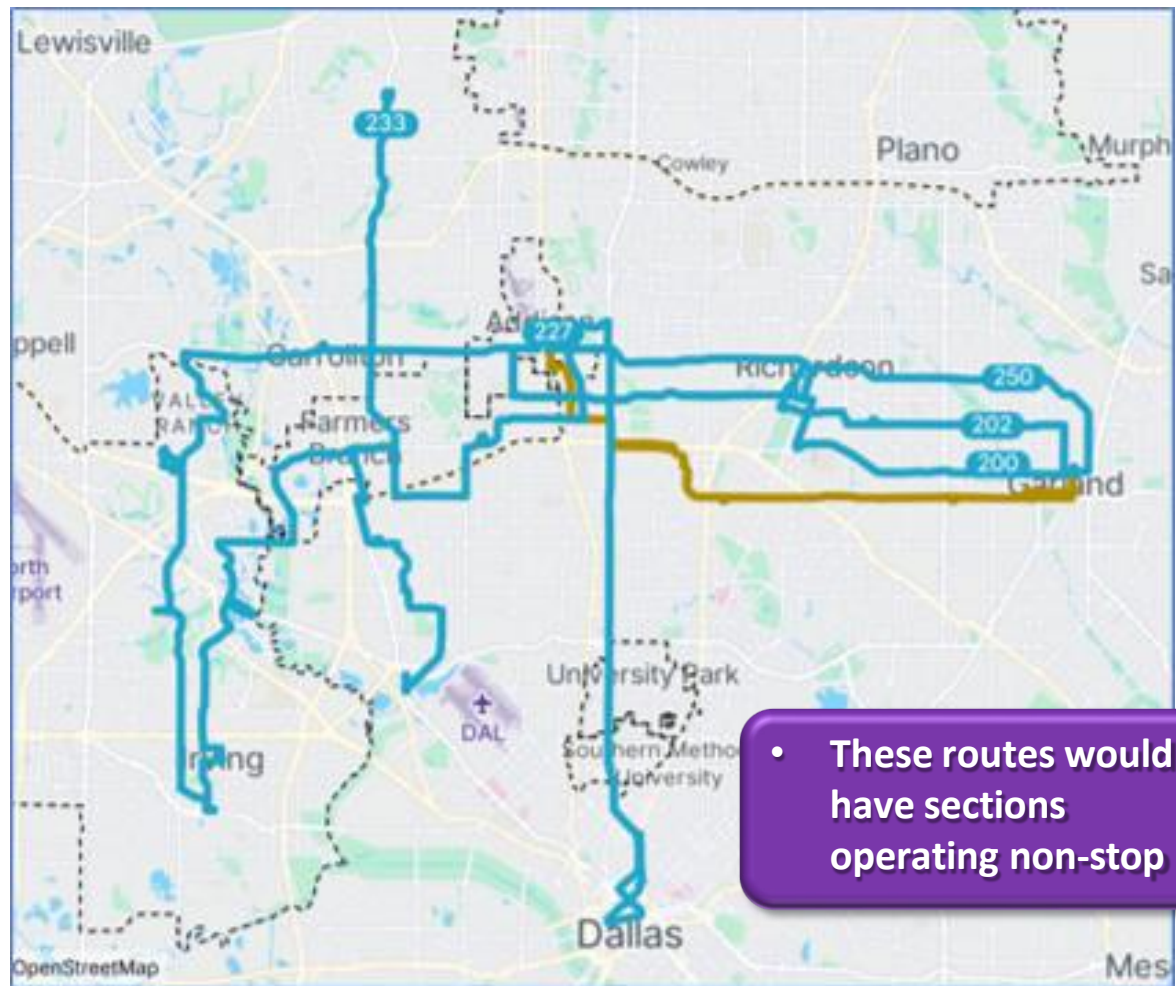
- Addison Station
- Belt Line Station
- Downtown Irving/Heritage Crossing Station
- Downtown Plano Station
- Farmers Branch Station
- Hidden Ridge Station
- Irving Convention Center Station
- Las Colinas Urban Center Station
- North Lake College Station
- Parker Road Station
- Shiloh Road Station
- University of Dallas Station
- West Irving Station
- 12th Street Station

# Potential Rail Station Closures



# Potential Bus Stop Closures on Sections of Routes

- 22 Forest Lane
- 200 Spring Valley
- 202 Buckingham
- 227 O'Connor / Valley View
- 229 MacArthur / Belt Line
- 233 Josey
- 237 Preston
- 250 E Belt Line



# Potential Bus Route Shortened Alignments

- 25 Cockrell Hill North
- 227 O'Connor / Valley View
- 229 Macarthur/Belt Line
- 230 Irving Blvd
- 235 Timberglen / Midway
- 236 West 15th
- 237 Preston
- 238 Arapaho / Naaman Forest
- 239 Dallas/Addison/Legacy
- 241 Coit
- 247 Jupiter
- 250 E Belt Line
- 883 UTD Comet Cruiser

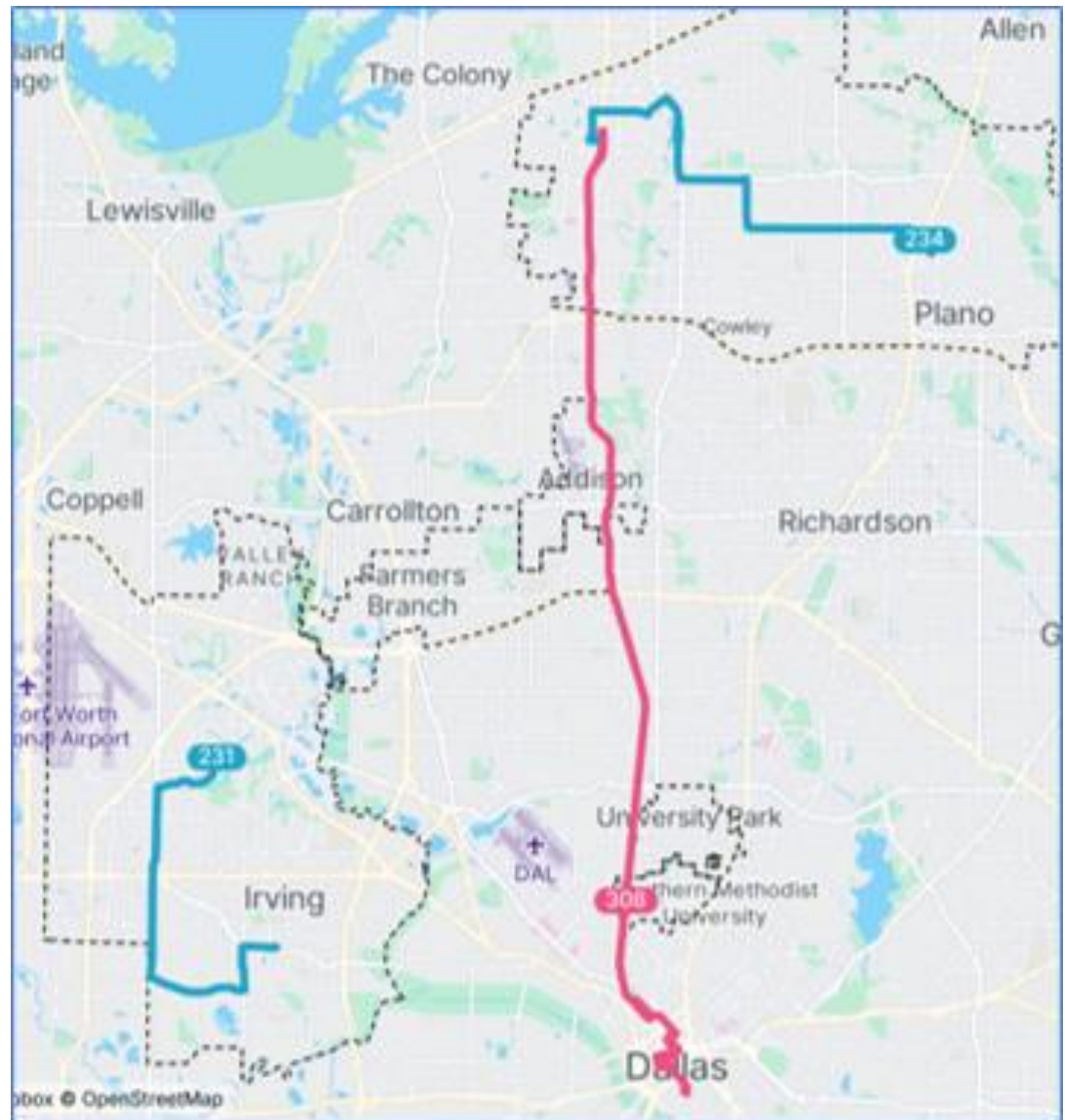
- These routes would be shortened, with some segments no longer operating



# Potential Bus Route Discontinuations

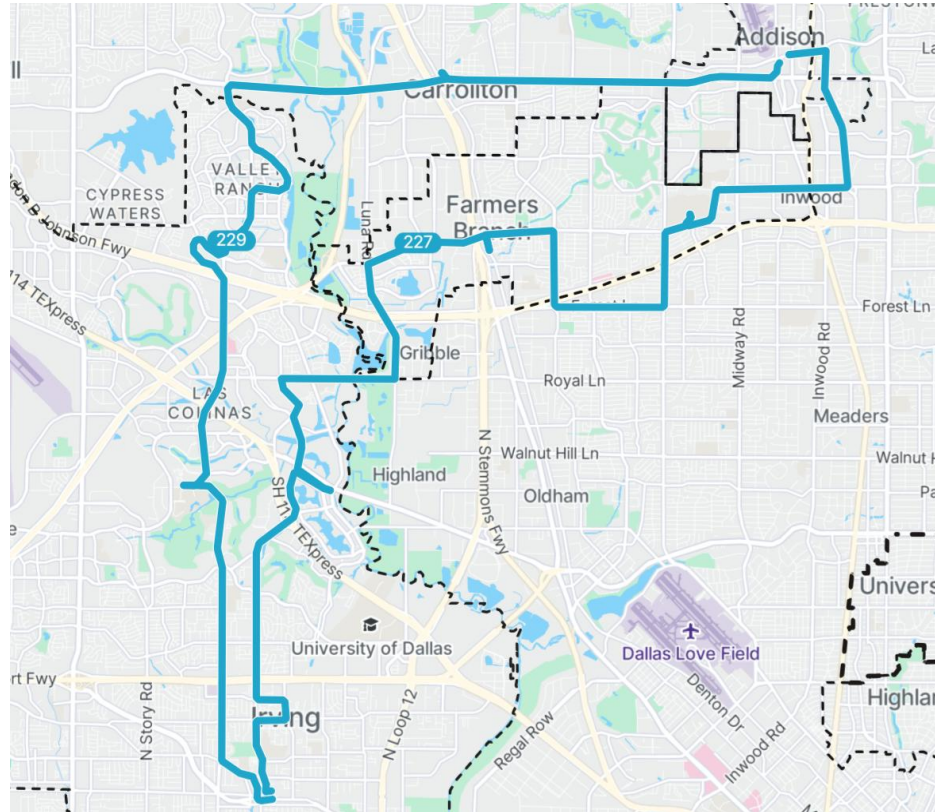
- 231 South Belt Line
- 234 Parker
- 308 Northwest Plano Express

- These routes would be discontinued



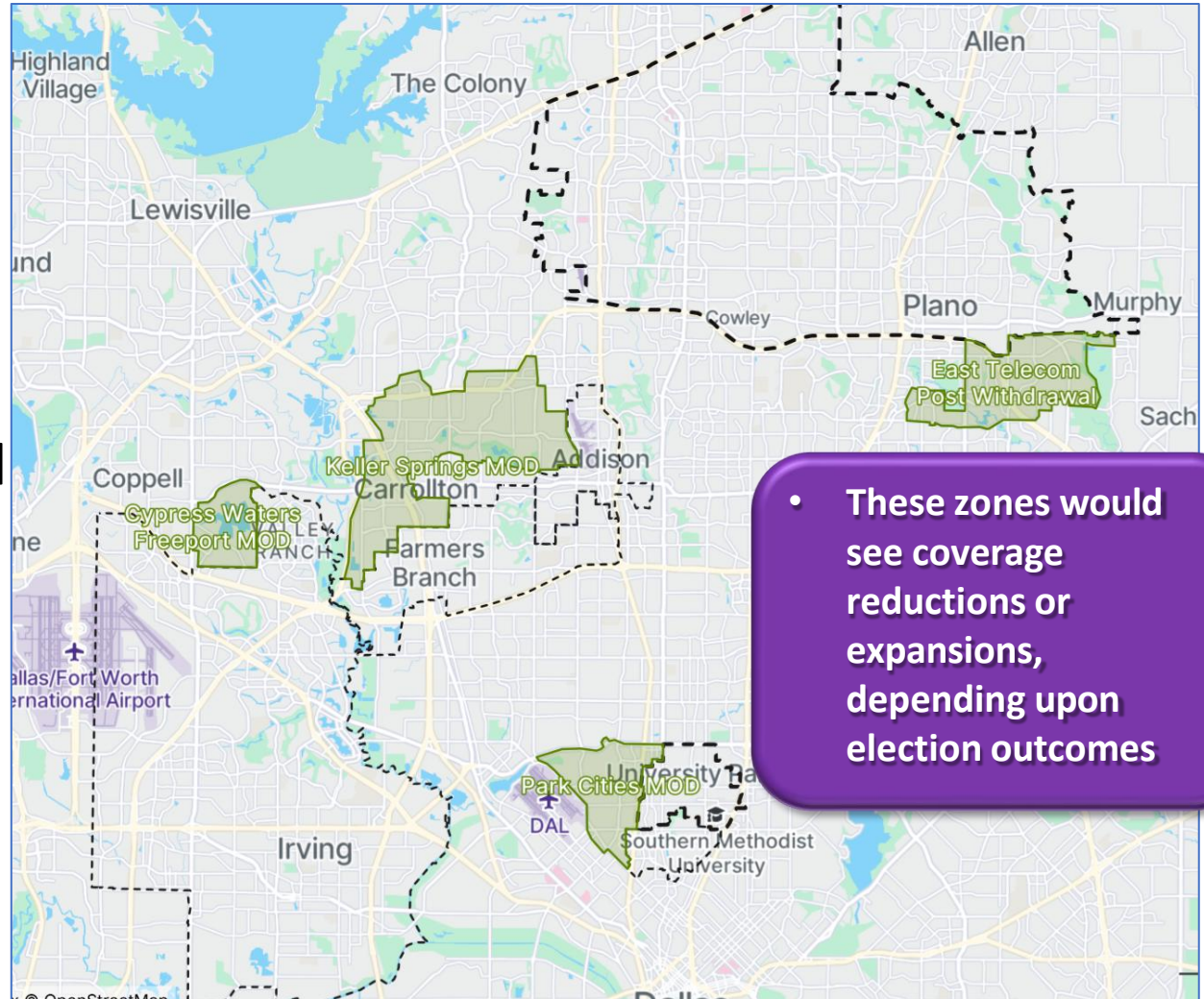
# Potential Bus Route Realignments

- Bus routes may be modified depending on the result of the vote in various combinations of cities
- 227 O'Connor / Valley View and 229 MacArthur / Belt Line both have alternatives prepared for each potential combination



# Potential GoLink Zone Modifications

- Cypress Waters reduced
- Keller Springs expanded
- Park Cities reduced
- East Telecom reduced



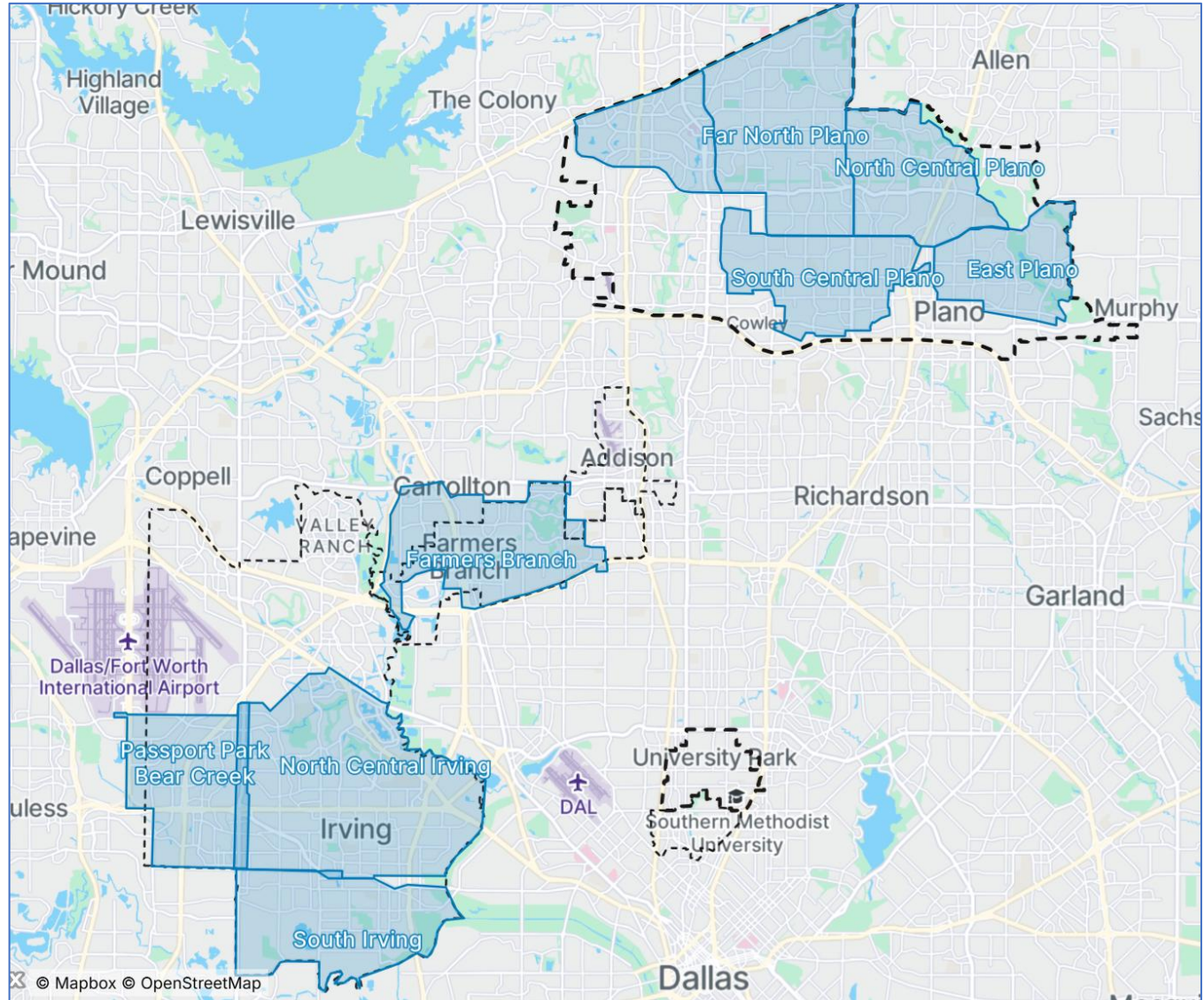
# Potential GoLink Zone Discontinuations

- East Plano
- Far North Plano
- Farmers Branch
- Legacy
- North Central Irving
- North Central Plano/Chase Oaks
- Passport Park/Bear Creek
- Plano Zone-to-Zone
- South Central Plano
- South Irving

- These zones would be discontinued



# Potential GoLink Zone Discontinuations



# Potential Paratransit Discontinuations

- ADA Paratransit service would be discontinued for any city withdrawing from DART
- This would include Paratransit trips
  - entirely within that city
  - trips to that city from a different city
  - and trips to a different city from that city

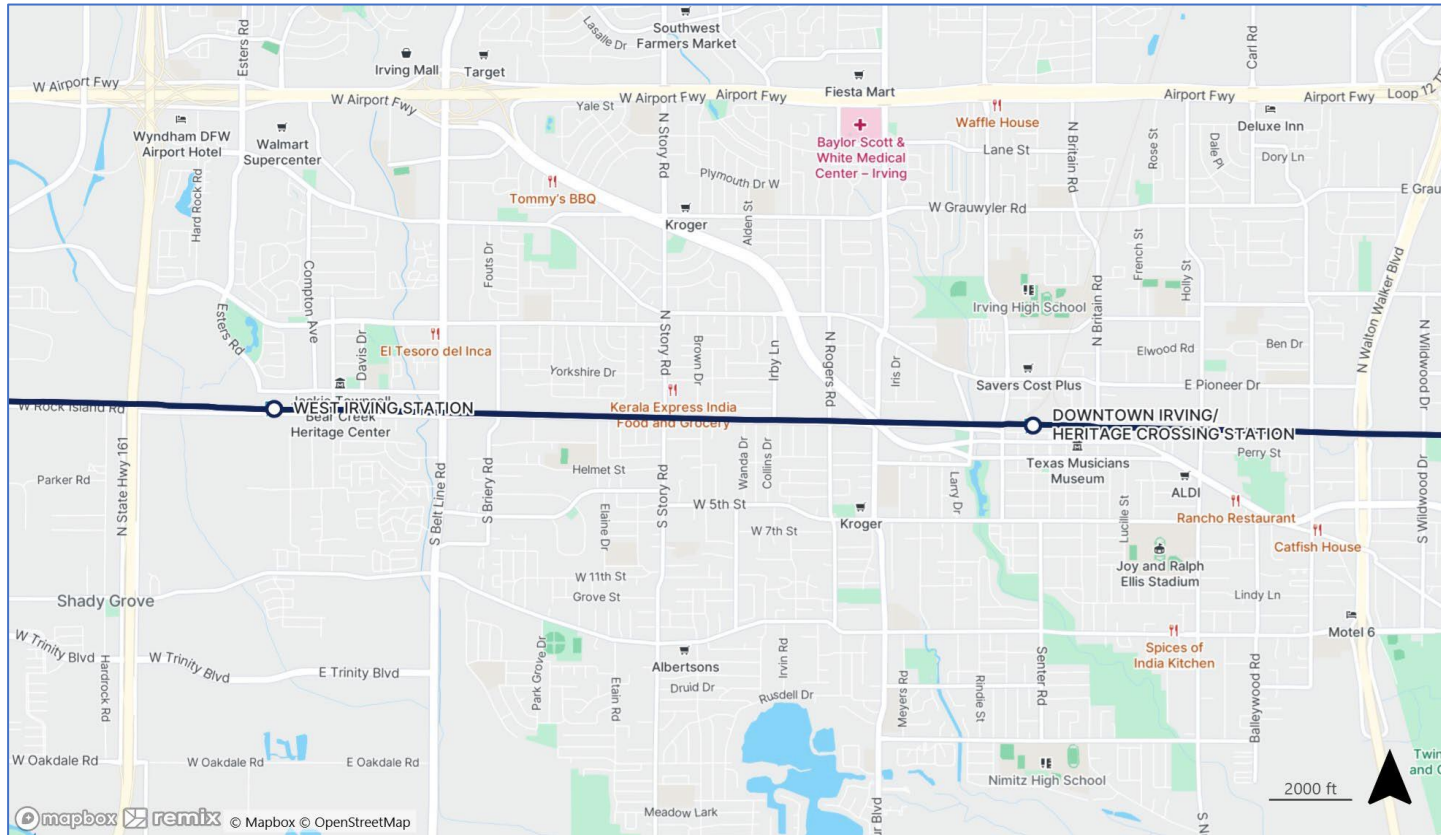




# **Review of Irving Impacts**

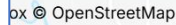
# Trinity Railway Express Modified

- 2 TRE stations closed; trains will pass through





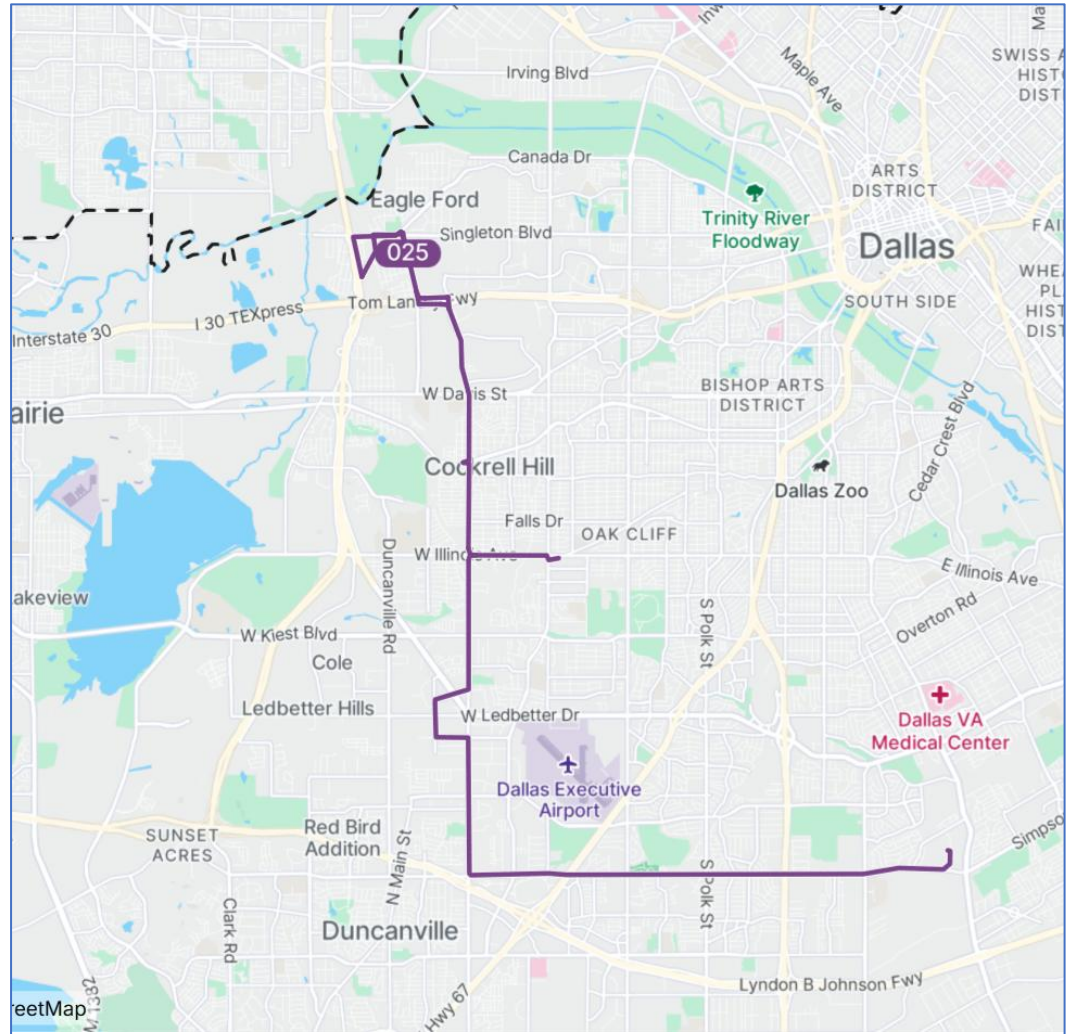
## Six rail stations



# Route 25 Cockrell Hill

## Modified

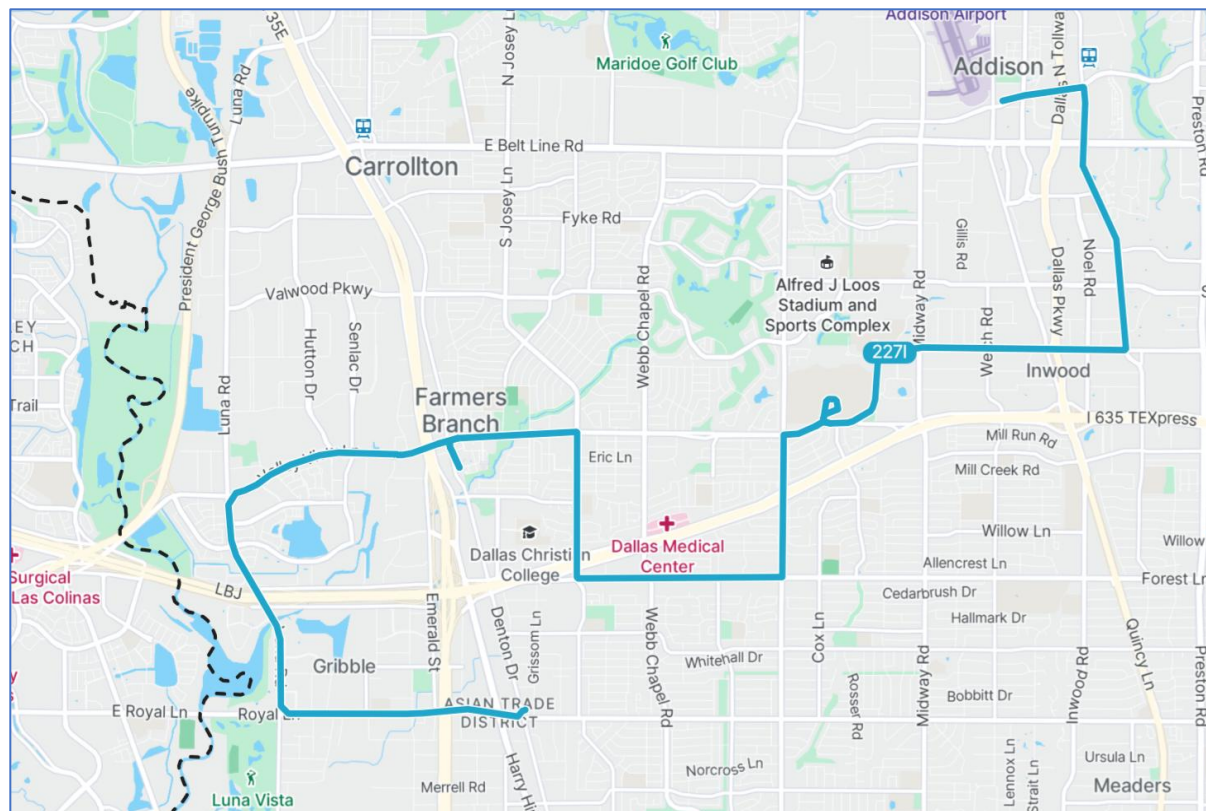
- Stop short of Irving city limits
- Connecting Bernal / Singleton TC to Westmoreland Station via Cockrell Hill Blvd and extend to combine with current Route 108 Camp Wisdom



# Route 227 O'Connor-Luna-Valley View

## ***Modified Version if Irving Withdraws***

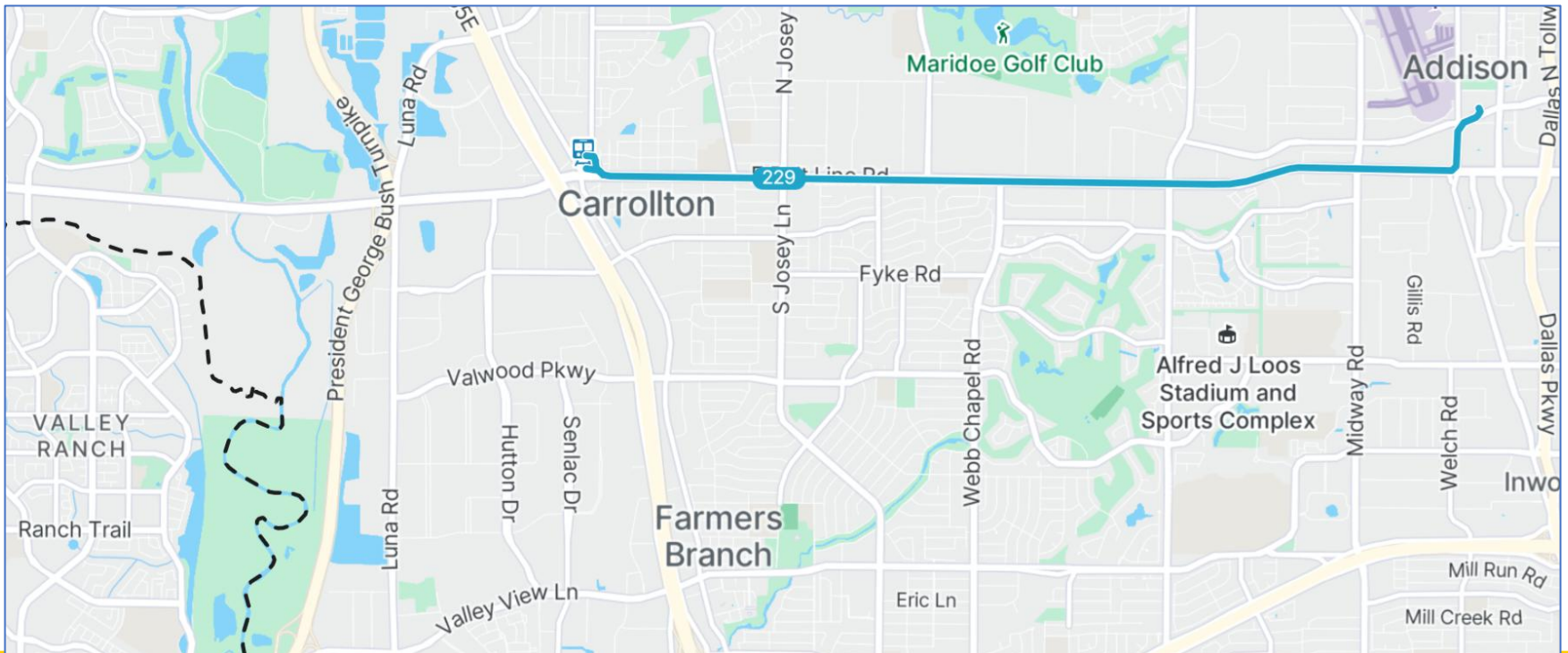
- Connects  
Downtown Irving /  
Heritage Crossing  
Station  
with Addison  
Station via Royal  
Lane Station, Luna,  
Valley View, Forest  
Lane, and Montfort





# Route 229 MacArthur-Belt Line *Modified*

- Remove from Irving
- Connecting Downtown Carrollton Station and Addison Center Station via Belt Line
- This would reduce the route's service miles more than half

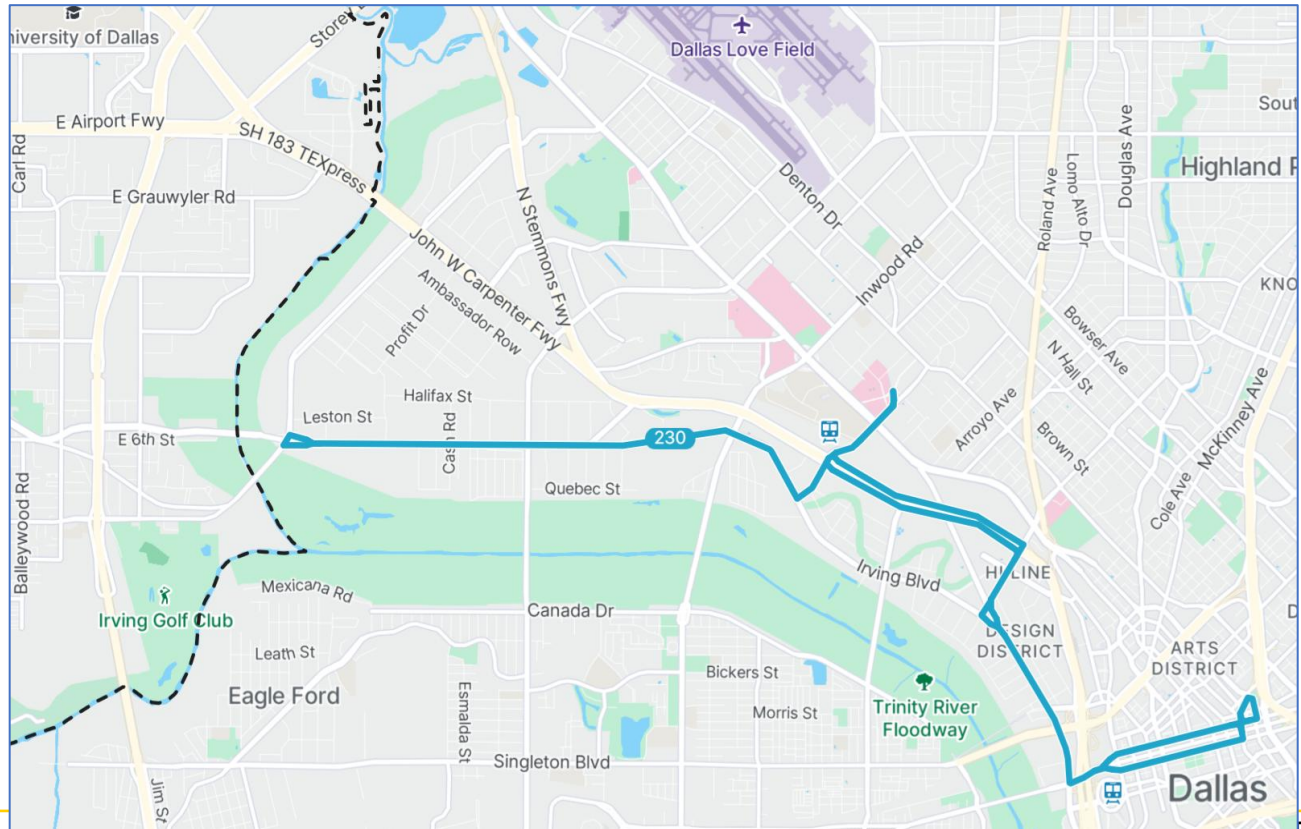




# Route 230 Irving Blvd

## *Modified*

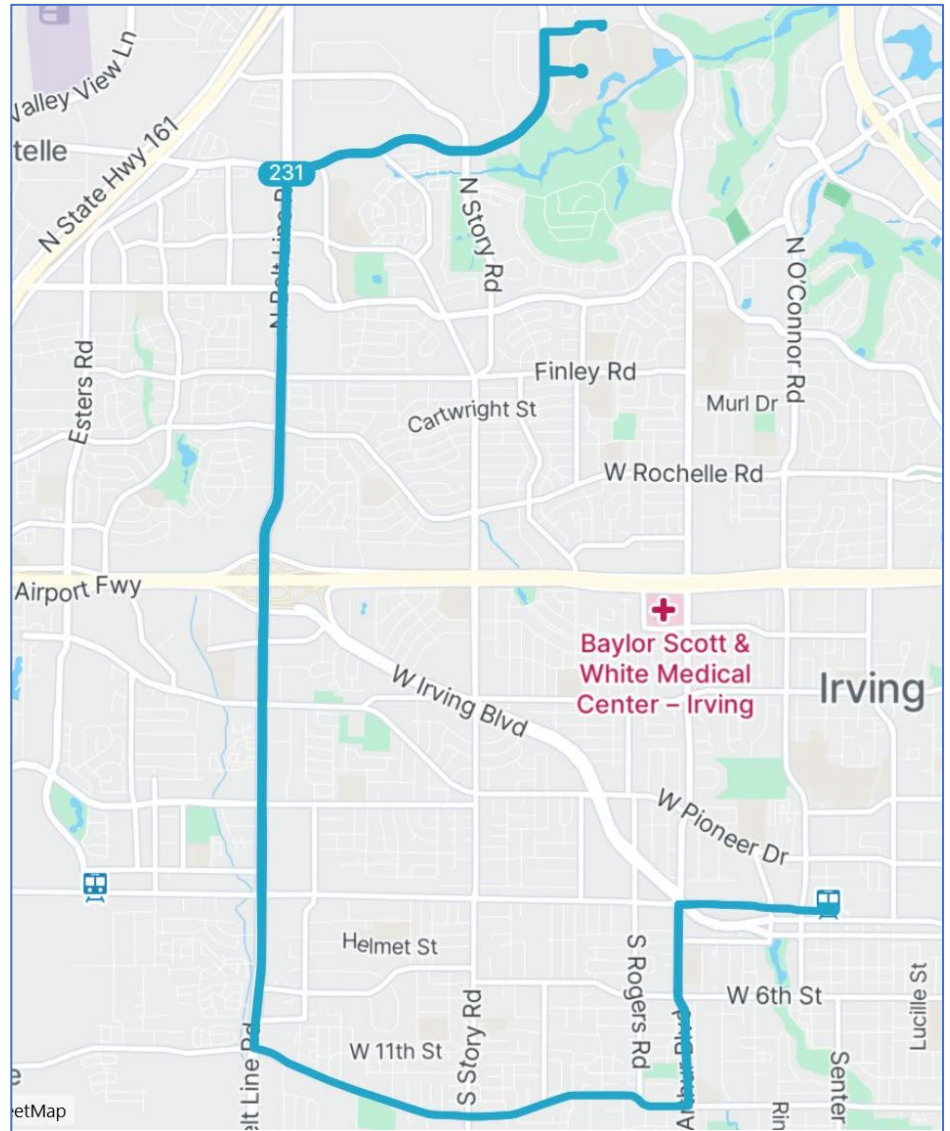
- Modified short to serve between Downtown Dallas and the Irving city limits (at Regal Row and Irving Blvd)



# Route 231 South Belt Line

## *Discontinued*

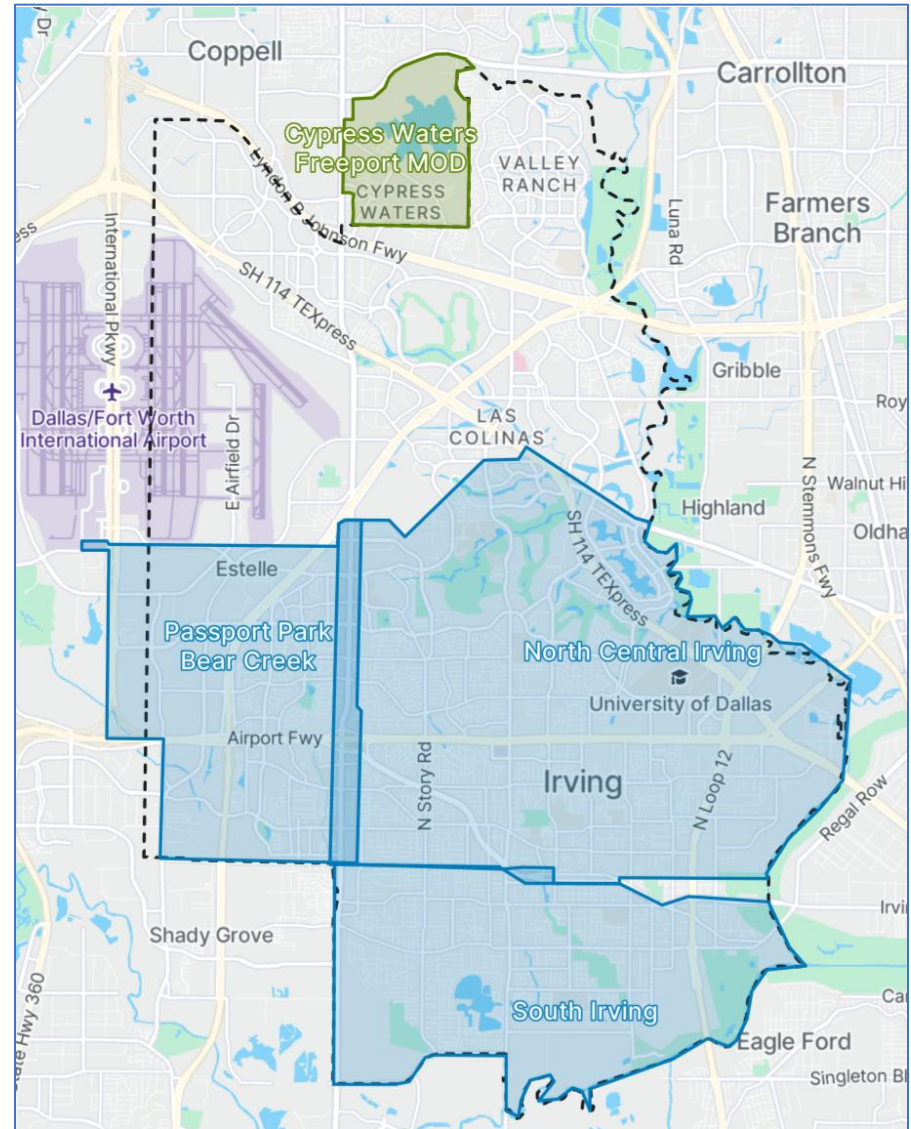
- Serves Downtown Irving / Heritage Crossing Station to Dallas College North Lake Station via Belt Line
- Irving
- 766 Weekday riders



# GoLink On-Demand Service

## ***3 Zones Discontinued and 1 Modified***

- North Central Irving, South Irving, and Passport Park / Bear Creek
- Cypress Waters / Freeport modified
- Current Total: 1,491 average weekday riders







# **Next Steps and Timeline**



# Calendar of Key Events

Date	Action/Briefing
January-Feb 10	COTW/Board Approval of Call for Public Hearing
February 11 – March	Pre-Public Hearing Community Meetings
March 24	Public Hearing
May 2	Withdrawal Election
Day after vote canvass	Cessation of Operations

# Longer Term

- The public hearing call addresses immediate actions that would be required in response to election outcomes
- Over the longer term there are likely to be additional financial and service implications that DART may have to address

A photograph of a city street with a yellow bus in the center. A large yellow rectangle is superimposed over the middle of the image, containing the text 'Q&A' in bold blue letters. The background shows tall buildings, traffic lights, and a billboard with the text '#HungerActionMonth' and a leaf logo.

# Q&A

# Stay Connected

- Attend community meetings
- Submit comment card
- Email  
[ServicePlanning@dart.org](mailto:ServicePlanning@dart.org)
- Visit [dart.org/PublicHearing](http://dart.org/PublicHearing)





# Public Meetings

Date	City	Location
Feb. 11	Irving	University of Dallas — SB Hall Multipurpose Room
Feb. 12	Glenn Heights	Harvest Family Life Ministries
Feb. 18	Plano	Hill Chapel CME
Feb. 19	Cockrell Hill	Jaycee Zaragoza Recreation Center
Feb. 23	Dallas	TX A&M AgriLife Center at Dallas
Feb. 26	Addison	Addison Station – Silver Line
March 2	Carrollton	Crosby Recreation Center
March 5	Park Cities	University Park Public Library – 3 <sup>rd</sup> Floor Community Mtg
March 9	Rowlett	Rowlett Community Center
March 12	Garland	Garland City Hall – City Council Chamber
March 16	General	Virtual Meeting
March 17	Richardson	Huffhines Recreation Center
March 19	Farmers Branch	Christ United Methodist Church
March 21	Dallas	DART Board Room
March 24	Service Area	<b>Public Hearing</b>

# Thank you!

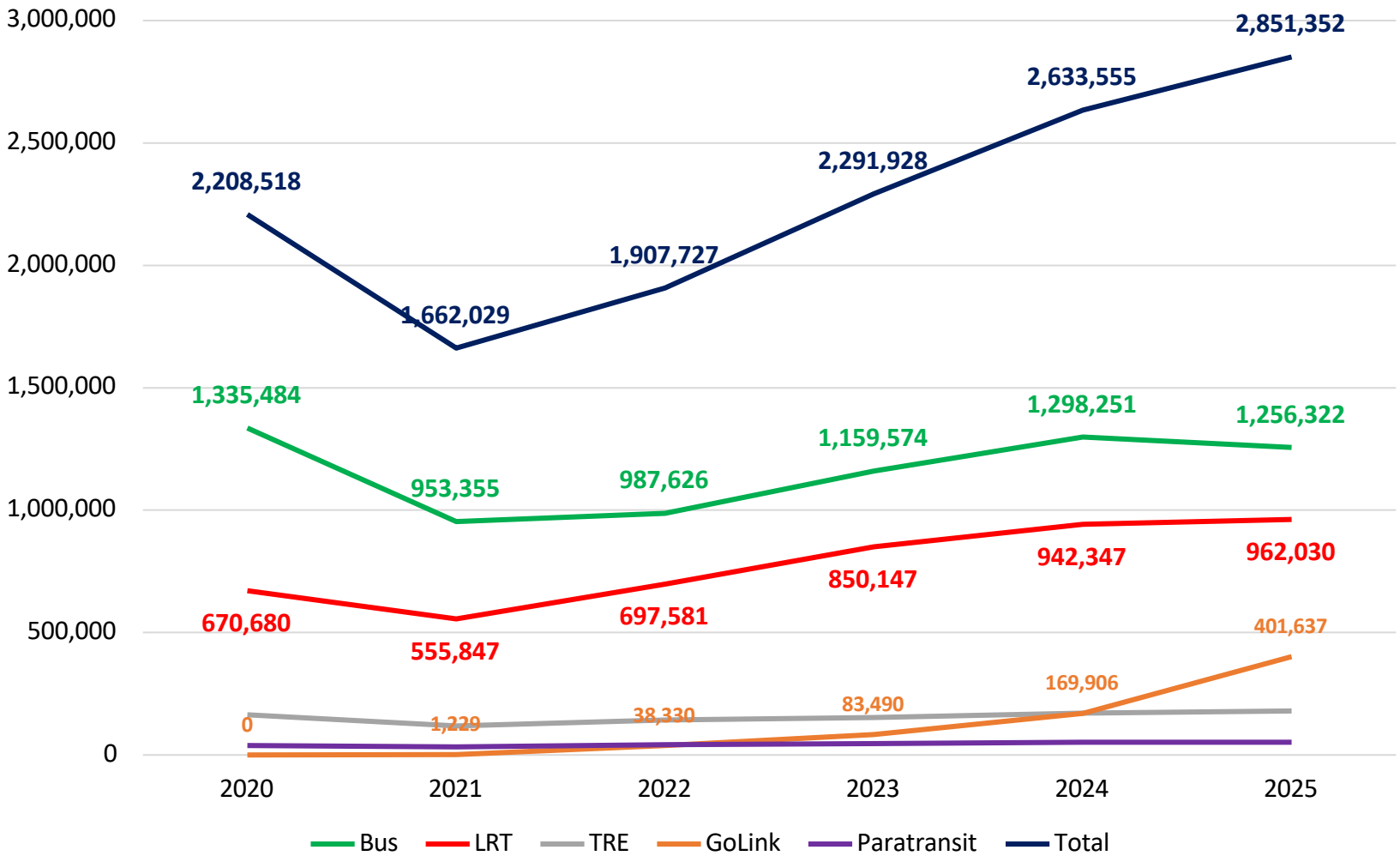


[DART.org](http://DART.org)



**Irving**

# Irving Ridership



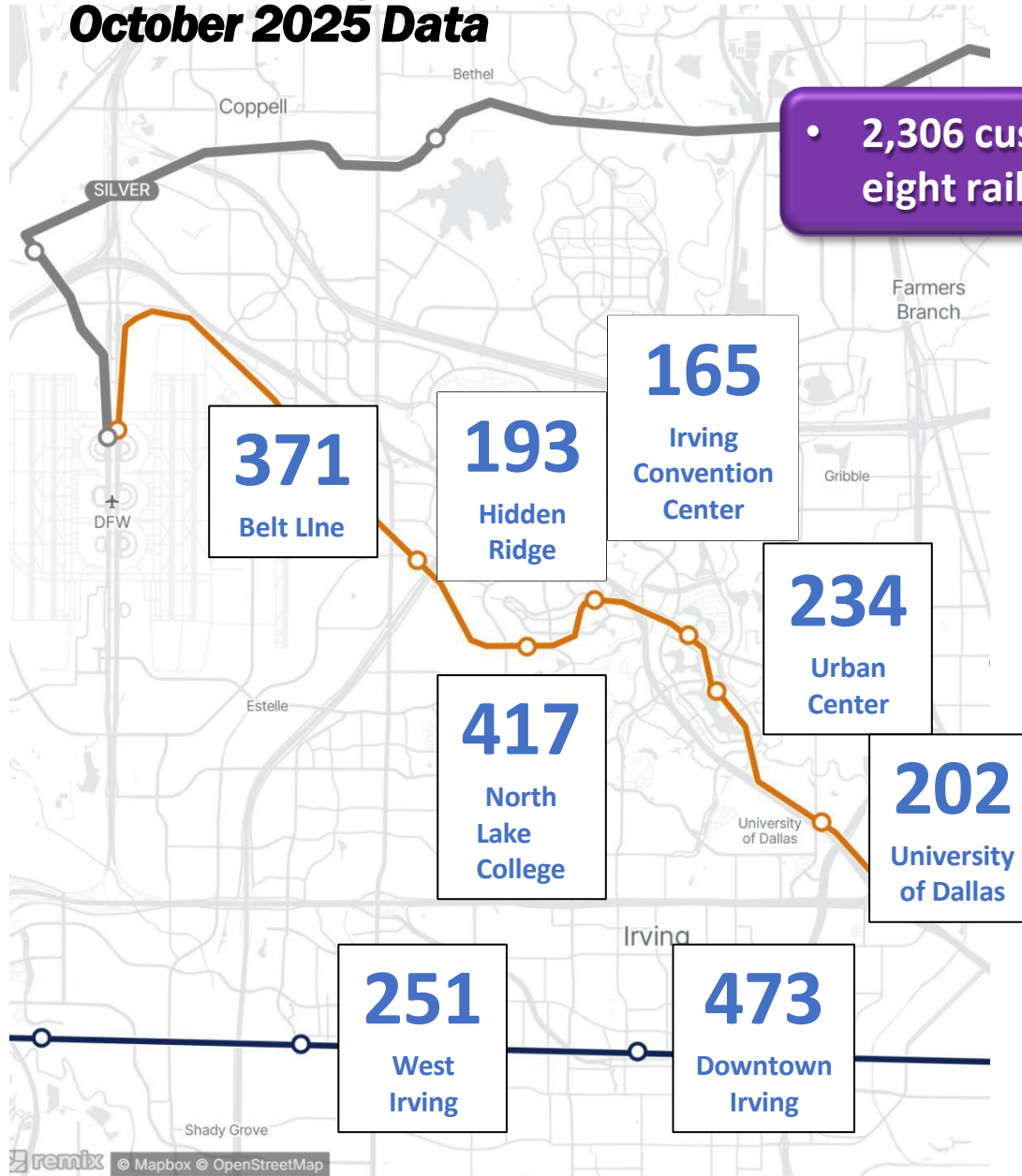


# Irving Customer Impacts

- Current riders traveling to/from Irving locations would need to use any alternative services arranged by the city
- Extra transfers will likely be required for many customers
- Longer travel times
- Extra fares, depending upon what Irving would charge
- We would expect most Park & Ride customers would choose to drive to the nearest alternative location

# Weekday Rail Ridership at Irving Stations

October 2025 Data



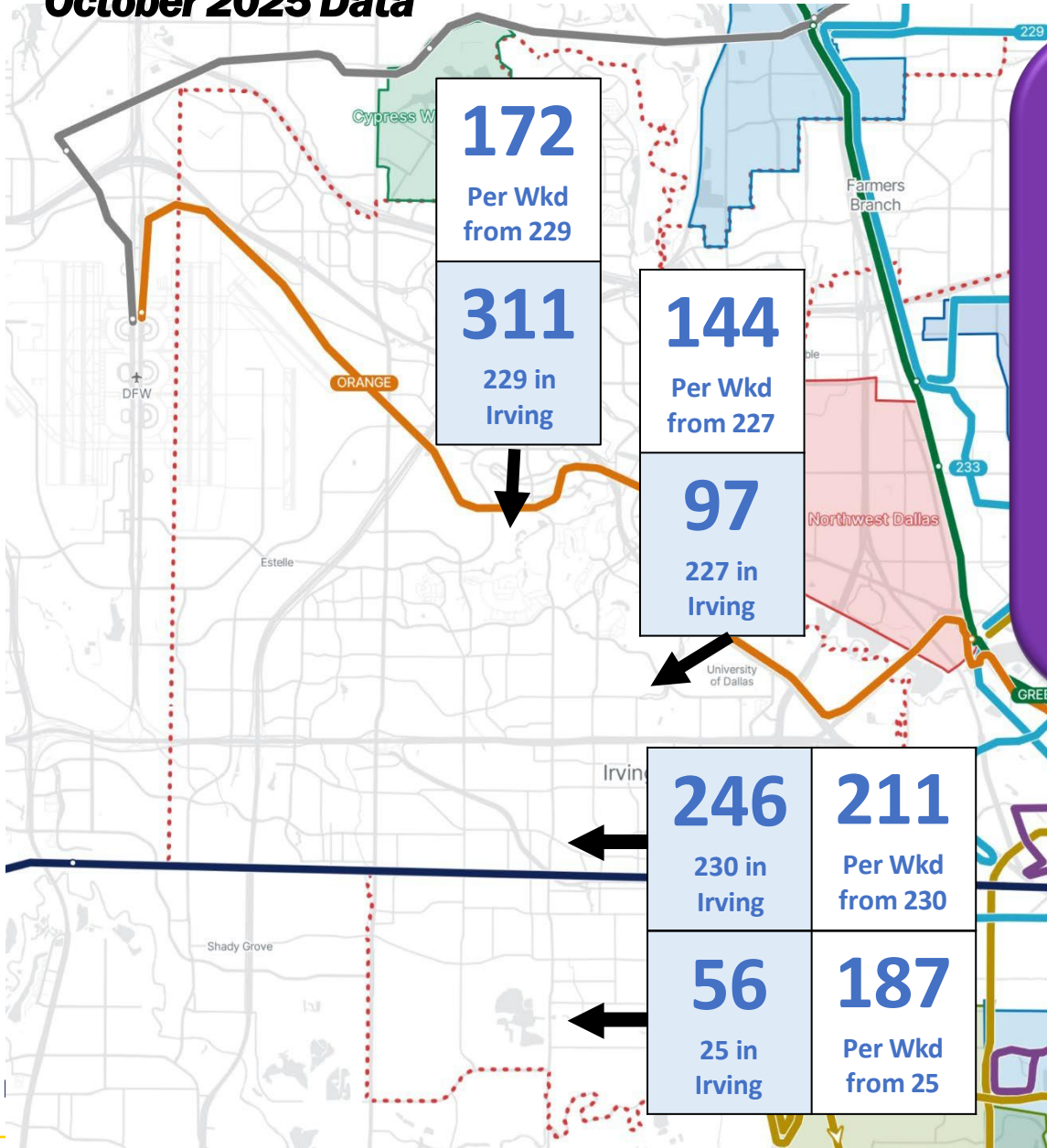
- 2,306 customers per weekday use the eight rail stations in Irving

**2,306**

Per Wkd from  
rail

# Bus Customers Traveling into Irving Weekdays

October 2025 Data



- One group of customers rides the four bus routes into Irving from other cities: 714 per weekday
- A second group of customers board and alight within Irving: 710 per weekday
- Most of these customers will also make a return trip in the opposite direction

**710**

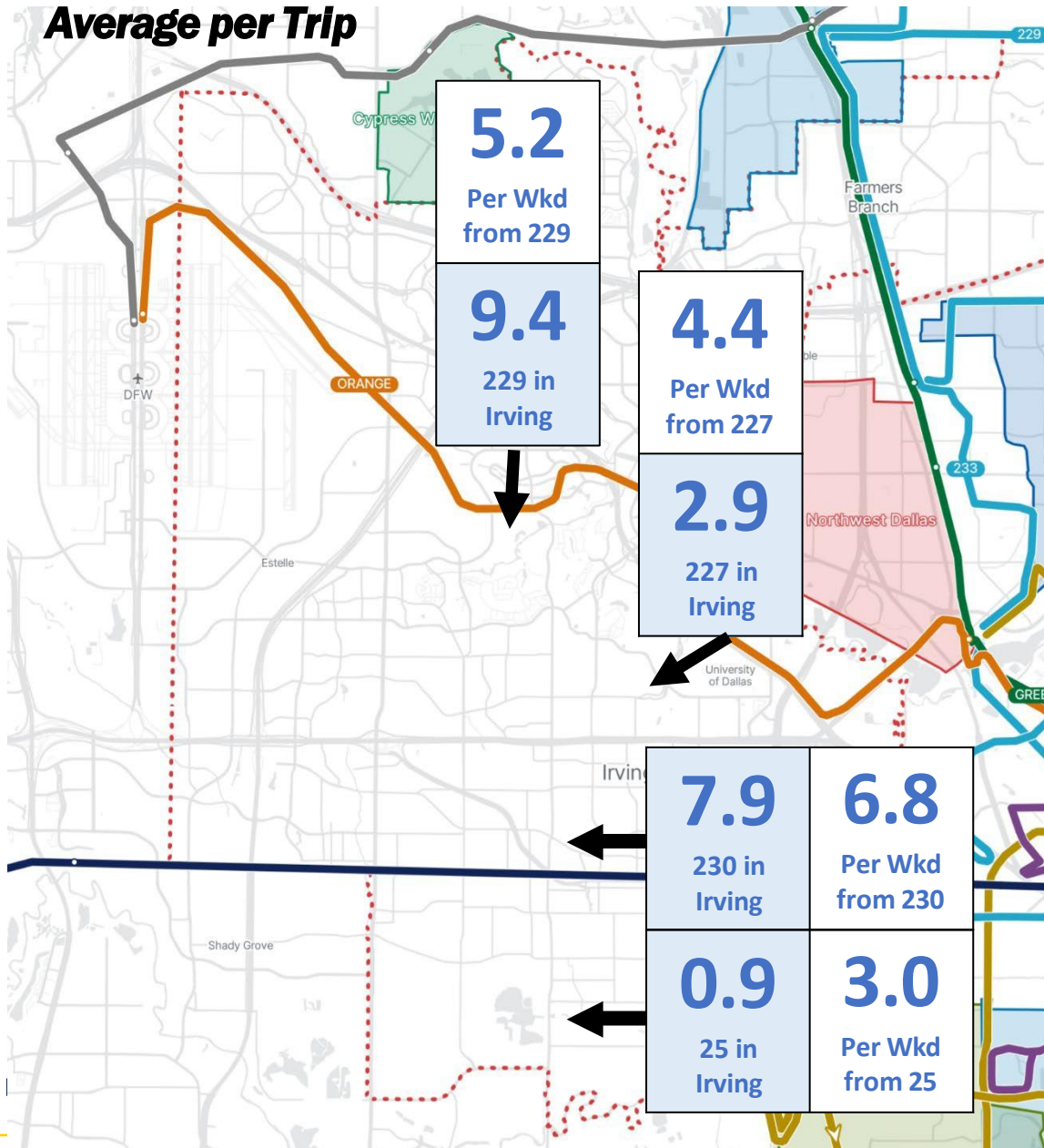
Per Wkd  
inside

**714**

Per Wkd  
from  
outside

# Bus Customers Traveling into Irving Weekdays

October 2025 Data  
Average per Trip



- This graphic converts total weekday ridership to averages per trip operated on each route

4.4

Per Wkd  
inside

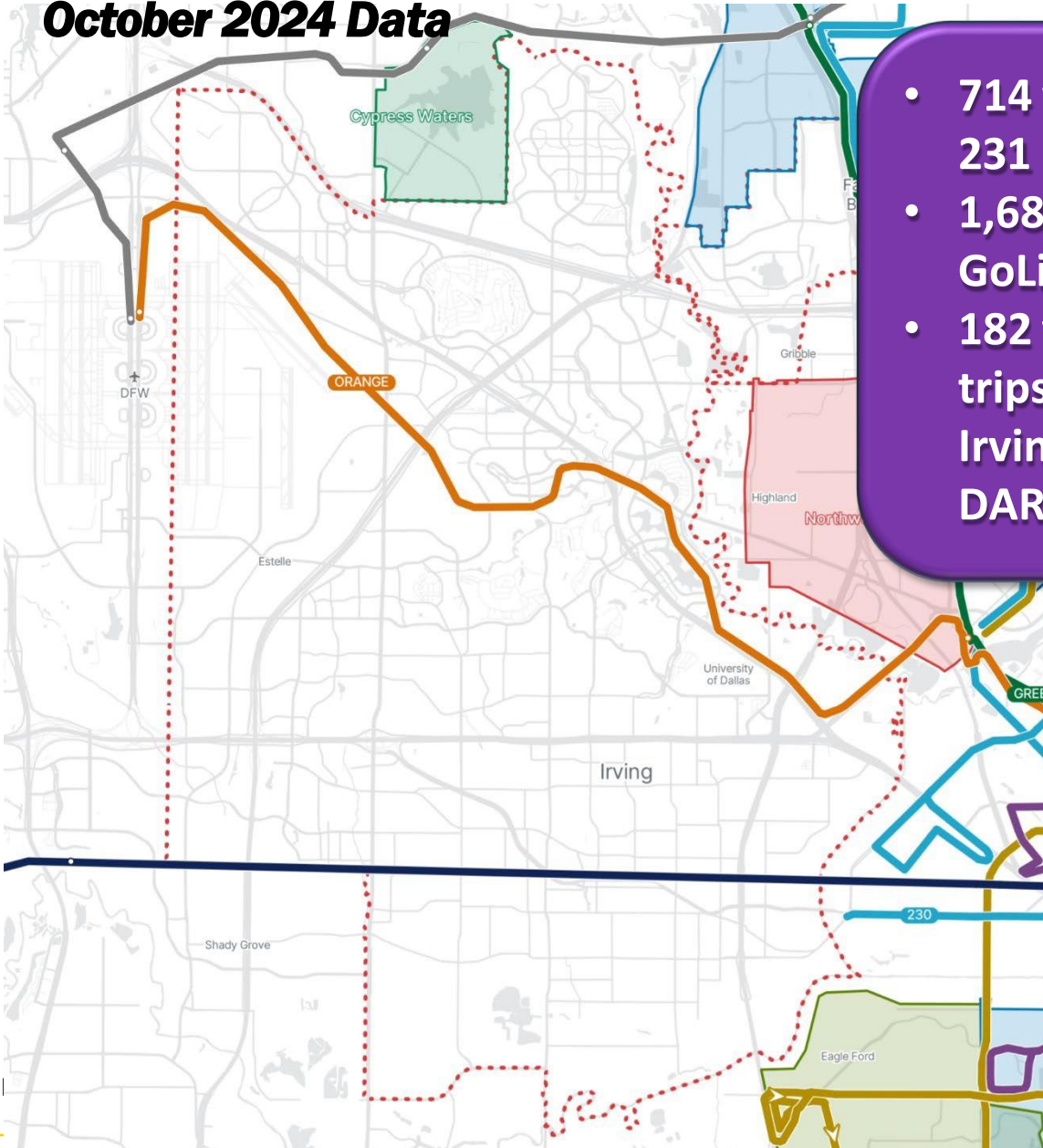
4.5

Per Wkd  
from  
outside



# Other Irving Customers

**October 2024 Data**

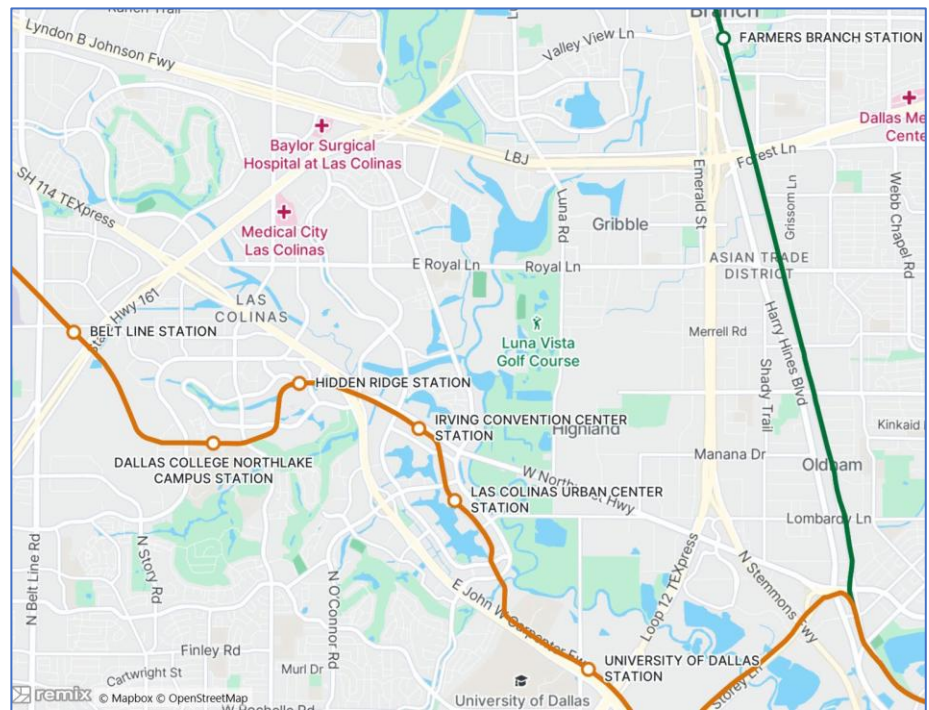


- 714 weekday trips on Route 231
- 1,683 weekday trips in Irving GoLink zones
- 182 weekday Paratransit trips, including 99 within Irving and 83 to/from other DART cities

# Orange Line

## Modified

- 6 LRT stations closed
- Trains will pass through to DFW Airport Station



# Cypress Waters GoLink

## *Modified*

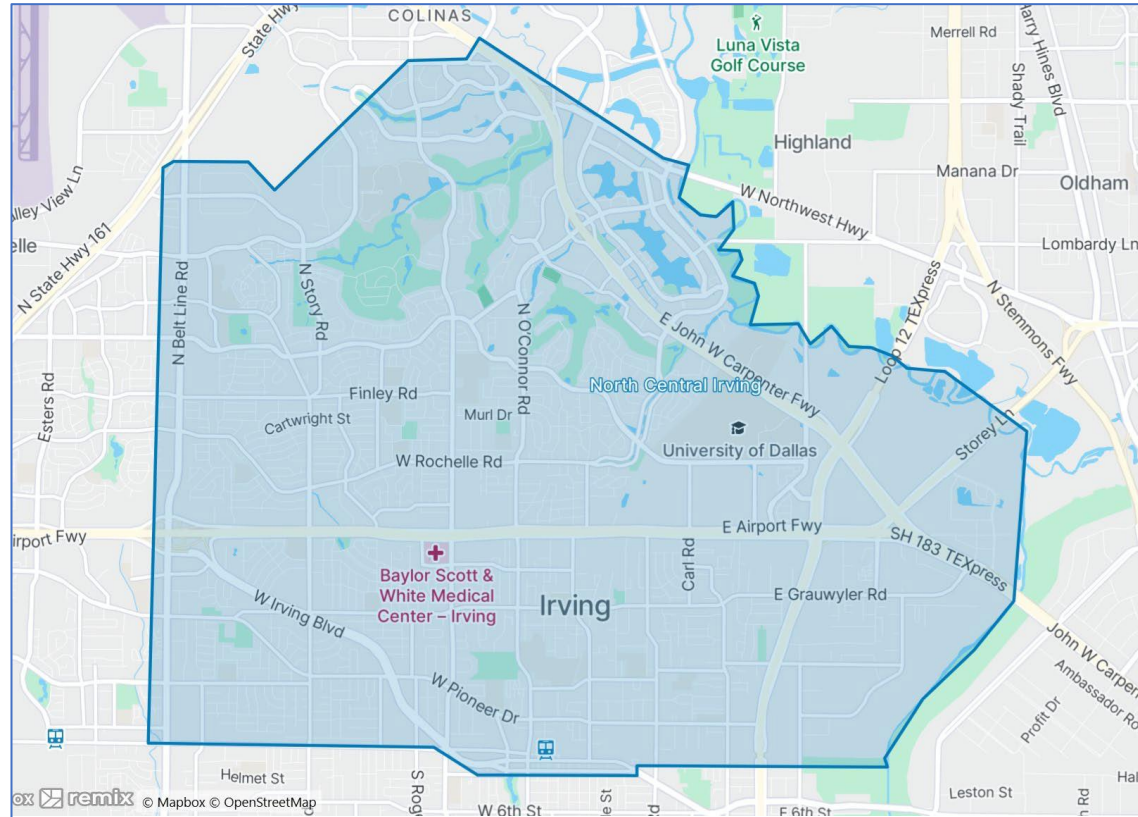
- Covers Dallas and Irving
- Reduced by about 80% to 2.5 square miles
- Refocus service on North Lake and Cypress Waters in Dallas



# North Central Irving GoLink

## *Discontinued*

- 23.5 square miles
- 690 average weekday riders
- Completely within city limits

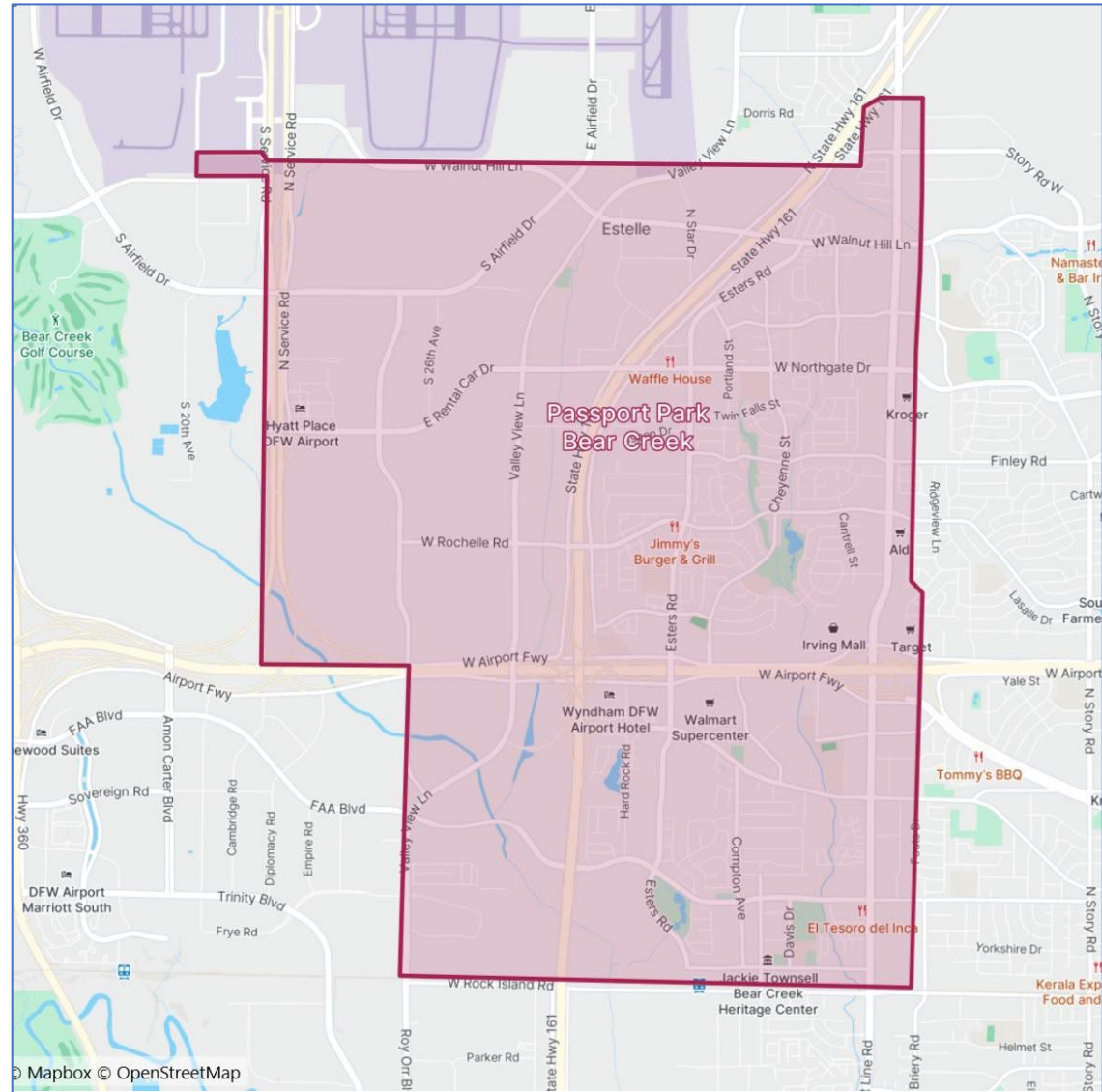




# Passport Park / Bear Creek GoLink

## *Discontinued*

- 10.4 square miles
- 385 average weekday riders
- Substantially within city limits



# South Irving GoLink

## *Discontinued*

- 11.7 square miles
- 94 average weekday riders
- Completely within city limits

