

Reduced Fare Photo ID Information - For Persons with Disabilities

How to obtain a DART Reduced Fare Photo ID for Persons with Disabilities

STEP 1: Visit one of the DART-approved certifying agencies and have a representative complete and submit the electronic online application (Form 1000) for a DART Reduced Fare ID for persons with disabilities.

NOTE: If your local certifying agency is closed, you may e-mail us at rfare@dart.org, please include your proof of disability, a copy of your Driver's License/State Issued ID Card, and the statement:

"I have read, understand, and give permission to DART to review my medical records/proof of disability. "

Medical certificate or state or federal disability identifications required for proof of disability

Qualified disabilities are as follows:

1. Certified legally blind (Those who are legally blind, whose visual acuity in the better eye, after correction, is 20/200 or worse or visual field is contracted.)
2. Certified deaf or profound hard of hearing (Total deafness, persons whose hearing loss is 70 dba or greater in the 1000 and 2000 Hz ranges.)
3. Certified to be non-ambulatory (Manual Wheelchair, Sport Wheelchair, Power Wheelchair)
4. Certified to be semi-ambulatory - uses mechanical aid (Cane, Crutches, Walker, Leg Brace)
5. Physical disability (Hemo-Dialysis, Heart Disease, Portable Oxygen, Portable Respiratory Unit, Amputation of an extremity)
6. Certified for at least 50% VA disability (Service Connected)
7. Certified for Social Security Disability Income (SSDI, SSI, Award Letter)
8. Certified as intellectually disabled (Intellectual Disability)
9. Certified as having a seizure disorder (Seizure Disorder)
10. Certified as having a mental illness (Schizophrenia, PTSD, Anxiety, Bipolar Disorder)

STEP 2: Bring your original printed receipt (Form 1000 - no copies will be accepted) to the DARTmart, located at DART Headquarters at 1401 Pacific (Akard

Station). The DARTmart is open Monday through Friday. Note: Photo IDs are made at the DARTmart between 8:00 a.m. and 5:00 p.m. only.

NOTE: The receipt must be submitted before the expiration date printed on the receipt, and accompanied with a valid photo ID.

STEP 3: A DARTmart agent will take your picture and create your DART Reduced Fare photo ID for persons with disabilities.

If you have any additional questions about DART's Reduced Fare Program, please call 214-828-6822 or email to rfare@dart.org

Frequently Asked Questions:

Q. How do I use my disabled photo ID on DART's services?

A. Show your reduced fare photo ID for persons with disabilities to the operator when boarding DART's fixed-route buses or to the fare inspector on trains. On a bus, pay for a reduced day pass, reduced single ride, or reduced AM/PM pass in cash or scan your loaded reduced fare ID tap card. At a rail station, purchase a reduced day pass or reduced AM/PM pass from a Ticket Vending Machine (TVM). See reduced pass fares below.

Q. I lost my disabled DART ID. Do I have to fill out the paperwork again?

A. No, if you lost your disabled DART ID and it has not expired, you do not need to fill out the paperwork again. Go to the DARTmart at 1401 Pacific (Akard Station), show identification and purchase a new ID for \$2.

Q. My disabled DART ID card will expire next month. Can I have it renewed this month?

A. Yes, you must be recertified if your card is going to expire, and you want to renew it early - no more than 30 days prior to the expiration date. Repeat Step 1 through Step 3. Turn in your old ID with your paperwork and receive your new ID at no charge.

Q. My disabled DART ID expired. What do I need to do to get it renewed?

A. You must be recertified. Repeat Step 1 through Step 3. However, if you bring in your expired ID and turn it in, you can receive a new ID at no charge.

Q. How much do I need to pay for DART train or buses if I have a disabled DART ID?

A. You have the following options when you ride with your disabled DART ID;

- \$63 for a reduced monthly pass (purchase through the GoPass app).
- \$3.00 for a reduced day pass.
- \$1.50 for a 3-Hour pass.

B. Can I just show my Medicare Card and ride DART rail or buses for a reduced fare?

A. No, you must present your reduced fare DART ID to ride for a reduced fare.

Q. Is the disabled DART ID the same as a DART Paratransit ID?

A. No, DART Paratransit Service is a door-to-door public transportation service for people with disabilities who are unable to use DART trains or buses.

DARTmart has moved

Please use our Akard Street side entrance

Monday-Friday, 8:00 a.m.- 5:00 p.m., DARTmart, call 214-749-3418

For Lost & Found items, call 214-749-3810

See the following page for a List of Certifying Agencies

List of Certified Agencies:

Please contact one of these agencies to obtain an application receipt (Form 1000) for a DART Disabled Reduced Fare photo ID.

Agency	Phone Number	Address
Dallas Area Rapid Transit (By appointment only)	214-828-6717	101 N Peak St Dallas TX 75226
Association for Independent Living (Clients only)	214-351-0798	2826 Story Ln Dallas TX 75220
Bluitt Flowers Health Center – Parkland Health	(214) 266-4259	303 E Overton Rd Dallas TX 75216
City Square - MX	214-828-2696	1610 S Malcolm X Blvd Dallas TX 75226
Deaf Action Center (Clients Only)	214-521-0407	3110 Cedar Plaza Ln Dallas TX 75235
Metrocare Services	214-670-1122	1818 Corsicana St Dallas TX 75201
Metrocare Services 3330	972-528-6971	3330 S Lancaster Rd Dallas TX 75216
Metrocare Services 1345	214-743-1200	1345 River Bend Dr Dallas TX 75247
Metrocare Services 4645	214-743-1200	4645 Samuell Blvd Dallas TX 75228
Metrocare Services 9708	214-572-8109	9708 Skillman St Dallas TX 75243
Metrocare Services	214-330-0036	1350 N Westmoreland Dallas TX 75211
Parkland Ambulatory Surgery Center 4900 (Patients only)	214-590-1900	4900 Harry Hines Blvd Dallas TX 75235
Parkland Care Management Office (Patients only)	214-590-8164	2311 Medical District Dallas TX 75235

Parkland C.V. Roman Health Center COPC (Patients only)	214-266-5000	3560 W Camp Wisdom Rd Ste 100 Dallas TX 75237
Parkland deHaro Saldivar Health Center (Patients only)	214-266-0530	1400 N Westmoreland Rd Dallas TX 75211
Parkland Garland Health Center (Patients only)	214-266-0700	802 Hopkins St Garland TX 75040
Parkland Geriatrics (Patients only)	214-590-8345	1936 Amelia Ct Dallas TX 75235
Parkland Hatcher Station Clinic 4600 (Patients only)	214-266-1000	4600 Scyene Rd Dallas TX 75210
Parkland Health 5200 (Patients only)	214-590-8000	5200 Harry Hines Blvd Dallas TX 75235
Parkland Health - Irving (Patients only)	214-266-3000	1800 N Britain Rd Irving TX 75061
Parkland Health Youth & Family Center (Patients only)	214-266-0279	710 Cheyenne Rd Dallas TX 75217
Parkland Moody Outpatient Center (Patients only)	214-266-0013	5151 Maple Ave Ste 6C Dallas TX 75235
Parkland Ron J. Anderson Clinic (Patients only)	214-590-8878	5184 Tex Oak Ave 5 th floor Dallas TX 75235
Parkland Southeast Dallas Health Center (Patients only)	214-266-1675	9202 Elam Rd Dallas TX 75217
Parkland – Wynnewood ARC (Patients only)	214-266-1560	655 W Illinois Ave Ste 725 Dallas TX 75224
REACH of Dallas	214-630-4796	8625 King George Dr Ste 210 Dallas TX 75235
REACH of Plano	972-398-1111	720 E Park Blvd Ste 104 Plano TX 75074
Richardson ISD Transition Program (Students only)	469-593-7439	701 W Beltline Rd Richardson TX 75044

The Bridge Homeless Recovery System	214-883-2026	1818 Corsicana St Dallas TX 75201
U & I Spread the Light (Formerly Achieve)	214-637-2911	8800 Ambassador Row Dallas TX 75247
U-Nique Purpose Inc	214-417-3607	401 Tom Landry Box 2244 Dallas TX 75260
VA Dallas Medical Center (Clients only)	214-857-0388	4500 S Lancaster Rd Dallas TX 75216
US Department of Veteran Affairs Garland VA (Clients only)	469-797-2100 ext. 26010	2300 Marie Curie Blvd Garland TX 75042
Veterans Administration Plano Outpatient Clinic	972-801-4242	3804 W 15 th St Ste 175 Plano TX 75075

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