



DALLAS AREA RAPID TRANSIT POLICE DEPARTMENT TELECOMMUNICATORS



- fulfilling career
- helping others when they need it most
- exciting and challenging duties
- highly effective professional team
- fast-paced, dynamic environment
- protecting your community
- critically important service
- respected profession
- valuable role in public safety

MAKE A DIFFERENCE



DART Police Telecommunicators are responsible for receiving requests for police services (911 operator), dispatching calls for service to DART Police Officers over a two-way radio and computer, processing requests for assistance from DART Police Officers, monitoring police radio transmissions, and processing requests through the State and Federal crime information systems.

Essential Skills Needed

- Excellent communication skills
- Ability to stay calm under pressure
 - Ability to multi-task
- Ethical decision making skills
- Integrity and excellent judgment
 - Easily adaptable/flexible
- Ability to work well with others

Minimum Qualifications

- Minimum age: 19 years old
- Maximum age: none
 - U.S. citizen
- High School Diploma or G.E.D.
 - Valid driver's license
- If military veteran, Honorable Discharge
- No felony or class A misdemeanor conviction

Competitive Salary

\$64,863 annual starting salary

- Extra pay for evening and night shifts
- Extra pay for TCOLE certifications
- Intmrd=\$300/yr Adv=\$600/yr Master=\$900/yr

Hiring Process

- Application Screening
- Entrance Exam
- Interview Board
- Polygraph Exam
- Background Investigation
- Interview with the Chief of Police
- Medical Exam / Drug Test
- Psychological Evaluation

Generous Benefits Package

- Health/Dental/Vision/Life/AD&D Insurance
- Pension Plan (employer contribution 7.7%)
 - 401k Plan (employer match up to 3%)
 - 457b Retirement Plan
- Paid time off that increases with seniority
 - Paid holidays
- Full uniform provided
- Tuition reimbursement
- Military leave

Department Information

- 400 personnel
- Choice of shift assignments based on seniority
- 700 square mile service area through 13 cities & 6 counties



DART Police is an
Accredited Agency by the
Texas Police Chiefs Association
Best Practices Recognition Program



Learn More

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PDrecruiting@DART.org

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