



# DALLAS AREA RAPID TRANSIT POLICE DEPARTMENT TELECOMMUNICATORS



- fulfilling career
- helping others when they need it most
- exciting and challenging duties
- highly effective professional team
- fast-paced, dynamic environment
- protecting your community
- critically important service
- respected profession
- valuable role in public safety

## MAKE A DIFFERENCE



DART Police Telecommunicators are responsible for receiving requests for police services (911 operator), dispatching calls for service to DART Police Officers over a two-way radio and computer, processing requests for assistance from DART Police Officers, monitoring police radio transmissions, and processing requests through the State and Federal crime information systems.

### Essential Skills Needed

- Excellent communication skills
- Ability to stay calm under pressure
  - Ability to multi-task
- Ethical decision making skills
- Integrity and excellent judgment
  - Easily adaptable/flexible
- Ability to work well with others

### Minimum Qualifications

- Minimum age: 19 years old
- Maximum age: none
  - U.S. citizen
- High School Diploma or G.E.D.
  - Valid driver's license
- If military veteran, Honorable Discharge
- No felony or class A misdemeanor conviction

### Competitive Salary

\$64,863 annual starting salary

- Extra pay for evening and night shifts
- Extra pay for TCOLE certifications
- Intmrd=\$300/yr Adv=\$600/yr Master=\$900/yr

### Hiring Process

- Application Screening
- Entrance Exam
- Interview Board
- Polygraph Exam
- Background Investigation
- Interview with the Chief of Police
- Medical Exam / Drug Test
- Psychological Evaluation

### Department Information

- 429 personnel
- Choice of shift assignments based on seniority
- 700 square mile service area through 13 cities & 6 counties

### Generous Benefits Package

- Health/Dental/Vision/Life/AD&D Insurance
- Pension Plan (employer contribution 7.7%)
  - 401k Plan (employer match up to 3%)
  - 457b Retirement Plan
- Paid time off that increases with seniority
  - Paid holidays
- Full uniform provided
- Tuition reimbursement
- Military leave



DART Police is a  
Recognized Agency by the  
Texas Police Chiefs Association  
Best Practices Recognition Program

DART has been  
recognized by Forbes  
as a Best Employer  
for 4 straight years



**Apply online @ [DART.org/PoliceJobs](https://DART.org/PoliceJobs)**

**[DART.org/DARTPolice](https://DART.org/DARTPolice)**

**[PDrecruiting@DART.org](mailto:PDrecruiting@DART.org)**

**(214)749-5951**