



Approval to Amend Bus Access Agreement with DCTA

Board of Directors

Planning and Capital Programs item

December 12, 2023

Ryan McCutchan, Project Manager II

Service Planning & Scheduling

Today's Consideration

- Approval of a resolution authorizing the President & Chief Executive Officer or her designee to amend a Bus Access Agreement with the Denton County Transportation Authority (DCTA) to add the following DART facilities, effective February 1, 2024, to support the Collin County Rides Service.

- Downtown Plano Station
- Parker Road Station

Background

- DART will end our operation of the Collin County Rides Service effective January 31, 2024
- DCTA take over Collin County Rides Service beginning February 1, 2024
- Eligible residents of the City of Allen and the Town of Fairview will continue to have the benefit of access to the DART Downtown Plano Station & Parker Road Station

DART Board Policy IV.14

- On April 22, 2003, the Board adopted Policy No. IV.14: Access by Non-DART Shuttle Services from Outside of the Service Area. The policy allows for access agreements with entities wanting to operate shuttles from outside of the DART Service Area.
- The purpose of this policy is to establish guidelines regarding access to DART bus & rail facilities by non-DART shuttle services from outside of the DART Service Area.
- DART provides transportation services within its service area in order to support mobility, air quality and economic development objectives. DART supports utilization of its transit services by individuals residing outside of the DART service area but expects reasonable compensation.

DART Board Policy IV.14 - Service Requirements

- Shuttle service transporting low to moderate ridership (<30 passenger trips per hour) is allowed to the degree that they do not negatively affect service for DART Service Area city residents
 - Minimum insurance levels including \$1MM commercial general liability insurance for bodily injury & property damage & \$5MM comprehensive automobile liability insurance
 - Indemnification of DART relative to claims arising from the shuttle operation
 - Definition of routing, station access times and bay assignment
 - Service meets ADA requirements
 - Responsibility for fare inspection of transferring customers
 - Agreement can be terminated with a 30-day notice

FY23 Station Boarding & Alighting Data

- If the number of passengers arriving on the non-service area provider in the AM peak hour is 30 passengers or less per hour, DART will allow access without an access fee so long as the passenger volume does not negatively impact DART

Station	FY23 Boarding Activity	FY23 Alighting Activity
Downtown Plano Station	4	4
Parker Road Station	20	25

Projected boardings/alightings for the entire day fall below the peak hour maximum under the access policy

Recommendation

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