



Frequently Asked Questions in Coppell

Q: When can we expect to see trains on the track and eventually be able to ride the Silver Line service?

A: The Silver Line Regional Rail began testing its vehicles (trains) on the tracks in Richardson and Plano during Q3 of 2024. During testing, there is no passenger pick-up or drop-off, and due to testing of systems and crossings, there will be no observance of quiet zones. Testing includes running trains with lights and horns, with signal arm bars coming down and traffic halted until the train passes and the arm bars are raised.

Testing involving the Cypress Waters Station is expected to begin in Q1 of 2025. Passenger revenue service is anticipated to begin in late 2025 to early 2026. Additionally, the Silver Line alignment includes four rail connections (DART LRT Green, Orange, and Red lines, and TEXRail commuter rail) enhancing regional connectivity.

Q: What are the latest project milestones?

A: The Silver Line Project has completed the following milestones as of October 2024:

- 75% of Downtown Carrollton Station is complete
- 75% of DFW Airport North Station is complete
- 25 of 49 rail crossings are over 80% complete or completed
- 32 of 34 guideway bridges are over 90% complete or completed
- 7 of 7 pedestrian bridges are over 90% complete or completed
- 41 of 61 noise/betterment walls are over 90% installed
- 168,500+ linear feet of new track has been installed

Q: How frequent will Silver Line service be during the week and on the weekends? Will the train run on Sundays?

A: The DART Board has yet to establish the final operating plan. As such, the baseline operational hours are between 5 a.m. to midnight based on public input, operational factors,

and DART Board approval. One train would run per hour in each direction during off-peak times and two trains would run per hour in each direction during peak operating times (approximately 6 to 9 a.m. and 4 to 7 p.m.) on weekdays. Weekend service plans are still being discussed.

Q: What is a “quiet zone” on the Silver Line and does Coppell have one in place?

A: Trains are required to use their horns at all rail crossings that do not have quiet zones. Generally, all at-grade crossings within the Silver Line in residential areas are designated as quiet zones, meaning train operators will sound their horn if there is an emergency on or near the tracks. Coppell will fall under a quiet zone, so trains will not use their horns regularly unless there is an emergency but are required to use their horns during testing phases until quiet zones are fully activated.

Q: What’s the status of the Cypress Water Station, and will it connect to the Cypress Waters development?

A: The Cypress Waters Station is approximately 75% complete as of September 2024, with a lot of concrete work outside of the station platforms remaining. Simultaneously, various parts of the Silver Line segment are still under construction and tracks have not been placed throughout the 26-mile path. The Silver Line will open all stations simultaneously when revenue service begins in late 2025 to early 2026. Billingsley Company, the developer, has plans to extend its current trail from The Sound at Cypress Waters to the station.

Q: How much will it cost to ride the Silver Line, including parking?

A: A fare study for the Silver Line has yet to be completed, but we anticipate it will mirror the existing DART light-rail transit (LRT) system. Current rates on the DART LRT are \$6 for adult and \$3 for children and seniors for all-day passes, which includes unlimited trips on all DART transit services. Long-term parking rates at Silver Line Stations have not been set at this time.

Q: How long will it take to get to DFW Airport from the Cypress Waters Station, and will there be parking?

A: The Final Environmental Impact Statement (FEIS) indicates that the estimated travel time from at Downtown Carrollton Station on the Silver Line will take 15 minutes to reach Terminal B

at DFW Airport. There will be over 190 parking spaces at the station, although long-term parking rates have not been set at this time.

Q: I heard there is a hike and bike trail coming in with the Silver Line. Will it be completed at the same time?

A: The Cotton Belt Regional Trail is part of the North Central Texas Council of Government's (NCTCOG) trail corridor and consists of 26.2 miles along the Silver Line track in the DART right-of-way. It will be built in phases with the sections in Addison, Dallas, Plano, and Richardson included as part of Phases 1 and 2 and will be completed and open for use once revenue service begins. Some connections between the Cotton Belt Trail and existing trails throughout Downtown Carrollton will be completed prior to revenue service beginning. Phase 3 of the trail, which includes Coppell, will be built later pending approval and funding is secured by NCTCOG and each partner city.

Q: Who is responsible for maintaining the areas around the rail line and trail?

A: During construction, the right-of-way will be maintained by Archer Western Herzog (AWH), DART's design-build contractor. Should you see an immediate issue in the area involving construction, please contact the Silver Line Construction Hotline at (972) 833-2856. Once construction is complete, DART will maintain the area in its right-of-way (or property). The City of Coppell will maintain the areas around the trail.

Q: Will the Silver Line provide service during all the special events in Downtown Carrollton?

A: Passenger revenue service is anticipated to begin in late 2025 to early 2026 and, while a final operating schedule has not been adopted by the DART Board yet, the Silver Line schedule will allow for special event service. This means trains could run with extended frequency to and from the event for a set amount of time. DART will partner with the City of Carrollton to secure special event services closer to the opening of the Silver Line.

Q: What is the status of the noise/betterment walls along the Silver Line in Carrollton and Coppell?

A: As of October 2024, 12 of the noise/betterment walls are completed or at least 80% installed. The remaining walls will be installed as the project progresses and be completed before revenue service



SILVERLINE
DALLAS AREA RAPID TRANSIT

begins in late 2025 to early 2026. Most walls in this area are 15 feet tall, though in certain areas the walls are 12 feet high.

Q: Will there be connections to DART transit services in Coppell from Cypress Waters or DFW Airport Terminal B?

A: DART only offers connecting transit services to its member cities, so there will be no transit connecting points to Coppell from either station. Silver Line passengers will be able to connect to Carrollton, Irving, Dallas, and other DART services areas via bus service. DART offers connections to Irving and Dallas via the Orange Line at Terminal A, which is a short walk from Terminal B.