



Pre-Public Hearing Community Meetings for 2024 Service Changes and Route 883 Schedule Adjustments

DART Service Planning

Introduction

- Public Hearings are required by law in the event major service changes are being considered by DART
- The DART Board of Directors has given staff permission to reach out to the community for input on the proposed changes
- The Public Hearing is a formal event hosted by the Board of Directors at their regular meeting on December 12
- This "community meeting" is intended to spread the word about the changes and gather comment on the public's behalf

Background

- Phase 2 of the Bus Network Redesign identified a series of service improvements
- Summer 2024 changes include the first installment of the Phase 2 plan
- The changes are designed to improve network reach and significantly improve service frequency throughout much of the system
- Official comments can be submitted at this meeting or

Route 883 Schedule Adjustments

- Route 883 is a contracted service called the "Comet Cruiser" and is a UTD Shuttle jointly managed by DART and UTD
- Schedules were adjusted on an experimental basis in August 2023, shifting service frequency to assist parts of the route experiencing overcrowding
- The frequency change requires a public hearing under provisions of the Texas Transportation Code

2024 Service Changes

January (No Public Hearing)	June	September
Route 216 (Dixon Circle)	New Story Road, Spring Creek, UTD / Arapaho Center Station bus routes	Route 207 realignment
GoLink Zone to Zone Pilots	New GoLink zone DFW Passport Park / Bear Creek; GoLink zone border modifications	New Arlington Park / Record Crossing route
GoLink zone modifications	Realignment of Routes 231, 138, 250	Route 22 frequency improvements on segment between Forest Lane and Forest / Jupiter Stations
	883E frequency increase	Rail schedule changes

Note: all improvements drawn from Bus Network Redesign Phase 2 plan

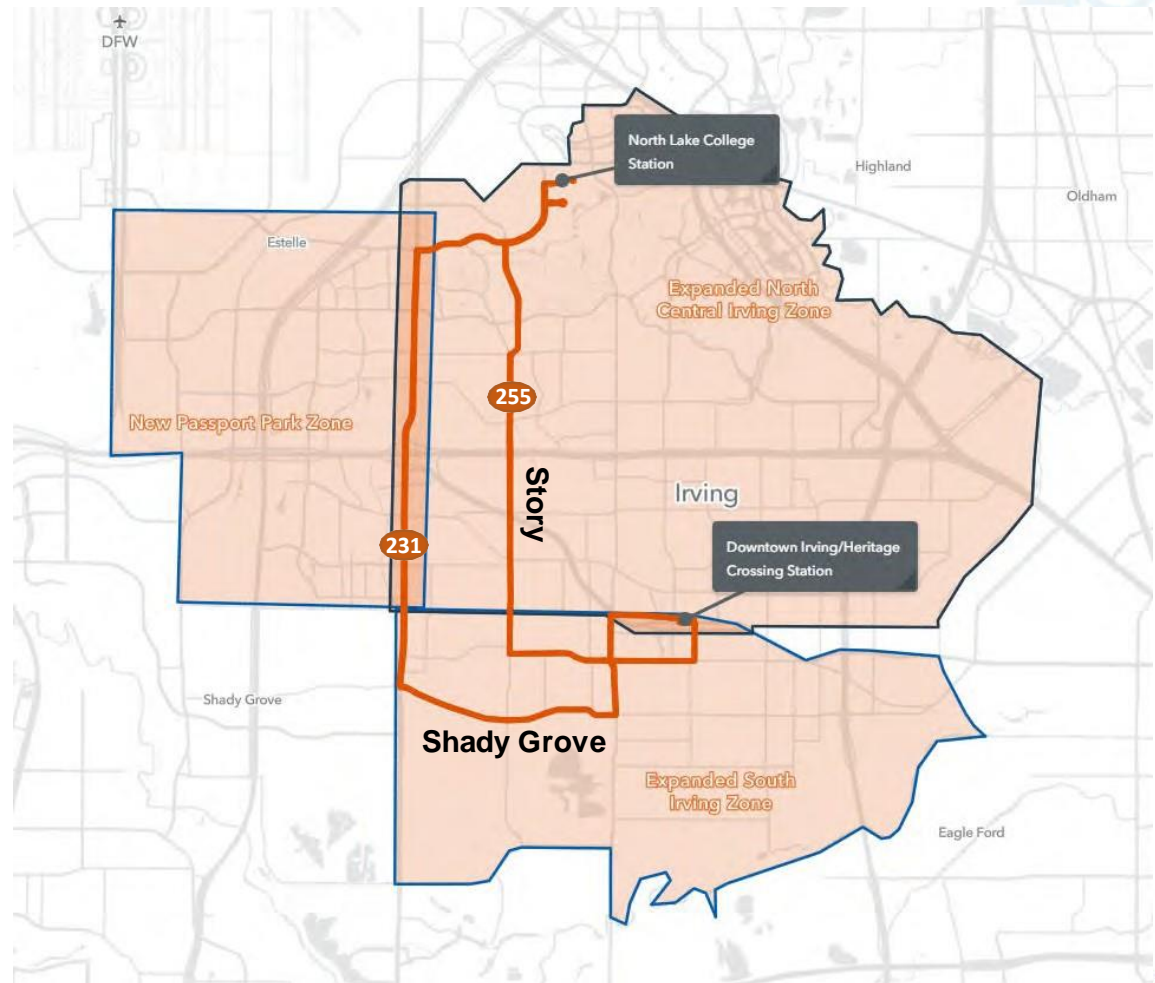
June 2024 Service Changes

Irving: New Story Road Route, New or Expanded GoLink Zones

231: Route modifications in South Irving

255: NEW Story Road route

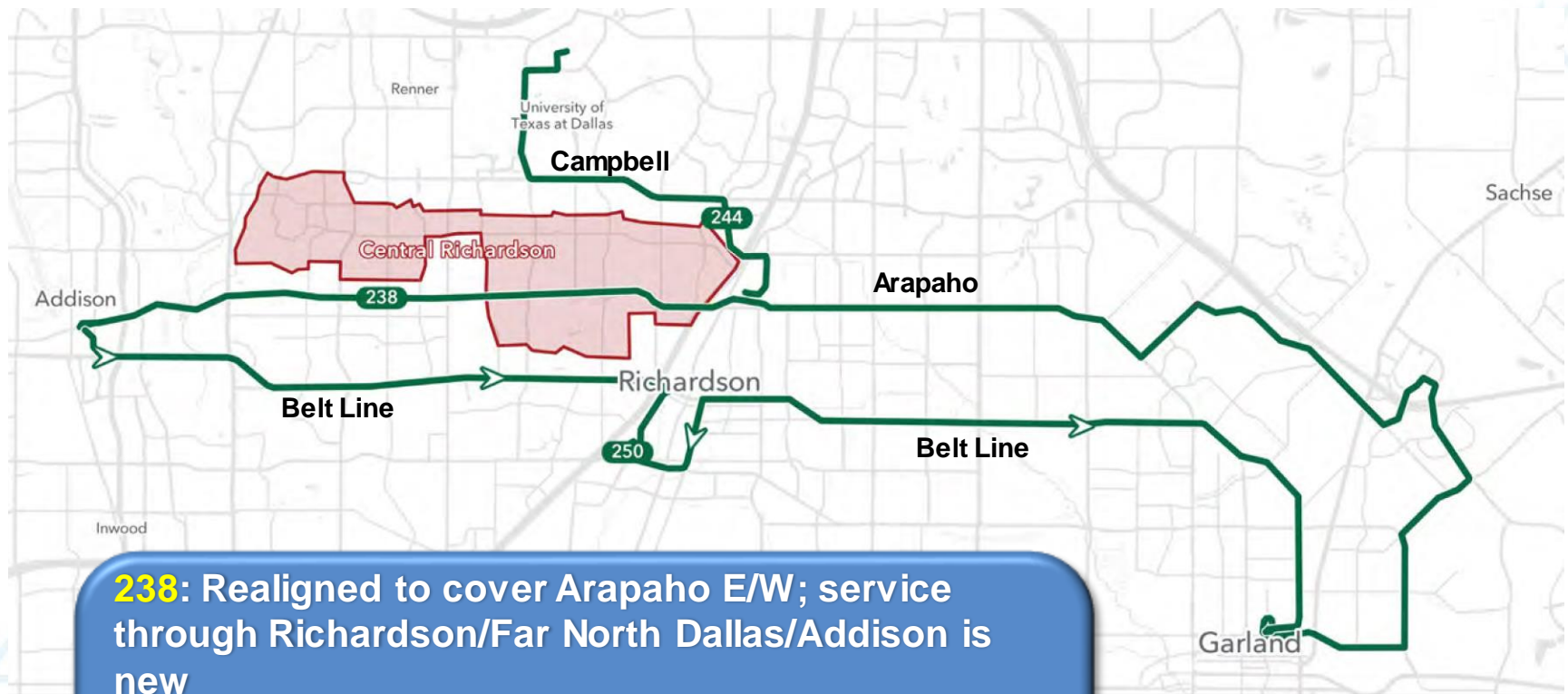
GoLink: Realigned, expanded coverage to allow better N/S travel, connectivity to buses and trains



Plano: Legacy Drive



Richardson, Far North Dallas, Addison, Garland Changes



238: Realigned to cover Arapaho E/W; service through Richardson/Far North Dallas/Addison is new

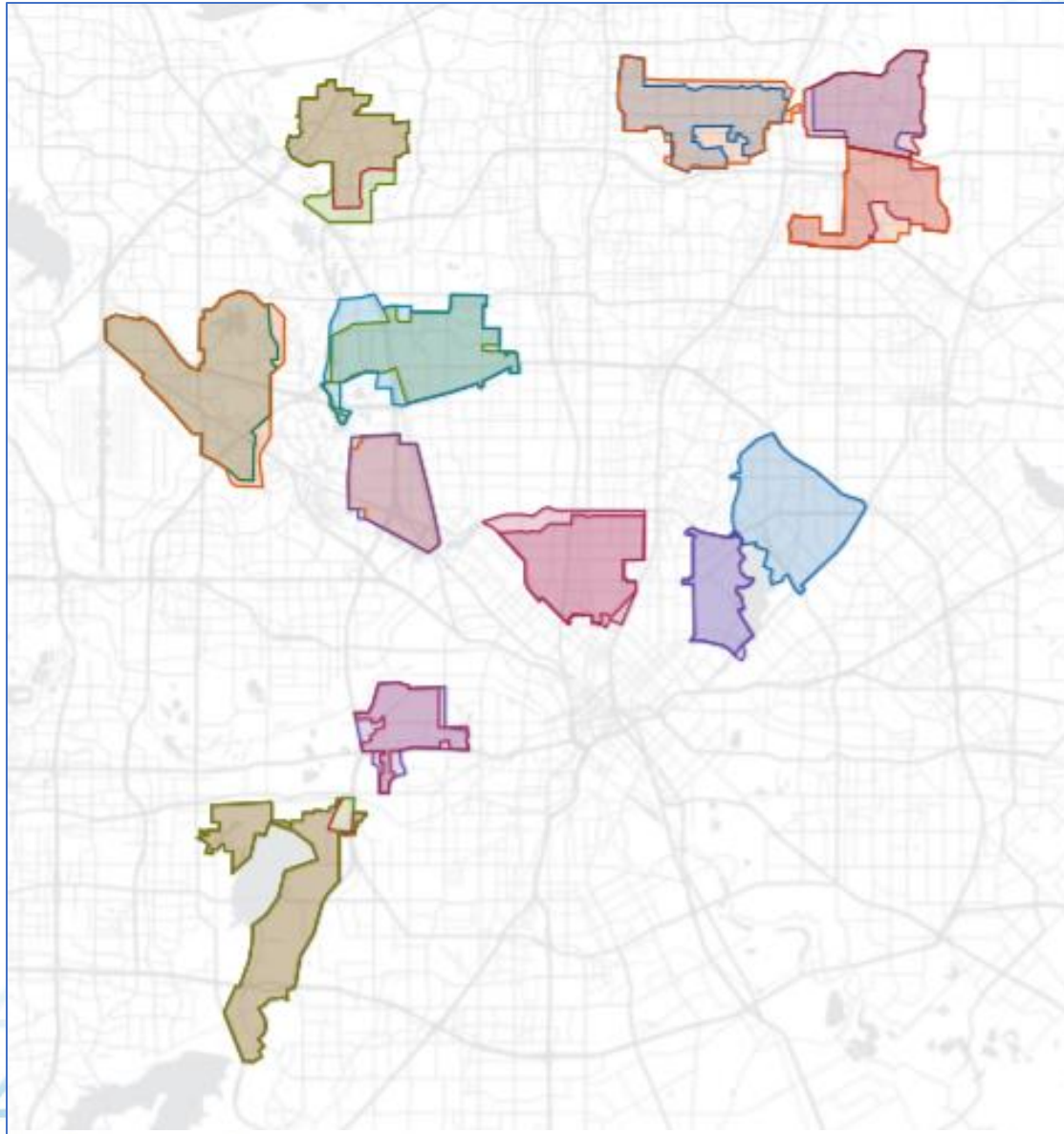
244: New service from Arapaho Station to UTD

250: Realigned to cover Belt Line E/W

Central Richardson GoLink: Discontinued due to implementation of new service, low performance

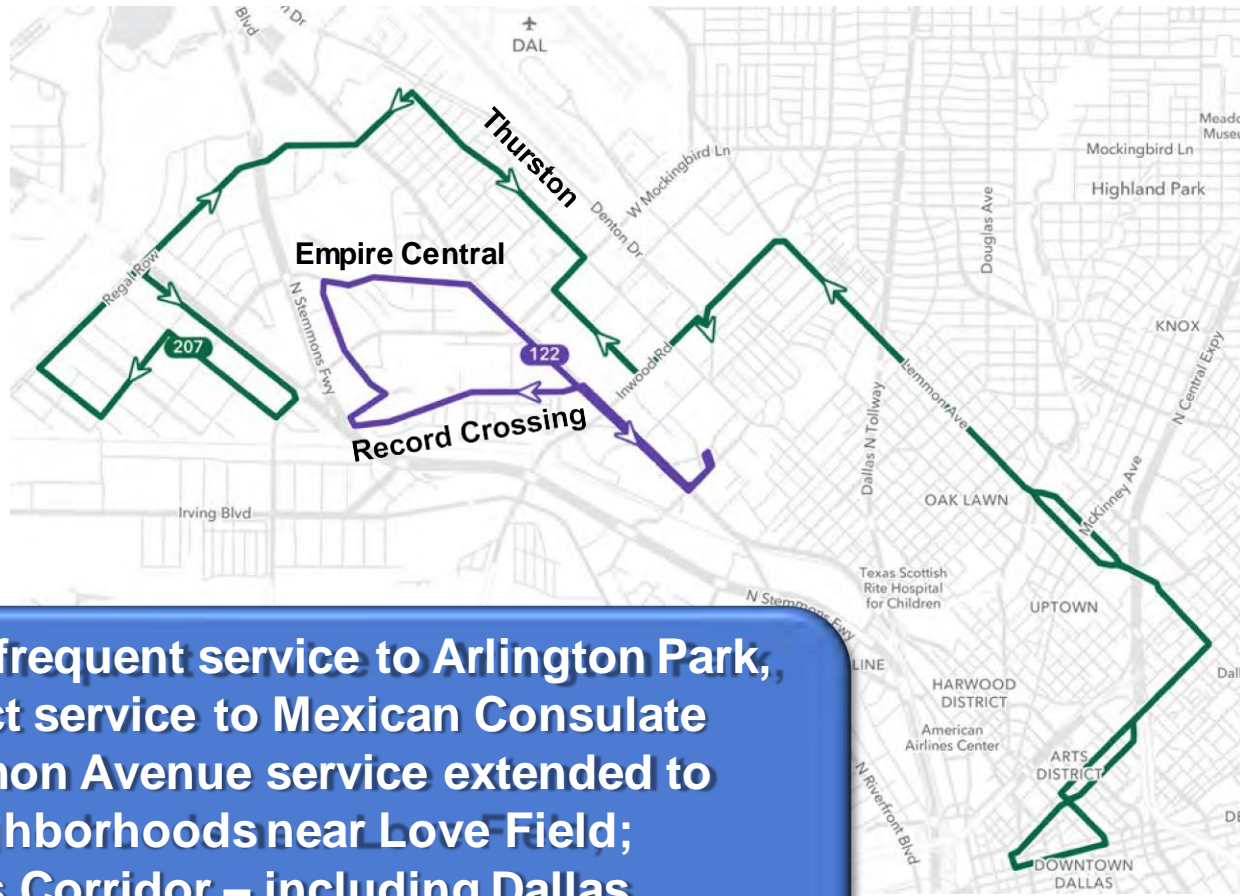
Current Route 240 is replaced by 238, 244 changes

GoLink Zone Modifications



September 2024 Service Changes

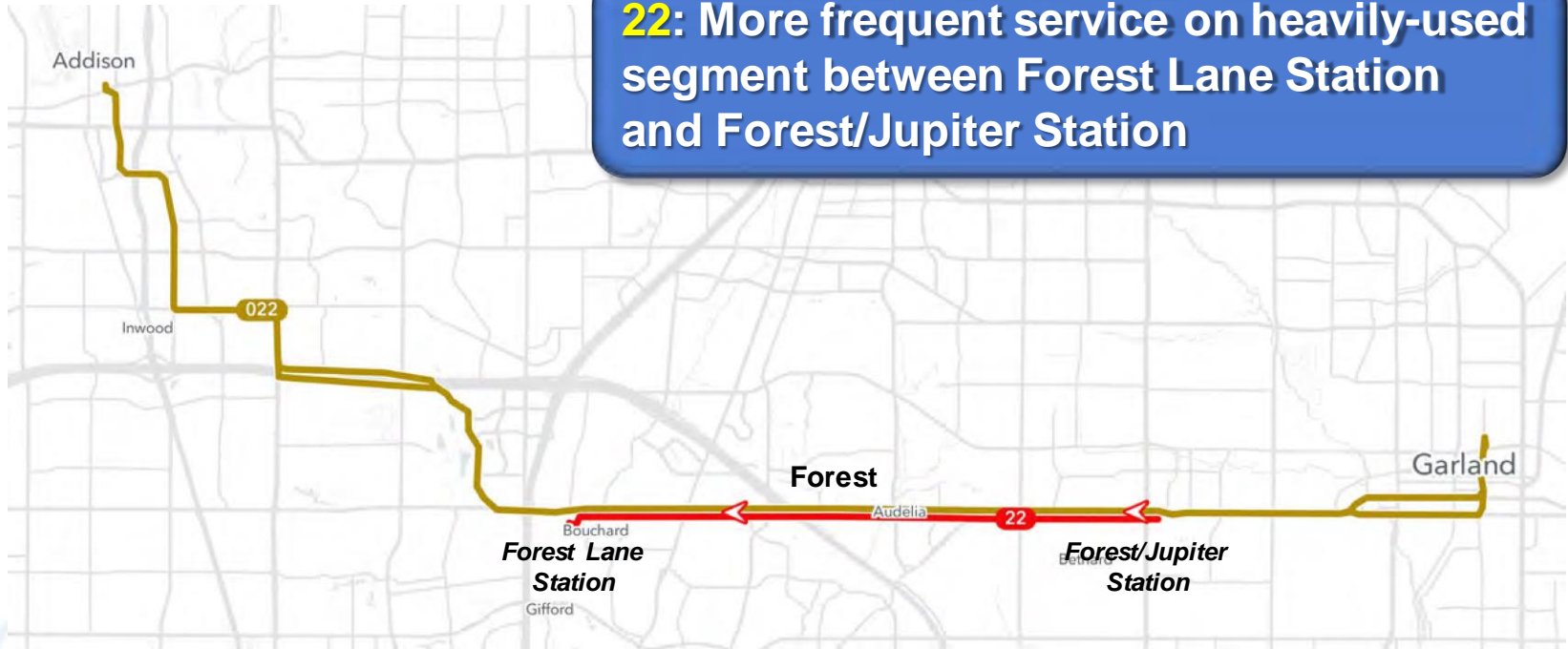
Arlington Park, Stemmons Corridor, Love Field Area Changes



122: More frequent service to Arlington Park, more direct service to Mexican Consulate
207: Lemmon Avenue service extended to cover neighborhoods near Love Field; Stemmons Corridor – including Dallas County Elections

Forest Lane Changes

22: More frequent service on heavily-used segment between Forest Lane Station and Forest/Jupiter Station



Rail Schedule Changes

- Current weekend service operates every 20 minutes between 8am-7pm, and every 30 minutes at other times
- Changes would expand the period of 20-minute service to 6am-10pm on all four LRT lines

Service Change Tentative Timeline

Item	Explanation	Tentative Timing
Call for Public Hearing	Board action to call a Public Hearing for the changes	October 2023
Public Meetings	Several public meetings in affected areas	November-December 2023
Public Hearing	Formal Board hearing	December 2023
Approval of Proposed Changes	Board action to approve the changes	January 2024
January Changes	Implementation	January 2024
June Implementation	Bus changes	June 10, 2024
September Implementation	Bus and rail changes	September 18, 2024

Public Comment

- Serviceplanning@dart.org
- Dec. 12 at DART Board Meeting
<https://www.dart.org/about/public-access-information/board-meetings-information>
- Submit comment form at this meeting

40
40
40
40
40
40
40

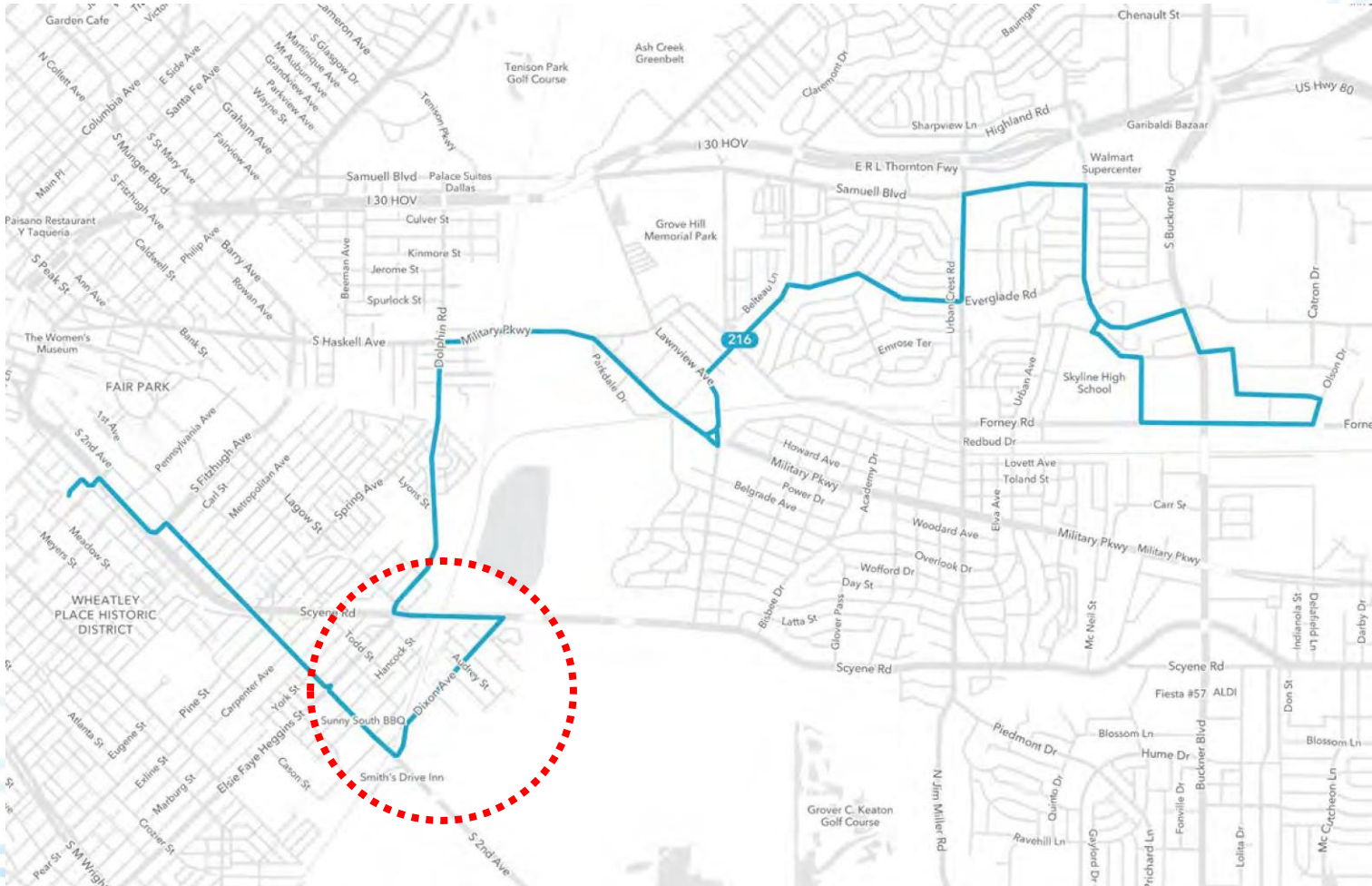
40
40
40
40
40



January 2024 Service Changes

- Address customer requests and on-going interest in expansion of the GoLink Zone-to-Zone pilot

Dixon Circle Service



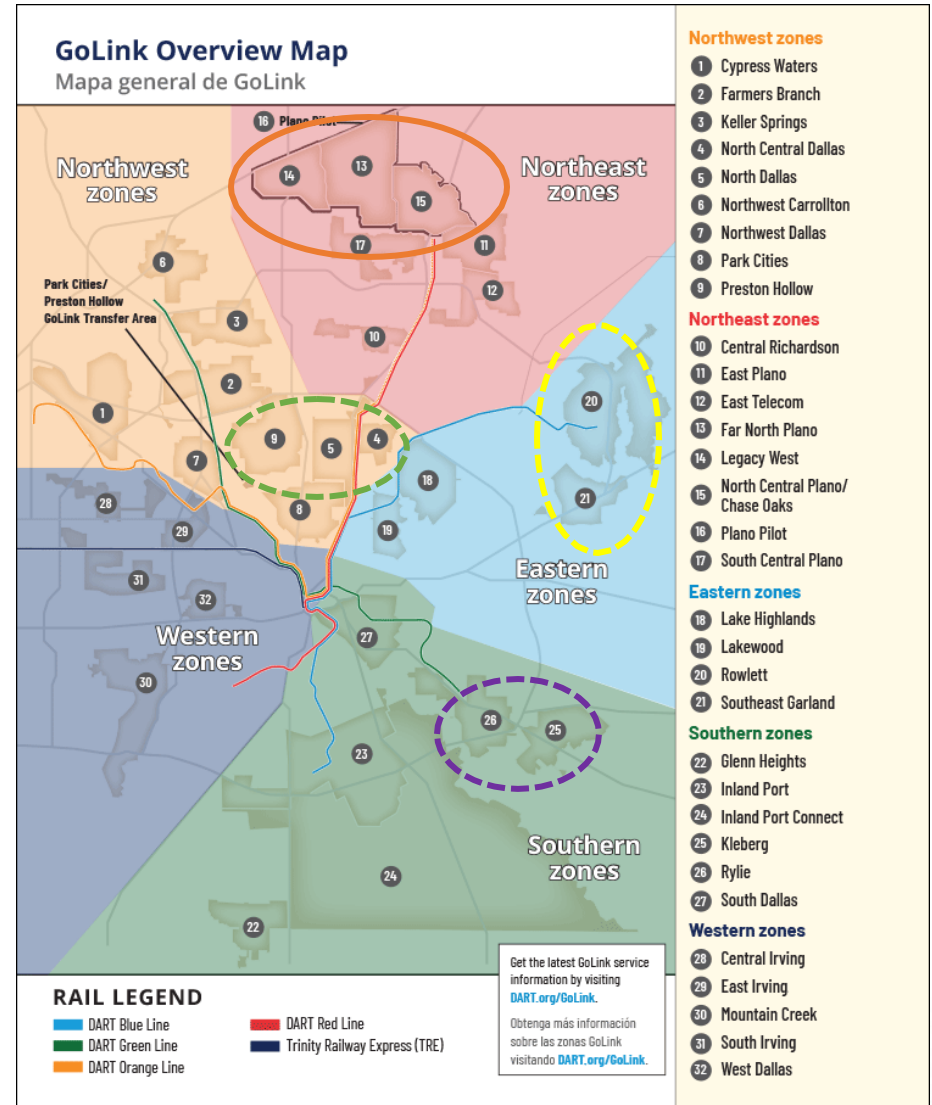
216: Modified to serve Dixon Avenue in January

Additional GoLink Zone-to-Zone Pilots

- Over the past year, we have discussed expanding the current Plano zone-to-zone GoLink pilot
- We have been reviewing potential impacts on travel distances, cost per rider, and wait times, etc.
- More discussion on GoLink ridership and performance in expected 23Q3 Board briefing (target September)

New January 2024 Pilots

- Rylie + Kleberg
- Southeast Garland + Rowlett
- Preston Hollow + North Dallas + North Central Dallas



GoLink Zone Modifications

1. North Dallas,
2. North Central Dallas,
3. Preston Hollow,
4. Rylie,
5. Kleberg,
6. Rowlett,
7. Southeast Garland,
8. Legacy,
9. Far North Plano,
10. North Central Plano, and
11. Keller Springs.

GoLink Zone Modifications

