

Overview

- This Briefing will include:
 - Security Measures Update
 - Department Statistics
 - Hiring and Recruiting



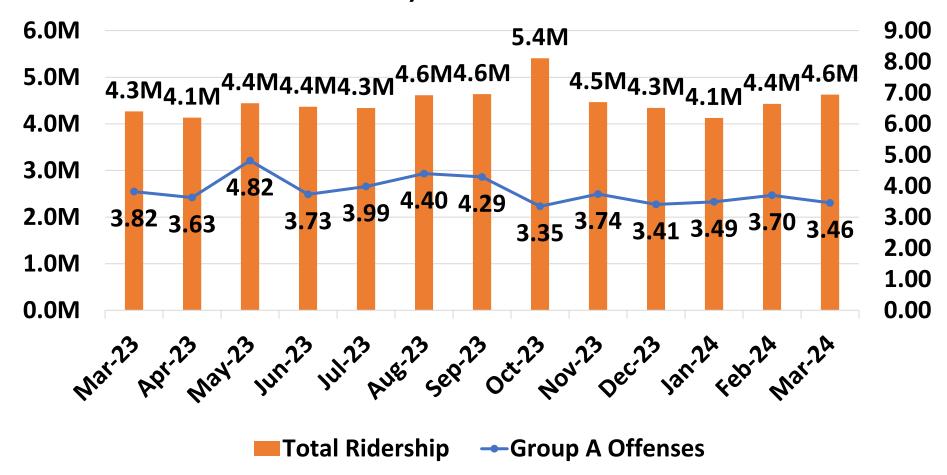
Security Measures Update

- Transit Security Officers (TSO)
- Multi-Disciplinary Response Team (MDRT)
- Field Operations Initiatives



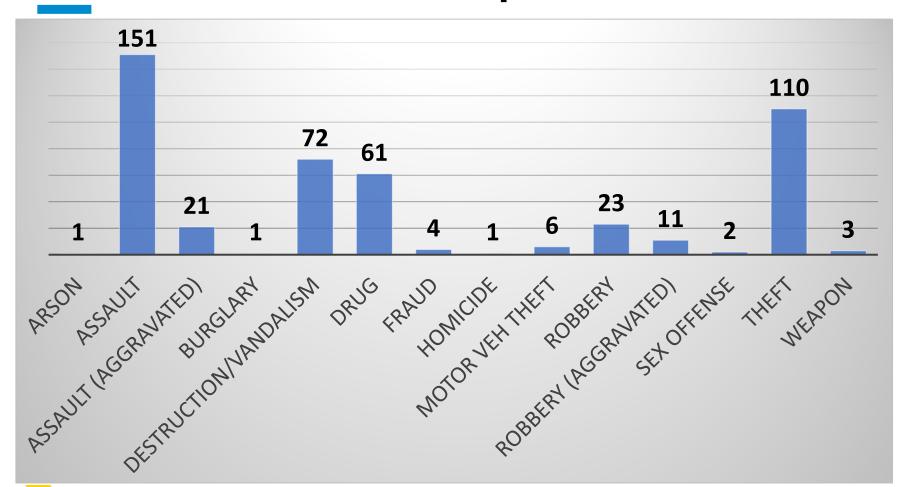


Group A Offenses Per 100,000 Riders



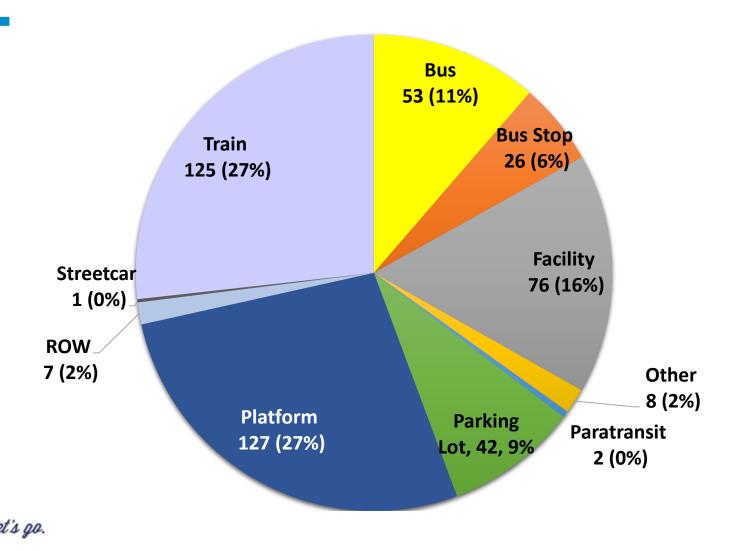


Breakdown of Group A Offenses





Location Type for Group A Offenses



FY21-FY24 Group A Offense Comparison

Group A Offenses	FY24 2 nd Qtr	% Diff	FY23 2 nd Qtr	% Diff	FY22 2 nd Qtr	% Diff	FY21 2 nd Qtr
Arson	1	-83%	6	200%	2	-33%	3
Assault Offenses	172	17%	147	20%	123	58%	78
Burglary/Breaking & Entering	1	100%	0	-100%	1	0%	1
Destruction/Damage/Vandalism	72	22%	59	44%	41	3%	40
Drug/Narcotic Offenses	61	45%	42	62%	26	160%	10
Fraud Offenses	4	300%	1	-50%	2	100%	0
Homicide Offenses	1	100%	0	-100%	2	100%	0
Human Trafficking	0	0%	0	0%	0	0%	0
Kidnapping/Abduction	0	-100%	2	100%	0	0%	0
Larceny/Theft Offenses	110	39%	79	3%	77	64%	47
Motor Vehicle Theft	6	-14%	7	133%	3	-50%	6
Robbery	34	-26%	46	64%	28	-18%	34
Sex Offenses	2	0%	2	-78%	9	800%	1
Weapon Law Violations	3	-50%	6	500%	1	-50%	2
TOTAL	467	18%	397	26%	315	42%	222

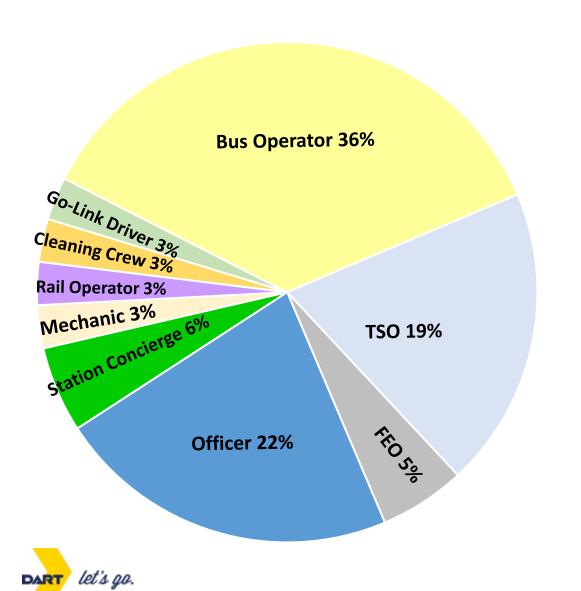


2nd Qtr Group A Numbers by Hour/Day

Hour/Day	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Unknown	Total
00	7	2	2	1	3	2	4		21
01	2			1	2	1	2		8
02	1			3		1	1		6
03					2				2
04	2			1	2	1			6
05				1	2	1			4
06	1	3	3	3	2				12
07	2	3	1	1	3	2			12
08	6	4	6	3	6	1	1		27
09	2	4	1		2	1	1		11
10	3	4	3	6	4	5	1		26
11		1	2	3	2	4	4		16
12	3	2	1	3	3	4	6		22
13	2	2	2	1	2	2	5		16
14	3	2	9	1	7	3	2		27
15	5	3	4	4	1	1	6		24
16	3	5	4	5	3	4	6		30
17	6	5	1	3	5	5	5		30
18	4	2	7	4	7	3			27
19	4	6	1		2	2	6		21
20	2	1	6	2	3	8	3		25
21		3	3	1	3	2	2		14
22	2		3		2	5	2		14
23		4	2	2	2	1	1		12
Unknown	3	4	7	7	11	2	2	18	54
Grand Total	63	60	68	56	81	61	60	18	467

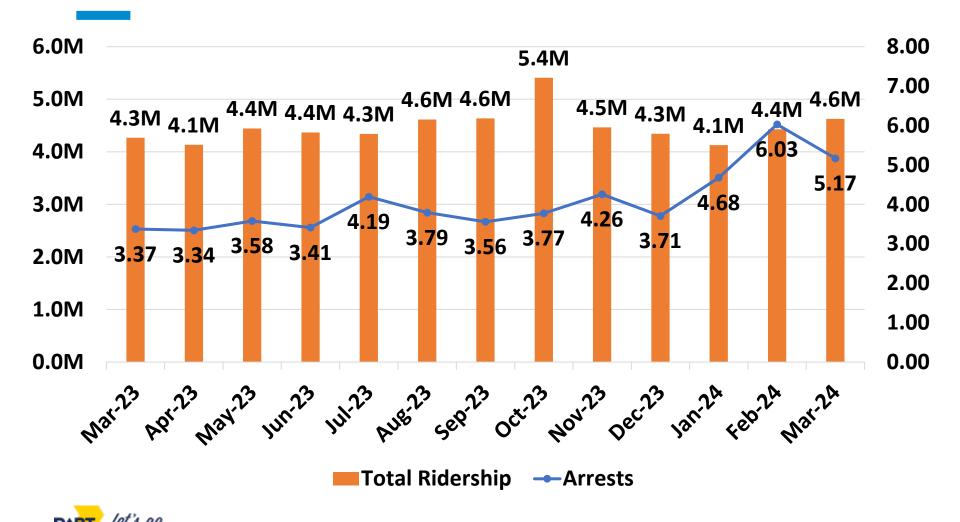


Employee Assaults by Occupation YTD

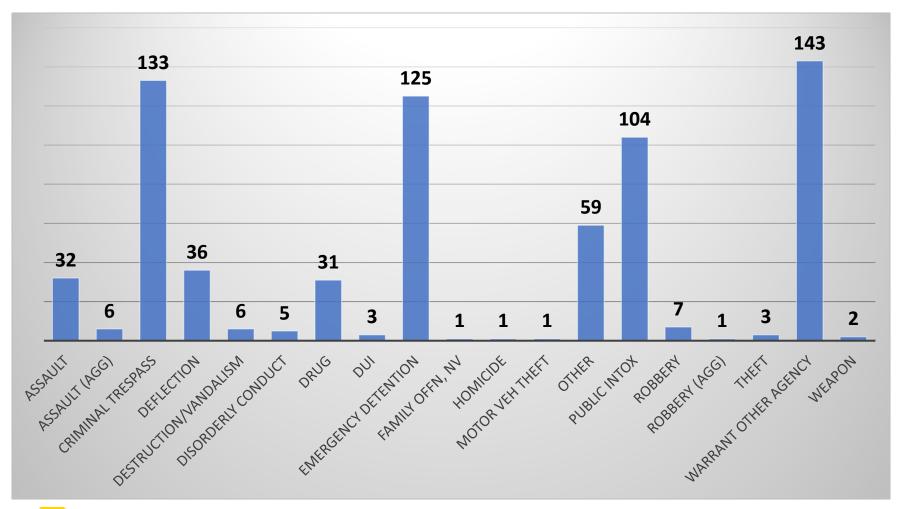


Occupation	Assault (Aggravated)	Assault	Total
Bus Operator	1	12	13
Cleaning Crew		1	1
FEO		2	2
Go-Link Driver		1	1
Mechanic		1	1
Officer		8	8
Rail Operator		1	1
Station Concierge		2	2
TSO		7	7
Total	1	35	36

Arrests Per 100,000 Riders



Breakdown of Arrests by Offense





FY24 2nd Qtr Arrest Numbers by Hour/Day

Hour/Day	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Grand Total
00						1	3	4
01	1	3	4	3	3	4	2	20
02	4	3		1	2	3	3	16
03	5	2					3	10
04	3	1	1		1	1		7
05	1	2		1	1	2	2	9
06	2	2	7	3	2	2	2	20
07	1	3	4	3	7	4	2	24
08	3	4	8	2	5	4	2	28
09	6	5	1	6	3	4	6	31
10	4	5	3	4	5	8	5	34
11	5	3	12	3	7	7	1	38
12	1	4	3	9	6	3	2	28
13	4	6	3	4	4	4	2	27
14	2	4	3	2	1	2	3	17
15	7	1	3	2	7	8	6	34
16	3	7	1	6	6	8	6	37
17	19	13	7	11	12	11	14	87
18	6	9	7	5	9	11	6	53
19	4	7	12	7	5	7	8	50
20	8	3	6	4	5	10	7	43
21	2	8	8	9	8	5	7	47
22	3	3	3	6		6	2	23
23		4			4	3	1	12
Grand Total	94	102	96	91	103	118	95	699



Response Times- Priority 1 Calls

Average System-Wide Priority 1 Response Time	FY 23 Total Calls	FY 24 Total Calls	Call Difference	FY 23 Average Time	FY 24 Average Time	Time Difference
1 st Quarter (Oct - Dec 2023)	423	775	352	7:42 m:ss	5:19 m:ss	-2:23 m:ss
2 nd Quarter (Jan – Mar 2024)	437	1055	618	7:57 m:ss	03:56 m:ss	-4:01 m:ss
3 rd Quarter (Apr – Jun 2024)						
4 th Quarter (Jul – Sep 2024)						



CALLS FOR SERVICE YTD 2023 VS. 2024



	2nd QUARTER 2024 - TOP 10 CALLS FOR SERVICE BY TYPE						
1	FARE EVASION	4013	18.10%				
2	CODE OF CONDUCT	3890	17.55%				
3	STOPPING VIOLATOR	2779	12.54%				
4	DISORDERLY CONDUCT	1476	6.66%				
5	SICK PERSON	787	3.55%				
6	PUBLIC SERVICE	689	3.11%				
7	INTERFERING WITH RAILROAD PROPERTY	667	3.01%				
8	DRUG VIOLATION	663	2.99%				
9	SMOKER	655	2.95%				
10	DISTURBANCE	587	2.65%				



Criminal Investigations January 1, 2024 – March 31, 2024

Cases Filed with District Attorney	Adult	Juvenile	Total			
Felony	103	2	105			
Misdemeanor	172	5	177			
Total	275	7	282			
CCTV Assists in Solving Crime						
Videos Viewed for Investigation		228				
BOLO Issued from Video		64				

Evidence/Property		
Received	1,548	
Destroyed/Disposed	162	



Removals

DATE:	October – December 2023 Totals				
Removals	Train Bus Platform				
No Fare	1,392	0	0		
Invalid Fare	152	0	0		
DART Code of Conduct	489	0	0		
Total	2,033	0	0		

Grand Total	2,033
-------------	-------

DATE:	January – March 2024 Totals				
Removals	Train Bus Platform				
No Fare	6,638	137	0		
Invalid Fare	1,012	52	0		
DART Code of Conduct	6,593	1,394	8,386		
Total	14,243	1,583	8,386		

Grand Total	24 212
Gianu iotai	24,ZIZ



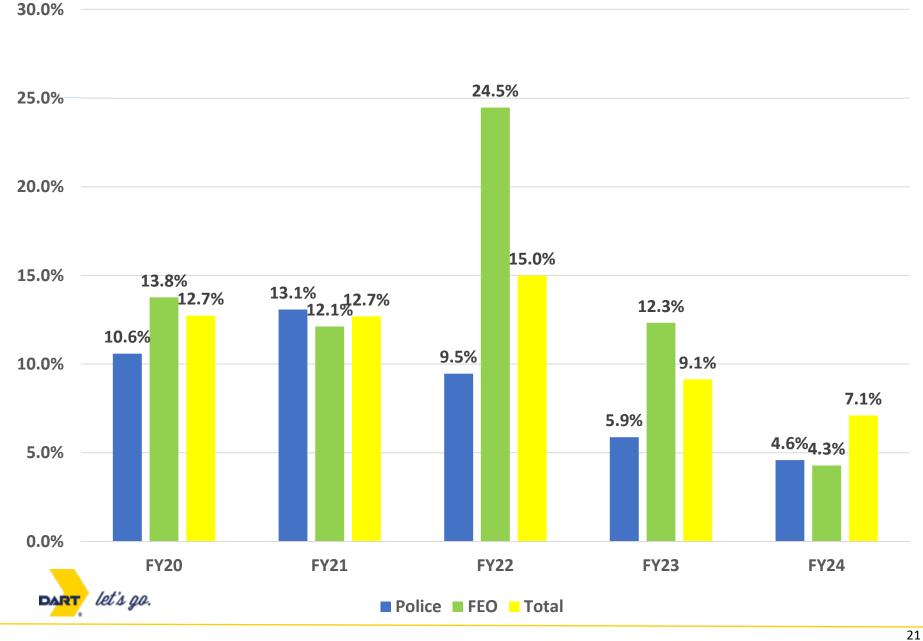


FY 2024 Hiring Update

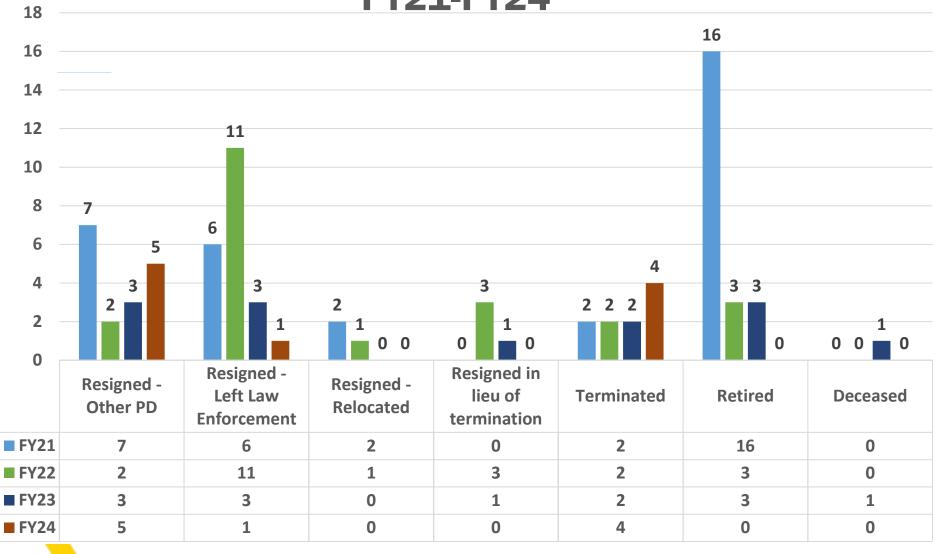
Position	# Vacancies	# Hired FY24
Police Officers	43 – Officers (3 offers pending)	10
Fare Enforcement Officers	24 – FEOs (2 offers pending)	8
Telecommunicators	2 – Telecommunicators (job posted) 1 – Lead Telecommunicator (interviews scheduled)	1
Other Civilians	 1 – Camera Monitor (offer pending) 1 – Public Safety Technology Specialist (offer pending) 1 – Emergency Preparedness Specialist (offer pending) 1 – Police Representative (interviews scheduled) 1 – Background Investigator 	5
TOTAL	75	24



Turnover Rate



Departures by Reason by FY FY21-FY24





Current Vacancies by Duration as of 3/31/2024

POSITION	0-3 months	4-6 months	7-12 months	13-18 months	19+ months	TOTAL
Officer	5	5	8	5	20	43
Fare Enforcement Officer	2	1	5	5	11	24
Lead Telecommunicator	1	0	0	0	0	1
Telecommunicator	1	1	0	0	0	2
Public Safety Tech Spec	0	1	0	0	0	1
Camera Monitor	0	0	0	1	0	1
Police Representative	1	0	0	0	0	1
Emergency Mgmt Specialist	1	0	0	0	0	1
Background Investigator	1	0	0	0	0	1
TOTAL	12	8	13	11	31	75



Police Officer Hiring Status

Applicant progression through hiring process steps	FY24	
# applications received	724	
# applicants who registered for the entrance exam	80	
# applicants who attended the entrance exam	69	
# applicants who passed the entrance exam	23	
# applicants who were hired	1 (+ 7 pending)	

FY	# Hired		
2020	10		
2021	10		
2022	17		
2023	21		
2024	10		



- Advertising
- Job postings
- Recruiting events
- Recruiting materials
- Signing bonus
- Referral bonus



- Advertising
- Job postings
- Recruiting events
- Recruiting materials
- Signing bonus
- Referral bonus

- digital billboard ads in service region
- DART social media posts
- digital online ads (such as VeteranLife.com)
- ads on exterior & interior of buses & trains
- ads on LinkedIn
- ads on digital kiosks on train platforms



- Advertising
- Job postings
- Recruiting events
- Recruiting materials
- Signing bonus
- Referral bonus

- DART.org
 - Indeed.com
- 。 Apploi.com
- Texas Commission on Law Enforcement website
- Fraternal Order of Police website
- Handshake posting at 1,244 colleges/universities across the nation



- Advertising
- Job postings
- Recruiting events
- Recruiting materials
- Signing bonus
- Referral bonus

- In person events
 - DART Police job fair [1]
 - DART job fairs [2]
 - Police academies [7]
 - Law Enforcement job fairs [5]
 - College/University Criminal Justice job fairs [9]
 - Military job fairs [8]
 - Other job fairs [2]
 - Community events [4]
- Virtual events
 - Police Department virtual recruiting events [12]



- Advertising
- Job postings
- Recruiting events
- Recruiting materials
- Signing bonus
- Referral bonus

sent to 47 Texas police academies sent to 13,148 Criminal Justice instructors at 1,875 colleges/universities in all 50 states and Washington DC

rack cards inside buses & trains



- Advertising
- Job postings
- Recruiting events
- Recruiting materials
- Signing bonus
- Referral bonus

\$5,000 total

- \$2,500 on first paycheck
- \$2,500 upon completion of training



- Advertising
- Job postings
- Recruiting events
- Recruiting materials
- Signing bonus
- Referral bonus



- \$500 per new hire
- No limit to the number of referral bonuses per employee



