



## Frequently Asked Questions in Plano

**Q: When can we expect to see trains on the track and eventually be able to ride the Silver Line service?**

**A:** The Silver Line Regional Rail began testing its vehicles (trains) on the tracks in Richardson and Plano during Q3 of 2024. During testing, there is no passenger pick-up or drop-off, and due to testing of systems and crossings, there will be no observance of quiet zones.

Testing includes running trains with lights and horns, with signal arm bars coming down and traffic halted until the train passes and the arm bars are raised. Silver Line trains will be performing test runs through Plano and Richardson, which focuses on simulated service from Shiloh Road Station to west of Waterview with stops at UTD and CityLine/Bush Stations, until end-to-end testing begins in Q2 2025.

Passenger revenue service is anticipated to begin in late 2025 to early 2026. Additionally, the Silver Line alignment includes four rail connections (DART LRT Green, Orange, and Red lines, and TEXRail commuter rail) enhancing regional connectivity. The Silver Line Regional Rail began testing its vehicles (trains) on the tracks in Richardson and Plano during Q3 of 2024.

**Q: What are the latest project milestones?**

**A:** The Silver Line Project has completed the following milestones as of October 2024:

- All new track is installed throughout the Plano city limits, with crossings reactivated
- Framework, beams and the platform at 12th Street Station (aerial) are built with elevator installation set for Q1 2025. Electrical work continues.
- 85% of Shiloh Road Station is complete
- 80% of 12<sup>th</sup> Street Station (at grade) is complete
- 50% of 12<sup>th</sup> Street Station (aerial) is complete
- 25 of 49 rail crossings are over 80% complete or completed
- 32 of 34 guideway bridges are over 90% complete or completed
- 7 of 7 pedestrian bridges are over 90% complete or completed

- 41 of 61 noise/betterment walls are over 90% installed
- 168,500+ linear feet of new track has been installed

**Q: How frequent will Silver Line service be during the week and on the weekends? Will the train run on Sundays?**

**A:** The DART Board has yet to establish the final operating plan. As such, the baseline operational hours are between 5 a.m. to midnight based on public input, operational factors, and DART Board approval. One train would run per hour in each direction during off-peak times and two trains would run per hour in each direction during peak operating times (approximately 6 to 9 a.m. and 4 to 7 p.m.) on weekdays. Weekend service plans are still being discussed.

**Q: Will the trains use their horns while traveling on the tracks in Plano?**

**A:** Trains are required to use their horns at all rail crossings that do not have quiet zones. Generally, all at-grade crossings within the Silver Line in residential areas are designated as quiet zones, meaning train operators will sound their horn if there is an emergency on or near the tracks. Trains will be required to use their horns until the testing phase is completed.

**Q: Where will the Silver Line vehicles be kept and maintained?**

**A:** DART has worked with the City of Plano to secure a location and build a new Equipment Maintenance Facility (EMF) near the end of the Silver Line track, within DART's right-of-way (or property). The Silver Line EMF will be built in phases with an expected completion in Q1 of 2026 and feature area for the vehicles to be stored, cleaned, and maintained. It will be connected to a new DART facility at 3201 Technology Drive, which will house operations, maintenance, and administration teams.

**Q: How much will it cost to ride the Silver Line, including parking?**

**A:** A fare study for the Silver Line has yet to be completed, but we anticipate it will mirror the existing DART light-rail transit (LRT) system costs. Current rates on the DART LRT system are \$6 for adult and \$3 for children and seniors for all-day passes, which includes unlimited trips on all DART transit services. Long-term parking rates at Silver Line Stations have not been set at this time.



**Q: How long will it take to get to DFW Airport from my station in Plano?**

**A:** The Final Environmental Impact Statement (FEIS) indicates that the estimated travel time from Shiloh Road Station on the Silver Line will take about 60 minutes to reach Terminal B at DFW Airport. From the 12<sup>th</sup> Street Station in downtown Plano the time drops four minutes.

**Q: I heard there is a hike and bike trail coming in with the Silver Line. Will it be completed at the same time?**

**A:** The Cotton Belt Regional Trail is part of the North Central Texas Council of Government's (NCTCOG) trail corridor and consists of 26.2 miles along the Silver Line track in the DART right-of-way. It will be built in phases with the sections in Plano and Richardson included as part of Phases 1 and 2 and will be completed and open for use once revenue service begins. Phase 3 of the trail, primarily on the western section of the corridor, will be built later pending approval from NCTCOG and each partner city.

**Q: Who is responsible for maintaining the areas around the rail line and trail?**

**A:** During construction, the right-of-way will be maintained by Archer Western Herzog (AWH), DART's design-build contractor. Should you see an immediate issue in the area involving construction, please contact the Silver Line Construction Hotline at (972) 833-2856. Once construction is complete, DART will maintain the area in its right-of-way. the City of Plano will maintain the areas around the trail.

**Q: Will the Silver Line provide service during all the special events in downtown Plano?**

**A:** Passenger revenue service is anticipated to begin in late 2025 to early 2026 and, while a final operating schedule has not been adopted by the DART Board yet, the Silver Line schedule will allow for special event service. This means trains could run with extended frequency to and from the event for a set amount of time. DART will partner with the City of Plano to secure special event services closer to the opening of the Silver Line.